Brainware API

Installation Guide

Version: Foundation EP2

Written by: Documentation Team, R&D Date: Thursday, December 17, 2020



Copyright

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may be used or copied only according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials contains certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which is subject to the confidentiality provisions agreed to by you.

All data, names, and formats used in this document's examples are fictitious unless noted otherwise. Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland® and Hyland Software®, as well as Hyland product names, are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2020 Hyland Software, Inc. and its affiliates. All rights reserved.

Table of Contents

About the Brainware RESTful API	4
About the User Role	. 4
Prerequisites	. 4
Internet Information Services	. 4
.NET Framework	. 4
Load Balancer	. 4
About Brainware API Installation	. 4
Install Brainware API	. 4
Modify the Database Connection String	5
Encrypt a Password for a Database Connection String	. 5
Specify the Maximum Document File Size	. 6
Enable Method Logging	7
Specify the Token Expiry Time	. 7
Specify the Batch List Limit	. 7
Configure IIS	. 7
Configure Server Security for Brainware API	. 8
Add the User Context in SQL Server	. 9
Verify the IIS Identity	. 9
Set Permissions for BAPI Installation Directory	. 9
Configure Component Logging	. 10
About BrainwareApi.CommandLine.Client	. 10
Display the API Documentation	. 10
Update Brainware API	10

About the Brainware RESTful API

The Brainware RESTful API provides methods to upload and manage external documents. The uploaded documents are further processed by Runtime Server.

About the User Role

The Brainware API user must be a valid Brainware Intelligent Capture (BIC) user and have AEB or ADM role.

For more information, see "Users, groups, and roles" in the Brainware Intelligent Capture Designer Help.

Prerequisites

Internet Information Services

Brainware API requires that you have installed Internet Information Services (IIS) on your server or workstation. Before you install the Brainware API, verify that the following features are enabled in IIS.

- · .NET Extensibility
- ASP.NET 4.5
- Windows Authentication

.NET Framework

Brainware API requires that you have installed .NET Framework 4.6 or later on your server or workstation.

Load Balancer

When using a load balancer, ensure to enable sticky sessions.

About Brainware API Installation

The Brainware API installation files are included in the Brainware Intelligent Capture setup package.

Install Brainware API

To install the Brainware API, complete the following steps.

Note:

You need to run the installation from a local directory.

- Navigate to the [Brainware Intelligent Capture setup directory]\BrainwareAPI directory.
- 2. Optional. Copy the *[Brainware Intelligent Capture setup directory]*\BrainwareAPI directory to the workstation or server on which you want to install Brainware API.
- 3. Open BrainwareApi Installer.bat with a text editor.
- 4. Search for the InstallDir, AppPoolName, BrainwareApiAppName, and ServerApiPath attributes and verify that the values correspond to your needs.

- 5. Save and close the file.
- 6. Run BrainwareApi_Installer.bat as an administrator.
- 7. Review the Command Prompt window for success or error messages.

Note:

If an error occurred, you can rerun BrainwareApi_Installer.bat as often as required.

8. Modify the database connection string.

Modify the Database Connection String

To modify the database connection string, complete the following steps.

- 1. From the [Installation path]\BrainwareApiServer directory, open Web.config in a text editor.
- 2. Search for the <connectionStrings> element.
- 3. For a SQL Server database, to connect using Windows integrated security, modify the following values.
 - Set Data Source to the required data source.
 - Set Initial Catalog to the SQL Server database catalog.
 - Remove User ID=<UserID>; Password=<UserPassword>;.
 - Set Integrated Security to SSPI.
- 4. For a SQL Server database, to connect using SQL Server authentication, modify the following values.
 - Set Data Source to the data source.
 - Set Initial Catalog to the SQL Server database catalog.
 - Set User ID to the service account user ID.
 - Set Password to the service account password.
- 5. For an ORACLE database, modify the following values.
 - Set Data Source to the data source.
 - Set User ID to the service account user ID.
 - Set Password to the service account password.
- 6. Optional. Encrypt the password for a database connection string.
- 7. Save and close the file.

Encrypt a Password for a Database Connection String

Password encryption in CONFIG files is optional, but highly recommended. To provide an encrypted password for the database connection in a configuration file, complete the following steps.

