Hyland Healthcare

Release Notes

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Overview

This release note document includes update and enhancement information for the following healthcare-related products.

- Capture and Indexing for Healthcare

- HCM Viewer

- Healthcare Database

- Healthcare Database Connector

- Image Service for Epic

- Interact Desktop

- Interact for EpicCare Link

- Interact for Epic Client

- Interact for Epic ROI

- Interact for Epic Server

- Perceptive Photo Capture

- Perceptive XML Integration for Epic (PXIE)

While these products might have their own version numbers, each is compatible with Perceptive Content. Refer to the product technical specifications or the installation guide for compatibility information.

Hyland Healthcare Release Notes (March 2021)

This release includes the following version.

- Healthcare Database Connector 4.0.1

Healthcare Database Connector

Enhancement

- Healthcare Database Connector 4.01 is exclusively compatible with Perceptive Connect Runtime 2.0.20.

Hyland Healthcare Release Notes (July 2020)

This release includes the following version.

- Interact Desktop

Interact Desktop

Enhancement

- Interact Desktop is now compatible with Perceptive Content Foundation EP2 (7.5.x). (HC-123450)

Hyland Healthcare Release Notes (November 2019)

This release includes the following version.

- Interact for EpicCare Link 2.2.0

Interact for EpicCare Link 2.2.0

Enhancement

- Added additional configuration values that allow you to increase or decrease active session cap and timeouts on retrieval of documents. For more information, see the Perceptive Interact for EpicCare Link Installation Guide 2.2.0.

Defect

- Resolved an issue where the application would lock and log off all users when multiple users were accessing the application at the same time.

Hyland Healthcare Release Notes (October 2019)

This release includes the following version.

- Healthcare Database Connector 4.0.x

Healthcare Database Connector

Enhancement

- Healthcare Database Connector 4.0.x is exclusively compatible with Perceptive Connect Runtime 2.0.0.

Hyland Healthcare Release Notes (April, 2019)

This release includes the following version.

- Interact for Epic Client 10.3.3

Interact for Epic Client

Defect

- Resolved an issue that caused Interact for Epic Scan to always open the Scan Prompt window in the bottom right-hand corner of the screen. The system now remembers the prompt location when a scan is initiated. (PAX-425)

Hyland Healthcare Release Notes (March, 2019)

This release includes the following version.

- Interact for Epic ROI 10.3.1
- Image Service for Epic 2.2.x

Interact for Epic ROI

Update

- Updated the installer branding from Lexmark/Perceptive Software to Hyland Software.

Defect

- Resolved an issue where accessing more than one PDF document within a session would cause errors or the document to display incorrectly. (PAX-127)

Image Service for Epic

Update

- A new setting, LogLevel, was added in the ImageService.exe.config configuration file. This setting replaces the old setting, DebugLoggingEnabled. For more information, see the "Use Image Service Logging" topic of the Perceptive Image Service Epic Installation Guide.

Defect

- Resolved an issue where Image Service for Epic would unexpectedly close when running into an issue or race condition with the Logging service. (PAX-273)

Hyland Healthcare Release Notes (February, 2019)

This release includes the following version.

- Interact for Epic Client 11.5.1, 10.3.2

Interact for Epic Client

Defect

- Resolved an issue where ScanSig/ScanAcquisition/CDV would incorrectly target a version 85 DLL for Interact for Epic client, instead of the version-less DLL. (PAX268)

Hyland Healthcare Release Notes (January, 2019)

This release includes the following version.

- Interact Desktop

Interact Desktop

Defect

- Resolved an issue that prevented the system from correctly displaying images with different DPI X and Y values (non-square resolutions). (PAX-154)

Hyland Healthcare Release Notes (October, 2018)

This release includes the following version.

- Interact for Epic Client 10.3.1

Interact for Epic Client

Enhancement

- Perceptive Interact for Epic Client now supports a modified hierarchy in determining the most accurate Contact Serial Number. If configuration is set to True, the system will only evaluate Downtime CSN and CSN. If set to False, the system will evaluate External Billing Number, Downtime CSN and CSN. (PAC-56)

Hyland Healthcare Release Notes (August, 2018)

This release includes the following version.

- Interact Desktop 7.2.2.10018
- Interact for Epic Client 10.3.0
- Interact for Epic Client 11.5.0
- Interact for Epic ROI 10.3.0

Interact Desktop

Enhancement

- Interact Desktop is now compatible with Perceptive Content 7.2.2 and Perceptive Content 7.2.3. (HCPA-251)

Interact for Epic Client

Enhancement

- Added support for Epic 2018 August version-less DLLs. (HCPA-166)

Interact for Epic ROI

Enhancement

- Added support for Epic 2018 August version-less DLLs. (HCPA-166)

Hyland Healthcare Release Notes (July, 2018)

This release includes the following version.

- Interact for Epic Client 10.2.1
- Interact for EpicCare Link 1.4.0
- Capture and Indexing for Healthcare 3.0.5

Interact for Epic Client

Defect

- Fixed an issue that caused Interact for Epic Client to provide a Contact Serial Number (CSN) containing an incorrect or empty value. (HCPA-272)

Interact for EpicCare Link

Enhancement

- Added support for Epic 2018. (HCPA-241)

Capture and Indexing for Healthcare

Enhancement

- Added the ability to pass OAuth authorization code when using iScripts to search or submit. (HCPA-244)

Hyland Healthcare Release Notes (May, 2018)

This release includes the following version.

