

Perceptive Content Email Agent

Technical Specifications

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About Email Agent

Perceptive Content Email Agent automatically captures and indexes emails and attachments based on values such as sender and recipient name, subject, date, and keywords. Emails and documents are imported directly into the Content repository. They can optionally be routed into a workflow process. Email Agent works with most POP3, IMAP, and EWS mail servers: including Exchange, Domino, Sun ONE, and others. Email Agent does not support MAPI.

Technical Specifications

Specification	Description
Operating Systems	We recommend that you upgrade to the latest patch of the following supported operating system versions. <ul style="list-style-type: none">• Microsoft Windows Server 2012 R2, 2016 or 2019• RedHat Linux 6 or 7• CentOS 6 or 7• Ubuntu 9.04 to 14.04
Web Application Servers	The web application server is only necessary if you need to use the GTOKENIMAP or GTOKENSMTP 64-bit Apache Tomcat 8.x, 9.x, or 10.x.
Software	<ul style="list-style-type: none">• Java 8, 11, and 17. Oracle JRE 1.8.x and Oracle OpenJDK 8 Note You must install Java on the server prior to installing Email Agent. <ul style="list-style-type: none">• Perceptive Integration Server
Accessibility	100 MB network minimum, configured at full duplex, is required and 1 GB network is recommended.
Memory	250 MB
Disk Space	Approximately 55 MB