

Hyland Virtual Printer

Installation and Setup Guide

Version: 1.0

Written by: Product Knowledge, R&D
Date: June 2024

Documentation Notice

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may only be used or copied according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials may contain certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which may be subject to the confidentiality provisions agreed to by you.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland, HXP, OnBase, Alfresco, Nuxeo, and product names are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2024 Hyland Software, Inc. and its affiliates.

The information in this document may contain technology as defined by the Export Administration Regulations (EAR) and could be subject to the Export Control Laws of the U.S. Government including for the EAR and trade and economic sanctions maintained by the Office of Foreign Assets Control as well as the export controls laws of your entity's local jurisdiction. Transfer of such technology by any means to a foreign person, whether in the United States or abroad, could require export licensing or other approval from the U.S. Government and the export authority of your entity's jurisdiction. You are responsible for ensuring that you have any required approvals prior to export.

Table of Contents

Documentation Notice	2
Hyland Virtual Printer overview	4
Install Hyland Virtual Printer	4
Download Hyland Virtual Printer files	4
Prerequisites	4
<i>Install Hyland Virtual Printer attended</i>	<i>4</i>
<i>Install Hyland Virtual Printer unattended</i>	<i>5</i>

Hyland Virtual Printer overview

Hyland Virtual Printer allows you to print documents from any application or window directly to Perceptive Content without the need to capture the screen or physically print the file.

Note Hyland Virtual Printer does not support landscape printing.

Install Hyland Virtual Printer

This section details the installation process for Hyland Virtual Printer.

Download Hyland Virtual Printer files

To obtain Perceptive product installation files, contact the Hyland Software Technical Support group. For a list of Technical Support phone numbers, go to hyland.com/pswtscontact.

Prerequisites

Before installing Hyland Virtual Printer, you must download and install Perceptive Experience Web Scan Toolkit that is used to capture files into Perceptive Content and Titan.

Install Hyland Virtual Printer attended

To install Hyland Virtual Printer using a standard visual interface, complete the following steps.

1. In the **Windows Explorer**, right-click the executable you downloaded and select **Run as Administrator**.
1. On the **Welcome to the Hyland Virtual Printer Setup Wizard** page, click **Next**.
2. On the **License Agreement** page, review the information, scroll to the bottom of the agreement and click in the agreement field, click **I accept the terms in the license agreement** and then click **Next**.
3. On the **Web Application Server Setup** page, in the **Web Application Server URL** field, type the URL for the Web Application server, using the following format,
`https://(hostname:port)/(path_with_module_name)` and then click **Next**.

Examples:

Content Apps

```
https://127.0.0.1:8443/contentapps/#captureModule
```

Titan

```
https://titan-hostname:8443/capture
```

The URL entered should match your installed Perceptive Content web application server URL. The name of application endpoint is dependent on your configuration.

4. On the **Ready to install Hyland Virtual Printer** page, click **Install**. The system installs the virtual printer.
5. On the **Completed the Hyland Virtual Printer Setup Wizard** page, click **Finish** to exit the Setup Wizard.

Install Hyland Virtual Printer unattended

Installing Hyland Virtual Printer silently is an automatic way to run an installation. If you follow the procedures in this section, you will not install Hyland Virtual Printer using a standard visual interface. By using this silent installation method, you can perform a custom installation or use a combination of default and customized settings.

1. Set up your argument values to customize the unattended installation. If you do not manually set argument values, the default values are used during the installation.

Argument	Description
RUNATEND_COMMAND_BASEURL	Specifies the Web Application Server URL. The default value is <code>https://(hostname:port)/(path_with_module_name)</code> .
OUTPUT_DIR	Specifies the temporary directory location for the printed output files until imported. The default value is <code>(\$[HKEY_CURRENT_USER\Environment\Temp])</code> . Only specify this argument if you want to change the default.

2. As administrator, enter the following command in a Command Prompt window or create a command line script for your deployment software:

Examples:

Content Apps

```
HylandVirtualPrinterMSI.msi /L "C:\Temp\msilog.log"
RUNATEND_COMMAND_BASEURL="https://127.0.0.1:8443/contentapps/#captureModule"
OUTPUT_DIR="c:\hvp_temp"
```

Titan

```
HylandVirtualPrinterMSI.msi /L "C:\Temp\msilog.log"
RUNATEND_COMMAND_BASEURL="https://titan-hostname:8443/capture"
OUTPUT_DIR="c:\hvp_temp"
```

Note On the **Start** menu, click **Run** and enter `msiexec` for help about the command-line parameters.

3. Verify your installation.