- Healthcare Database Connector 3.1.1

Healthcare Database Connector

Defects

- Fixed an issue that caused Perceptive Healthcare Database errors or incorrect matches to be returned when specific characters, ' , (apostrophe), _ (underscore), % (percent sign), and ([(open brackets) were used within the query. (HCPA-138)

Hyland Healthcare Release Notes (April, 2018)

This release includes the following version.

- Interact for Epic Client 11.4.0, 10.2.0

Interact for Epic Client

Enhancement

- Added support for Epic 2018. (US39230)

Hyland Healthcare Release Notes (March, 2018)

This release includes the following version.

- Image Service for Epic 2.1.0

Image Service for Epic

Enhancement

- Added support for Epic 2018. (US39230)

Hyland Healthcare Release Notes (February, 2018)

This release includes the following version.

- Interact for Epic ROI 10.3.0
- Interact for EpicCare Link 2.1.0

Interact for Epic ROI

Enhancement

- Added support for Epic 2018. (US39230)

Defect

- Fixed an issue that caused Interact for Epic ROI to incorrectly display the orientation of single page TIFF images. (DE25312)

Interact for EpicCare Link

Enhancement

- Added support for Epic 2018. (US40282)

Defect

- Fixed an issue where race conditions with Integration Server calls caused EpicCare Link to stop working in certain environments. (DE25278)

Hyland Healthcare Release Notes (August 2017)

This release includes the following version.

- Healthcare Database 1.3.x
- Healthcare Database Connector 3.1.x
- HCM Viewer 2.0.x

Healthcare Database

Enhancement

- Added the CONFIDENTIAL_RECORD field to the Patient and Encounter tables. (US29462)

Healthcare Database Connector

Enhancement

- Added CONFIDENTIAL_RECORD support for Patient and Encounter tables. (US29462)

HCM Viewer

Enhancements

- Users can now view and interact with tasks. (US28442)
- HCM Viewer now integrates with Interact for Epic for viewing documents. (US29330)
- HCM Viewer now supports non-SSO integration. (US29331)
- Added support for Nil Dicom Video. (US29332)
- Added a setting that allows documents to always open and display in fit to height, fit to width, or fit to page format. (US29333)
- Added a configuration setting that allows an administrator to disable the launch to full Nil viewer button. (US39191)

Defects

- Fixed an issue that ended a user session after an invalid session error message displays. (TFS72108)
- Fixed an issue that caused icons to toggle and become out of sync when loading a document. (TFS24099)
- Fixed an error that did not allow the user to open a patient who had been previously opened during the same session. (TFS72102)
- Fixed an issue that caused labels to be removed from the banner when using the Internet Explorer browser. (TFS72150)

Lexmark Healthcare Release Notes (June 2017)

This release includes the following version.

- Image Service for Epic 2.0.x
- Interact for EpicCareLink 2.0.x

Image Service for Epic

Enhancement

- The Integration Server webapps folder is now configurable. (US38558)

Defect

- Improved performance and eliminated Integration Server calls by aligning a page in Image Service with a page in Perceptive Content. This also added support for converting PDF and Word files to a TIF image. (DE17383)

Interact for EpicCareLink

Enhancement

- Added PDF support in Interact for EpicCare Link. (US28807)
- The Integration Server webapps folder is now configurable within the .ini. (US38644)

Lexmark Healthcare Release Notes (February, 2017)

This release includes the following version.

- Healthcare Database Connector 3.0.0
- Interact for Epic Client 11.3.0

Healthcare Database Connector

Defect

- Improved performance for REST endpoints with a new REST validator that uses a security token that is configured within Perceptive Connect Runtime. (DE56206)

Interact for Epic Client

Enhancement

- Interact for Epic Client now allows users to specify the default description when capturing a document using Integrated Capture. (US105936)

Lexmark Healthcare Release Notes (December, 2016)

This release includes the following version.

- Interact for EpicCare Link 1.3.0

Interact for EpicCare Link

Enhancement

- Added support for Epic 2017. (US100809)

Lexmark Healthcare Release Notes (November, 2016)

This release includes the following version.

- Interact for Epic Client 11.2.0, 10.1.1
- Interact for Epic ROI 10.2.0

Interact for Epic Client

Enhancement

- Added support for Epic 2017. (US100811)

Defect

- Interact for Epic Client 10.1.1 now provides the entire value of a document key or custom property when returning scan results to Epic. Previously, values containing a comma would be truncated. (DE55584)

Interact for Epic ROI

Enhancement

- Added support for Epic 2017. (US100810)

Lexmark Healthcare Release Notes (October 28, 2016)

This release includes the following version.

- Interact for Epic Client 11.1.1

Interact for Epic Client

Defect

- Interact for Epic Client now correctly uses settings for CDV. Previously, CDV-specific settings were not correctly read. (DE55728)

Lexmark Healthcare Release Notes (October 11, 2016)

This release includes the following version.

