

Perceptive Experience Web Scan

Technical Specifications

Version: 3.1.x

Written by: Documentation Team, R&D

Date: August 2023

Documentation Notice

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may only be used or copied according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials may contain certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which may be subject to the confidentiality provisions agreed to by you.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland, HXP, OnBase, Alfresco, Nuxeo, and product names are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2023 Hyland Software, Inc. and its affiliates.

The information in this document may contain technology as defined by the Export Administration Regulations (EAR) and could be subject to the Export Control Laws of the U.S. Government including for the EAR and trade and economic sanctions maintained by the Office of Foreign Assets Control as well as the export controls laws of your entity's local jurisdiction. Transfer of such technology by any means to a foreign person, whether in the United States or abroad, could require export licensing or other approval from the U.S. Government and the export authority of your entity's jurisdiction. You are responsible for ensuring that you have any required approvals prior to export.

Table of Contents

Documentation Notice	2
Perceptive Experience Web Scan	4
Hardware requirements	4
Operating system requirements	4
Web browser and application host requirements	5

Perceptive Experience Web Scan

For optimal Perceptive Experience Web Scan capabilities using internet browsers, confirm the specifications detailed below.

Hardware requirements

Item	Requirement
Processor	1 GHz 32-bit (x86) or 64-bit (x64) processor
Memory	1 GB RAM
Disk space	21 MB for installation files

Operating system requirements

Operating System	Requirement
Microsoft Windows 10	Enterprise or Pro (32-bit or 64-bit), Initial Release
Microsoft Windows 8.1	Enterprise or Pro (32-bit or 64-bit), Initial Release or with Update 1
Microsoft Windows 7	Enterprise, Pro, or Ultimate (32-bit or 64-bit), Initial release or with Service Pack 1
Microsoft Windows Server 2016	DataCenter, Essentials, or Standard (64-bit), Initial Release
Microsoft Windows Server 2012 R2	DataCenter, Essentials, or Standard (64-bit), Initial Release
Microsoft Windows Server 2008 R2	DataCenter, Essentials, or Standard (64-bit), Initial Release or with Service Pack 1

Note: To use a scanner with Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, or Windows Server 2012 R2, you must install Desktop Experience, which is a component of the operating system. Refer to the operating system documentation or the Microsoft website for instructions.

Web browser and application host requirements

Web Browser	Requirement
Google Chrome, Microsoft Edge, Mozilla Firefox	<p>We recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers. Browser versions that you update after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatibility.</p>
Microsoft Internet Explorer	<p>11.0</p> <ul style="list-style-type: none"> • Due to web browser limitations, file import, image processing filters, and cloning images functionality is not available in the Internet Explorer versions earlier than 10.0. • Importing files requires you to enable access to data sources across domains.