- 1. In the **[Installation path]**\Brainware Intelligent Capture\bin directory, create a new batch file and give it a meaningful name, such as CreateEncryptedPassword.bat.
- 2. Copy one of the following options to the batch file, replacing MyPassword with the password you want to encrypt.

Note:

The maximum character length for a password to encrypt using RSA-1024 is 30.

The maximum character length for a password to encrypt using RSA-3072 is 280.

• To encrypt the password using the internal RSA-3072 key, use the following option.

```
DstCrypt.exe /text "MyPassword" >> EncryptedPW_
InternalKeys3072.txt
```

• To encrypt the password using the internal RSA-1024 key, use the following option.

```
DstCrypt.exe /text "MyPassword" /keysize "1024" >> EncryptedPW_
InternalKeys1024.txt
```

- 3. Save and close the file.
- 4. In Windows Explorer, double-click the batch file.
- 5. From [Installation path]\Brainware Intelligent Capture\bin, open EncryptedPassword.txt in a text editor and copy the encrypted password to the clipboard.
- 6. Open the required configuration file in a text editor.
- 7. Search for the <connectionStrings> element.
- 8. In the <add name> element, set password as an asterisk.

Example

```
<add name="Entities" Password=*>
```

9. In the <appSettings> element, add a line with your encrypted password according to the following example.

Example

```
<appSettings>
<add key="EncrPwd" value="The_encrypted_Password"/>
</appSettings>
```

10. Save and close the file.

Specify the Maximum Document File Size

The maximum file size which can be uploaded is 256MB. To specify a smaller maximum file size complete the following steps.

- 1. From the [Installation path]\BrainwareApiServer directory, open Web.config in a text editor.
- 2. Search for the following line.

```
<add key="MaxFileUploadLimit" value="262144" />
```

3. Set the value parameter to the required value in KB.

Enable Method Logging

To enable method logging, complete the following steps.

Note: Enable method logging for debugging purposes only, as this may affect performance.

- 1. From the [Installation path]\BrainwareApiServer directory, open Web.config in a text editor.
- 2. Search for the following line.

```
<add key="EnableMethodLog" value="false" />
```

- 3. Set the value parameter to true.
- 4. In the [Installation path]\BrainwareApiServer directory, review the trace.log file.

Specify the Token Expiry Time

To specify the token expiry time, complete the following steps.

- 1. From the [Installation path]\BrainwareApiServer directory, open Web.config in a text editor.
- 2. Search for the following line.

```
<add key="TokenExpireTime" value="60" />
```

3. Set the value parameter to the required value in minutes.

Specify the Batch List Limit

To specify the maximum number of batches returned by the GET ExternalBatch method, complete the following steps.

Note:

The GET ExternalBatch method uses the BatchListLimit value as default if the optional limit parameter is not specified before executing the method.

- 1. From the [Installation path]\BrainwareApiServer directory, open Web.config in a text editor.
- 2. Search for the following line.

```
<add key="BatchListLimit" value="1000" />
```

3. Set the value parameter to the required number.

Configure IIS

The Brainware API installer performs the initial IIS configuration. To verify or modify this configuration, complete the following steps.

- 1. In IIS, under Default Web Site, select BrainwareAPI.
- 2. In the left pane, right-click **BrainwareAPI** and then click **Edit Permissions**.
- 3. In the **Properties** dialog box, on the **Security** tab, review the permissions and then click **OK**.
- 4. In the middle pane, double-click **Authentication**.

- 5. In the Authentication pane, verify that Windows Authentication is enabled.
- 6. Right-click Windows Authentication and then click Providers.
- 7. In the **Providers** dialog box, verify or add the required providers.
- 8. In the left pane, click **Application Pools**.
- 9. In the middle pane, right-click BrainwareAPIAppPool and then click Advanced Settings.
- 10. In the Advanced Settings dialog box, verify the following settings and then click OK.
 - Identity = ApplicationPoolIdentity.

Note:

The chosen identity needs permissions to access and read files from the [Installation path]\BrainwareApiServer directory and its subdirectories.

- Enable 32-bit Applications = True.
- 11. Navigate to the **%WINDIR%/System32/inetsrv** directory and then complete the following substeps.
 - 1. Right-click the **config** directory and then click **Properties**.
 - 2. In the config Properties dialog box, on the Security tab, click Edit.
 - 3. In the **Permissions for config** dialog box, to add a new user, click **Add**.
 - 4. In the Select Users or Groups dialog box, click Locations.
 - 5. In the **Locations** dialog box, select the computer where Web Verifier is installed, and then click **OK**.
 - 6. In the Select Users or Groups dialog box, in the Enter the object names to select field, type IIS IUSRS and then click **OK**.
 - 7. In the **Permissions for config** dialog box, verify that the user has the following permissions and then click **Apply**.
 - Read & execute
 - List folder contents
 - Read
 - 8. If an error message is displayed, click Continue.