- Interact for Epic Client 11.1.0

Interact for Epic Client

Enhancements

- Interact for Epic now integrates with Epic Tapestry. (F12570)

Lexmark Healthcare Release Notes (September 2016)

This release includes the following versions.

- Image Service for Epic 1.1.0

Image Service for Epic

Enhancements

- Image Service for Epic now supports SSL. (US97921)

Lexmark Healthcare Release Notes (July 2016)

This release includes the following versions.

- HCM Viewer 1.0.0
- Healthcare Database 1.2.0
- Healthcare Database Connector 2.0.0
- Interact for EpicCare Link 1.2.1

HCM Viewer

Release overview

The HCM Viewer is a module that provides a unified viewer for clinical healthcare. Built on Perceptive Experience, the HCM Viewer is capable of showing both ECM and VNA content for DICOM, raster, and PDF content types. The HCM Viewer is oriented around a patient context established through integration via URI to DocID or patient context. This allows users to easily filter and navigate patients and documents. Operations supporting ECM processes include viewing images, annotations, flag for review, and categories.

Healthcare Database

Enhancements

- A date of death field is now available in the Healthcare Database. (US89735)

- Enhanced Healthcare Database to improve deletion times of Guarantor records. (US100439)

Healthcare Database Connector

Enhancements

- When using Perceptive Content Connector versions 1.1.x and higher, users are now authenticated against Integration Server. (US86284)

- The Healthcare Database Connector returns the appropriate status code responses for requests containing runtime exceptions. (US98385)

- Saved or merged records containing a string value length greater than 128 characters now return an error message. Previously, records may have been created by truncating string values exceeding 128 characters. (US99108)

Defects

- Resolved an issue that caused the Healthcare Database Connector to timeout while simultaneously processing multiple requests. (DE53801)

- Fixed an issue that caused records created with an invalid date or dateTime format to appear as if they were successfully added to the database, when no records were actually added to the database. (DE53327)

Interact for EpicCare Link

Defects

- EpicCare Link now returns a proper response if a document is not found in Perceptive Content. (DE50022)

- When using EpicCare Link in Integration Server 7.1.5 and higher, users can now disconnect a connection. (US100709)

Lexmark Healthcare Release Notes (June 2016)

This release includes the following versions.

- Capture and Indexing for Healthcare 2.3.x

- Interact for Epic Client 11.0.x

- Perceptive XML Integration for Epic (PXIE) 2.0.1

Capture and Indexing for Healthcare

Enhancements

- You can now integrate the Capture and Indexing for Healthcare application with an Electronic Medical Records application for Integrated Capture. (F9882)

- Added encrypted token support for single-sign-on. (F9882)

- Capture and Indexing for Healthcare can now use Integrated Windows Authentication for Citrix. (F11715)

- Added the ability to hide a workflow process from the batch grid. (US97428)

- Added the ability to pass Capture mode to the submit iScript. (US97767)

- Added validation for database lookup. (US98614)

- Resolved an issue that caused the focus of the keyboard to return to the background after selecting files.(TFS15796)

- Added the ability for PDF files configured to bypass the rendition service to display using a browser plugin. (US96442)

Interact for Epic Client

Enhancement

- Interact for Epic now supports Experience-based integrated capture via Capture and Indexing for Healthcare. Scanning through the Perceptive Content Client is no longer supported in versions 11.x and higher. (F9882)

Perceptive XML Integration for Epic (PXIE) 2.0.1

Update

- Fixed an issue that prevented Perceptive XML Integration for Epic (PXIE) from launching Interact Desktop due to an encryption error in temporary profiles. (DE54010)

Lexmark Healthcare Release Notes (May 2016)

This release includes the following versions.

- Interact Desktop 7.1.4
- Interact for Epic Client 10.0.7

Interact Desktop

Update

- Fixed an issue that caused the application to increase memory usage each time a Perceptive XML Integration for Epic application plan with pretrieve was used to view linked content. (DE53482)

Interact for Epic Client

Update

- Resolved an issue that occurred when scans initiated from Perceptive Interact for Epic using Perceptive Content following a scan initiated from Perceptive Photo Capture. (DE52930)

Lexmark Healthcare Release Notes (April 2016)

This release includes the following versions.

- Capture and Indexing for Healthcare 2.1.1
- Capture and Indexing 2.1.0
- Interact for Epic Client 10.0.6

Capture and Indexing for Healthcare

Enhancement

- You can now configure certain file types to bypass the rendition service. By default, PDF files pass through rendition service. (US94878)
- Removed a browser plugin dependency for viewing the PDF pages of a document. (US95440)

Updates

- Capture and Indexing now correctly displays metadata updates for records in the Healthcare Database. (DE52511)
- The lookup.js script is now packaged with the psw.healthcare-dataprovider-generic package. Users can now define custom parsing logic for entity lookup within the generic data provider. (DE52407)

Capture and Indexing for Healthcare

Enhancements

- Capture and Indexing now supports annotations. (F9533)
- You can now configure database lookup in a separate module. (US91951)

Updates

- Resolved an issue that occurred when reporting data was not sent to the data warehouse when capturing a new batch. (DE52211)
- Non-image pages now display as generic thumbnails. (DE42004)
- Resolved an issue that caused thumbnail requests to continue after the user closes the batch. (DE45043)
- Resolved an issue that caused blank page detection to occur prior to processing other images. (DE47628)

Interact for Epic Client

Enhancements

- Modeless scan acquisition is no longer available in Epic 2015 (SU#C8204632 and SU#E8204632) and later versions. This release of Interact for Epic supports the modification and is required for users upgrading to Epic 2015 (SU#C8204632 and SU#E8204632) or Epic 2017. (US94080)

Lexmark Healthcare Release Notes (March 2016)

This release includes the following versions.

- Interact Desktop 7.1.4
- Interact for Epic Client 10.0.5

Interact Desktop

Update

- Fixed an issue that caused the application to increase memory usage each time the navigation pane was opened. (DE52104)

Interact for Epic Client

Update

- Resolved an issue where performing multiple scans caused the client to persist user-entered dates. Previously, scans containing an effective, received, or service date were used on subsequent scans. (DE51836)

Lexmark Healthcare Release Notes (February 2016)

This release includes the following version.

- Interact for Epic Client 10.0.4
- Interact for Epic ROI 10.1.2

Interact for Epic Client

Update

- Resolved an issue where the Interact for Epic Client installer would sometimes not successfully complete when upgrading from versions 6.x to 10.x. (DE50732)

Interact for Epic ROI

Update

- Interact for Epic ROI no longer depends on the MSHTML library for parsing error messages. This resolves an issue that could have caused exceptions if the library was not present. (DE49654)

Lexmark Healthcare Release Notes (January 2016)

This release includes the following versions.

- Healthcare Database Connector 1.3.1

- Interact for Epic Client 10.0.3

Healthcare Database Connector

Update

- The Healthcare Database Connector user name and password settings were updated to remove the defaults. Now, when configuring the settings, you should enter the user name used when installing the database and enter the password for the corresponding user name. (DE50509)

Interact for Epic Client

Update

- Resolved an issue where the Perceptive Content Client would sometimes not close properly, causing Epic Hyperspace to display a gray screen and not respond on logout. (DE50023)

Lexmark Healthcare Release Notes (November 2015)

This release includes the following versions.

- Capture and Indexing for Healthcare 2.0.0
- Healthcare Database 1.1.0
- Healthcare Database Connector 1.3.0
- Interact for Epic Client 10.0.2

Capture and Indexing for Healthcare

Enhancements

- You can now configure indexing fields to perform secondary searches. New settings are introduced to appConfig.json and lookupConfig.json to support the new search capability. Upgrading the configuration files from prior versions has to be performed manually. (F10151).
- Date custom property now displays a calendar control. (F10292).

Updates

- Resolved an issue where content pane scrolls to the top when a user modifies a page. The pane now maintains scroll position to the selected page after completing the operation. (DE47345).
- Resolved an issue where the application could not load when encountering inactive document types. (DE47565).
- Resolved an issue with inaccurate queue count after routing a batch forward. (DE47651)

Healthcare Database

Enhancements

- Added clustered indices to improve overall performance. (US86280)
- Added merge date and previous value columns to each table. (US81175)

Healthcare Database Connector

Enhancement

- You can now merge any type of record in the Healthcare Database. (US81175)

Update

- Resolved an issue where the connector would return a generic error message if sent an invalid date format as part of a REST request. The connector now returns a more specific error message. (US85455)

Interact for Epic Client

Update

- Resolved an issue with the Interact for Epic Client installer when updating the install location to a directory that does not already exist. (DE48906)

Lexmark Healthcare Release Notes (October 2015)

This release includes the following versions.

- Capture and Indexing for Healthcare 1.1.0
- Interact for Epic ROI 10.1.1
- Interact for Epic Server 7.0.5.970 and 7.1.2.714

Capture and Indexing for Healthcare

Enhancements

- You can now delete entire batch folders. (US58782)
- You can now capture documents from your file system into a batch. The captureSourceMapping setting was added to the appConfig.json file to support this feature. (US80993)
- You can now sort batches by any column value when in grid mode and configure the date and numeric formats for columns. The dateFormat setting was added to the appConfig.json file to support this feature. (US82031)

Interact for Epic ROI

Update

- Now when printing a report with a large number of images, all images are successfully printed. Previously, if the number of images was too large, an Out of Memory error could occur. (DE47782).

Interact for Epic Server

Update

- Resolved an issue where Interact for Epic Server would not successfully authenticate using SSO. The new epic.sso setting replaces the old sso setting in the Epic.settings file. (DE47783).

Lexmark Healthcare Release Notes (September 2015)

This release includes the following versions.

- Capture and Indexing for Healthcare 1.0.3
- Healthcare Database Connector 1.2.0
- Image Service for Epic 1.0.2
- Interact Desktop 7.1.1

Capture and Indexing for Healthcare

Updates

- Resolved an issue where pressing the ENTER key to perform a search in a batch had unexpected results in Internet Explorer 10 and 11. (DE46615)
- Resolved an issue that could prevent a notification from appearing when no results were found using advanced search. (DE46695)
- Resolved an issue where the document type search might not work properly in Internet Explorer. (DE46728)

Healthcare Database Connector

Enhancements

- Expanded the global search parameters to include EID and Facility ID. (US80963)
- Improved the search and filter capability on each endpoint. Refer to the API documentation for more information. (US80963)

Image Service for Epic

Update

- Resolved an issue where the installer might not preserve existing settings during upgrade and repair operations. (US50213)

Interact Desktop

Update

- Temporary PDF files are now deleted when the PDF file is closed. (US79833)

Lexmark Healthcare Release Notes (August 2015)

This release includes the following versions.