Configure Server Security for Brainware API

To configure the server security, complete the following tasks.

- 1. Add the User Context in SQL Server
- 2. Verify the IIS Identity
- 3. Set Permissions for BAPI Installation Directory

Add the User Context in SQL Server

To use the Brainware API (BAPI), your users need access rights for the SQL Server database with the BAPI user context. The default user context is Network Service. You can change the default user context to a service account.

Note: If you log on to SQL Server using Windows authentication, you need to add the domain username to the SQL Server database in addition to the NT Authority/Network Service.

To add the user context to SQL Server, complete the following steps.

- 1. In Microsoft SQL Server Management Studio, in the left pane, click Security > Logins.
- 2. Right-click Logins and then click New Login.
- 3. In the **Login** dialog box, click **Search**.
- 4. In the Select User or Group dialog box, in the Enter the object name to select field, type either IIS AppPool\BrainwareAPIAppPool or the name of the user context, click Check Names and then click OK.
- 5. In the Login Properties dialog box, in the left pane, click User Mapping.
- 6. In the upper right pane, in the **Map** column, select the check box for the required database.
- 7. In the lower right pane, select the following database roles and then click **OK**.
 - db datareader
 - db_datawriter
 - db_runner

Verify the IIS Identity

To verify that IIS run under the appropriate identity, complete the following steps.

- 1. In **Internet Information Services (IIS) Manager**, in the **Connections** pane, open the server node and then click **Application Pools**.
- 2. In the **Application Pools** pane, right-click **BrainwareAPIAppPool** and then click **Advanced Settings**.
- 3. In the Advanced Settings dialog box, under Process Model, verify that the Identity property has the value ApplicationPoolIdentity or the name of the service account.

Set Permissions for BAPI Installation Directory

The Brainware API application pool or the service account, if used, needs access to its installation directory.

- 1. In Windows Explorer, right-click the [BAPI Installation path] directory and then click Properties.
- 2. In the Properties dialog box, on the Security tab, click Edit.
- 3. In the **Permissions** dialog box, click **Add**.
- 4. In the Select Users, Computers, Service Accounts, or Groups dialog box, in the Enter the object names to select field, type either IIS AppPool\BrainwareApiAppPool or the name of the user context, click Check Names and then click OK.

Configure Component Logging

To configure the location of the component log files, complete one of the following steps.

- To save component log files to the default location, in the C:\Windows\SysWOW64\inetsrv directory, create a directory named Log.
- To save component log files to a custom location, see "Create the registry key ErrorTraceDir" in the *Brainware Intelligent Capture Installation Guide*.

Note:

If BIC is installed on the same server, this registry key will also direct all BIC component log files to this custom location.

About BrainwareApi.CommandLine.Client

BrainwareApi.CommandLine.Client is an example application which uses Brainware API to upload sets of documents as external batches. Both the source code and compiled application are provided.

For more information, see "Readme.txt" in the [InstallationPath]\BrainwareAPI\Brainware.CommandLine.Client directory.

Display the API Documentation

The Brainware API installation creates a shortcut to the documentation. To display the documentation, complete the following step.

• In the [Installation path]\BrainwareApi directory, double-click BrainwareAPI_Documentation.

The Brainware API documentation displays in your browser.

Note:

For testing purposes, the documentation provides a Try it out! button for each method.

Update Brainware API

The Brainware API installer does not provide an update procedure. If you need to update to a newer version, complete the following steps to retain your unique customizations and back up your settings.

- 1. Copy the [Installation path]\BrainwareAPI directory to a backup directory.
- 2. If you modified the settings for the BrainwareAPI application in IIS, note your settings.
- 3. Complete the steps in Install Brainware Intelligent Capture API.
- 4. Compare all customized settings in the backed up CONFIG files with the CONFIG files in [Installation path]\BrainwareAPI and modify the values if required.
- 5. In IIS, compare the settings for the BrainwareAPI application with your previous settings and modify the settings if required.