- Capture and Indexing for Healthcare 1.0.2

- Healthcare Database Connector 1.1.0

- Image Service for Epic 1.0.1

- Interact Desktop 6.7.0.3743

- Interact for I Link 1.2.0

- Interact for Epic Client 10.0.0

- Interact for Epic ROI 10.1.0

Capture and Indexing for Healthcare

Updates

- Resolved an issue that could cause the application to become unresponsive while showing the loading screen. (DE45951)

- Resolved an issue that could prevent the document and page count fields from updating after additional pages were captured into a batch. (DE45952)

- Resolved an issue that might disable the keyboard shortcuts for some document viewer functions. (DE46028)

- The default document type is now applied to captured documents that do not include a document type barcode. (DE46037)

- Document keys and custom properties that map to fields in the patient database are now populated with the field values from the database. (DE46059)

- Resolved an issue where using special characters in database lookups for document key labels and custom property names might result in that search field being ignored. (DE46082)

- When you change a document to a different document type, the document key values are now retained or cleared for the new document type, as configured in the application plan. (DE46113)

- Resolved an issue where the keyboard shortcut to hide or show the advanced search might not work properly. (DE46372)

- Resolved an issue that occurred when capturing a document without a barcode in Internet Explorer, where the application would become unresponsive. (DE46612)

Healthcare Database Connector

Enhancements

- Added the ability to filter returned results using custom field query parameters. (US77569)
- Healthcare Database Connector can now connect to Integration Server using SSL. (TFS14942)

Image Service for Epic

Enhancement

- Updated the installer to improve the installation experience. (US76055)

Interact Desktop

Enhancement

- You can now filter navigation results. (F7834)

Interact for EpicCare Link

Enhancement

- Added support for Epic 2015.

Interact for Epic Client

Release overview

The new version number for Interact for Epic Client starts at 10.0.x.

Enhancement

- Added support for Epic 2015.

Update

- Resolved an issue where Interact for Epic Client did not recognize 'ImageNow' as a valid previous scan mode. (TFS14947)

Interact for Epic ROI

Enhancement

- Added support for Epic 2015.

Update

- Resolved an issue where PDF files might not appear when viewing a Perceptive Content document that contained more than one file type. (TFS14895)

Lexmark Healthcare Release Notes (July 2015)

This release includes the following versions.

- Capture and Indexing for Healthcare 1.0.1
- Interact for Epic 7.0.5.957
- Interact Desktop 7.1.1.430

Capture and Indexing for Healthcare

Release overview

Capture and Indexing for Healthcare provides a streamlined user experience for capturing and indexing medical records in a customizable workflow in Perceptive Content. Built on Perceptive Experience, Capture and Indexing for Healthcare lets you scan medical records into folders, or batches, in the application. After capture, you can review, index, and validate the captured documents. Documents can be indexed with metadata, including information retrieved from a patient database, either at the time of capture or later.

Interact for Epic Client

Update

- When configured, Interact for Epic Scan now executes Epic Callback functionality and updates Epic with a link to the scanned document. (DE45239)

Interact Desktop

Enhancement

- You can now filter navigation results. (F7834)

Updates

- The tab for the Image toolbar is now labeled "Home". (US62608)
- When the viewer is resized to a small window, the print, complete, and comments icons are now visible in the toolbar tabs. (US62609)

Lexmark Healthcare Release Notes (June 2015)

This release includes the following versions.

- Interact Desktop 6.7.0.3732, 7.1.0.378, and 7.0.5.940
- Perceptive XML Integration for Epic (PXIE) 2.0.0

Interact Desktop

Enhancements

- The Interact Desktop viewer now closes automatically after a document is submitted for review. (US72522)
- You can now dock the Interact Desktop toolbar in a different display. (US70744)

Update

- Resolved an issue that could cause a document to open in a small window the first time it is opened in Epic using Interact Desktop. (DE42891)

Perceptive XML Integration for Epic (PXIE)

Enhancements

- PXIE now uses either an encrypted user name and timestamp or an encrypted external user ID and password for user authentication. (US65963)
- The PXIE installer is now separate from the Interact for Epic client installer. Users can now deploy a new version of PXIE without updating to the Interact for Epic client. (US65431)

Lexmark Healthcare Release Notes (May 2015)

This release includes the following versions.

- Interact Desktop 6.7.0.3727, 7.0.5.927, and 7.1.0.369
- Interact for Epic Client 6.7.0.3725, 7.0.5.921, and 7.1.0.370

Interact Desktop 6.7.x and 7.0.x

Updates

- Resolved an issue that could cause documents to open slowly when using the default view. (DE41377)
- Resolved an issue that could occur when printing pages using Interact Desktop, where print audit actions might not be captured. (DE42924)
- Resolved an issue where the application would only install for the user logged in at the time of the installation, rather than for all users who log into the machine. (TFS14649)

Interact Desktop 7.1.x

Enhancement

- Interact Desktop now supports the ability to filter document shortcut results by folder type and drawer name when opening documents from COM. It also allows you to specify the duration that Interact Desktop waits before a connection time-out. (US55093)

Update

- Resolved an issue that could cause documents to open slowly when using the default view. (DE41377)

Interact for Epic Client

Updates

- When selecting a capture profile, the list now correctly filters per the user configuration. Previously, the list displayed all capture profiles available to the user. (DE40239)

- Resolved an issue that could cause EpicScan to create a link for document scans that the user had cancelled. (DE42842)

- Enhanced error messages. (DE43884)

Lexmark Healthcare Release Notes (April 2015)

This release includes the following versions.

- Interact Desktop 6.7.0.3722, 7.0.5.908, and 7.1.0.353

Interact Desktop

Enhancements

- The number of linked content items continually display when the linked content module opens. (US58014)

- Interact Desktop now displays the number of tasks assigned to a user. (US58013)

Lexmark Healthcare Release Notes (March 2015)

This release includes the following version.

- Interact Desktop 6.7.0.3708

Interact Desktop

Enhancements

- Interact Desktop now honors the required privileges to use CTRL + P printing functionality. (US63057)

- Resolved an issue that caused Interact Desktop to become unresponsive after a user performed a Copy Region action. (US62603)

Lexmark Healthcare Release Notes (February 2015)

This release included the following versions.

- Interact Desktop Client 6.7.0.3694
- Interact for Epic Client and Server 6.7.0.3697 and 7.0.5.857

Interact Desktop Client

Enhancement

- Interact Desktop now supports the ability to view PDF documents. (US57471)

Updates

- Resolved an issue that could cause Interact Desktop to stop responding when printing multiple pages. (DE39200)
- Resolved an issue where the current active application did not retain focus when Interact Desktop launched automatically. (DE39543)

Interact for Epic Client

Enhancement

- Added settings to INEpicScan.ini that allow users to update Epic with received, effective, and service dates during the scan. (F5729)

Update

- Added the interact.desktop.connect.timeout setting to the InEpicViewer.ini file to specify the connection timeout in seconds. The default is 10 seconds. (DE39602)

Interact for Epic Client 6.7.x

Enhancement

- Interact for Epic now supports the Referral ID field and allows you to map the field data, received through Epic Scan API, to an ImageNow index key. For more information on key mapping, refer to the INEpicScan.ini file. (US65405)

Interact for Epic Server

Enhancement

- Added functionality that removes any extra white space around string setting values. (US60692)

Lexmark Healthcare Release Notes (January 2015)

This release includes the following versions.

- Photo Capture Client, Server, Transfer and Migration Package 2.3.1

- Interact for Epic ROI 10.0.0

Photo Capture (all components)

Release Overview

Photo Capture now supports Perceptive Content 7.0.

Photo Capture Transfer

Updates

- Resolved an issue where the Photo Capture Transfer sometimes stopped responding when a device was connected to a workstation in a Citrix environment. (DE37519)
- Resolved an issue where the system did not recognize when a device was removed from a workstation. (DE39427)
- Resolved an issue where the File Explorer sometimes opened instead of the selected import location when attempting to import photos. (TFS10373)

Interact for Epic ROI

Release Overview

Interact for Epic provides embedded access to your Perceptive Content (ImageNow) documents from within Epic's health information system. The Interact for Epic Release of Information (ROI) plug-in enables a user to fulfill an ROI request from within the Epic HIM ROI module. The Interact for Epic plug-in sends existing Perceptive Content data for a specific patient to Epic's ROI module

Note If you have installed a version of Interact for Epic ROI plug-in prior to 10.0.0, you must create a backup of the INEpicPainter.ini file prior to uninstalling the previous version and installing version 10.x, or higher. Then you must manually merge changes from the backup copy of the INEpicPainter.ini file and the new file.

Enhancements

- Interact for Epic ROI plug-in now converts PDF files retrieved from ImageNow for use by Epic's Print Service. To use this feature you must install Epic 2012 or higher. (US58576)
- Interact for Epic ROI plug-in now supports printing multi-page TIFF files. Previously, the plug-in would print only the first page. (US58576)

Update

- Resolved an issue that caused the Interact for Epic ROI plug-in to run out of memory when printing large batches. (DE36360)

Lexmark Healthcare Release Notes (November 2014)

This release included the following versions.

- Interact Desktop 6.7.0.3651

- Interact for Epic Client 6.7.0.3651

- Interact for Epic ROI 6.7.0.3651

    Note If using Interact Desktop, and you upgrade Interact for Epic, you must upgrade both to the 6.7.0.3651 build.

Interact Desktop

Enhancements

- Added a Flatten Folders option to the Navigation pane menu to allow you to view all documents under the active folder, including documents in subfolders. (US45840)

- Added ability to navigate up to the parent folder from the current context in the Navigation pane. (US48886)

- Added context menu logging options for convenient access to view and delete log files and to explore the log directory. (US55764)

Updates

Note If using Interact Desktop, and you upgrade Interact for Epic, you must upgrade both to the 6.7.0.3651 build.

- Improved startup responsiveness of Interact Desktop. (DE31688)

- Resolved an issue where the Collapse button overlapped the Category menu button in the Navigation pane when the HideContentNavigationFilter was set to TRUE. (US57398)

Interact for Epic Client

Enhancements

- Interact for Epic clinical deficiency viewer (CDV) can now display multiple contact serial number (CSN) folders, such as downtime CSN, with a folder view. Users can only see the folders and documents that they have privileges to access. (DE38884, US34588, US46170)

- Added two new settings, shortcut.drawer.name.filter and shortcut.folder.type.filter, to INEpicViewer.ini. When users open a document link from Epic, these settings filter the shortcut results for that document ID by drawer name, folder type, or both. Because Interact Desktop displays the patient context information from the folder properties, this allows you to pinpoint which shortcut-containing folder Interact Desktop displays. For more information, refer to the "Create Epic links to document shortcuts" section in the Interact Desktop Installation and Setup Guide 6.7. (US52472)

Interact for Epic ROI

Update

- The Interact for Epic ROI plug-in now removes all files from the temporary directory after processing completes. Previously, files sometimes remained in the temporary directory. (DE38375)

Lexmark Healthcare Release Notes (October 2014)

This release includes the following version.

- Interact Desktop 6.7.0.3625

Interact Desktop

Enhancements

- Added a new COM call, OpenDocumentShortcut. For more information on this call, refer to the Interact Desktop API help. (US48310)

- Interact Desktop now saves the user's preference for the Always On Top check box across sessions. This option allows the user to set whether Interact Desktop always appears in the foreground of the user's desktop. (US51858)

Update

- Resolved an issue that could cause Interact Desktop to stop responding if it was unable to save the user preferences for viewer window size. (DE38114)

Lexmark Healthcare Release Notes (September 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3607

- Interact for Epic Server 6.7.0.3606

- Photo Capture Transfer 2.3.0

- Photo Capture Server and Client 2.3.0

- Photo Capture Migration Package 2.3.0

Interact Desktop

Enhancements

- You can now print multiple or all pages in a document. Previously, you could only print the active page in a document. (US48325)

- Expanded the toolbar operations for the menu that opens when you right-click an image in the image viewer. (US48328)

- Added a setting that allows the Perceptive XML Integration for Epic application to subscribe to certain Epic events, but ignore others. (US50006)

- When opening a single document at the drawer level through COM, Interact Desktop now shows a document view instead of a folder content view when constraining by DocID. (US50328)

- Added functionality that allows the user to set Interact Desktop always to appear in the foreground of a user's desktop. (US50988)

Updates

- Fixed an issue that prevented users from viewing an image in Interact Desktop from the Epic Hyperspace Resolute interface more than once. Previously, the first time users opened an image, the application would open, but additional attempts could cause an error. (DE31681)

- Fixed an issue that caused the incorrect document page to be printed after viewing the document in thumbnail mode. (DE34867)

Interact for Epic Server

Enhancement

- Added the use.ie.proxy.setting setting to the INEpicGlobal.ini file to resolve issues with delayed Photo Capture launching. (US50986)

Photo Capture Transfer

Enhancements

- Users can now choose whether to minimize Photo Capture Transfer to the task bar with a check box in the Photo Capture Transfer dialog box. Photo Capture Transfer is always available through the system tray. (US45788)

- Photo Capture Transfer can now capture photos from read-only devices, such as CDs. (US50986)

Updates

- Photo Capture Transfer now correctly handles server names that include uppercase characters. Previously, using uppercase characters in the ppc.server.url setting in the TransferClient.ini file could prevent Transfer Client from completing photo transfers. (TFS10148)

- Added the use.ie.proxy.setting setting to the Interact for Epic INEpicGlobal.ini and the Photo Capture TransferClient.ini files to speed up the initial launch of Photo Capture Client. For more information, refer to the latest configuration files. (US50986)

Photo Capture Server and Client

Enhancements

- The client now sorts photos alphabetically by file name if there is no date and time stamp available. (US42428)

- The client now continues to display photos that users delete rather than deleting them immediately. These photos display the Delete icon. The client permanently deletes photos from the user interface when users click Submit, and then deletes photos from the original source during the next photo transfer. For more information, refer to the "Delete a photo" topic in the Photo Capture Client user help. (US42429)

- The client now allows users to index and navigate between photos in the magnified view. (US42433)

- The client now flags individual indexed photos that lack required field values. Users cannot submit the photo batch until all photos pass validation. (US42435)

- The Submission Status dialog box now has four user options.

    - **Resubmit** retries sending any unsuccessful photos to ImageNow.

    - **Return** allows the user to continue indexing the loaded photos for the current patient.

    - **New Patient** closes Photo Capture Client. The user can then return to Epic, select a new patient record, and initiate a scan.

    - **Exit** ends the indexing session and closes Photo Capture Client.

- The Add Photos dialog box now resizes automatically when the user resizes the Photo Capture Client browser window. (US48391)

- You can now configure whether Photo Capture will require users to enter a value for fields mapped to custom properties. Refer to the isRequired flag in the ppc.dictionary.settings file. (US48418)

- Users can now filter photos on the indexing screen with the categories All, Incomplete, and Deleted. Incomplete photos are missing values in required properties. Deleted photos are items that users have marked for deletion but are still available to view or restore. (US48420)

- The client now confirms which photos the user successfully deleted with the Submission Status dialog box. (US49945)

Updates

- Resolved an issue that allowed Photo Capture to create duplicate batch folders in the Photo Capture - Staging Area drawer. (US484389)

- Photo Capture Client now launches as a maximized Internet Explorer or embedded browser window. Previously, Photo Capture Client resized existing browser sessions to a smaller size. (US48390)

Photo Capture Migration Package

Enhancement

- This version of the migration package contains the files required to create or update the document types, folder types, application plans, capture profiles, and privileges that Photo Capture 2.3.0 requires.

Lexmark Healthcare Release Notes (August 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3571
- Interact for EpicCare Link 1.1.6

Interact Desktop

Enhancements

- Added new keyboard shortcuts to document viewer in Interact Desktop. (US43201)

- In Interact Desktop content viewer, combined Image and Layout tabs into single Home tab. (US43147)

- Added functionality in the Flag Document for Review dialog box that causes the Review Reasons drop-down menu to default to no value. Previously, it defaulted to the first item in the menu. (US45200)

- Added the HeaderFormat setting, which specifies the text that Interact Desktop uses as the document header when viewing a document. (US45615)

Updates

- Fixed an issue in Interact Desktop that prevented the signature annotation from appearing when completing a signature-required task. (DE31540)

- Fixed an issue that forced Open Document calls to wait until LearnMode is loaded to open. (DE31679)

- Fixed an issue that caused the task viewer to open to an empty page. (DE34895)

Interact for EpicCare Link

Enhancement

- Documents that are captured through batch agent and stored in ImageNow as .g42 files can now be delivered to Epic Web in a compatible format. (DE31368)

Lexmark Healthcare Release Notes (July 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3543
- Interact for Epic Client 6.7.3545

Interact Desktop

Enhancements

- Interact Desktop now opens a document in task view when a user is signing deficiencies in Interact for Epic. (US39835)

- Administrators can now hide the filter panel in the Navigation pane in Interact Desktop. (US40616)

Update

- Fixed an issue that prevented some ImageNow documents from opening in Interact Desktop through Interact for Epic. (DE30712)

Interact for Epic Client

Enhancement

- Epic Scan now prompts users to select a capture profile if the INEpicScan.ini setting for scan.mode.prompt is set to TRUE and capture.profile.name is blank or set to an invalid default name. Previously, if capture.profile.name contained an invalid default, Epic Scan would not prompt users and the scan could not continue. (US40779)

Updates

- Resolved an issue that caused Interact for Epic Scan to exit ImageNow Client if a user clicked Cancel within the Epic Scan capture user interface. (US40779)

- Resolved an issue that prompted the user to select a save location even though that location had already been set by the capture profile. (DE30336)

- Fixed an issue that prevented some ImageNow documents from opening in Interact Desktop through Interact for Epic. (DE30712)

- Resolved an issue that could prevent Epic Scan from displaying capture profiles or launching ImageNow Client if the user selected a Photo Capture scan mode in the same session. (DE31608)

- Resolved an issue where a view may time out and require a manual session restart. The session now recovers automatically. (TFS11235)

Lexmark Healthcare Release Notes (June 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3508
- Interact for Epic Client 6.7.0.3518

Interact Desktop

Enhancements

- In Interact Desktop, in the Properties pane, you can now copy index key values to the clipboard. (US37216)

- In Interact Desktop, an administrator can now set up a default connection profile for system users. (US37441)

Interact for Epic Client

Enhancements

- Interact for Epic administrators have the option to configure Epic Scan to update Epic with an image description from a document key or custom property. Otherwise, Epic Scan updates Epic with the phrase "ImageNow Scan". (F1765)

- Interact for Epic now displays a single dialog for users to select the scan mode and capture profile. (F2475)

- Interact for Epic Viewer now applies the following toolbar settings to all pages in the document: Zoom, Fit Page, Fit Height, and Fit Width. In the Page pane, scroll bars reset to the top left corner when the

user navigates to another page, and users can modify the view by pressing shortcut keys defined in "Interact for Epic Viewer shortcut keys" in Interact for Epic Getting Started Help. (F3838)

- Revised the comments for default.fit.mode in the INEpicViewer.ini file to list the correct settings, which are Height, Width, Page, and None. (US35603, TFS8642)

Updates

- Interact for Epic Viewer now supports Page Up, Page Down, Arrow Keys, and mouse scrolling in the Page pane. (DE2589)

- The INEpicViewer.ini file now includes two new settings, largeTiff.scale.pixel.min and largeTiff.scale.ratio that allow users to view .tiff files with large pixel counts. (DE29780)

- Resolved an issue that caused memory errors if users viewed multiple large files without logging out in between viewing sessions. (DE30084)

- Resolved an issue with single sign-on (SSO). Previously, if ImageNow Client used Windows user authentication, Interact for Epic SSO could fail to log in the correct Epic user. Now, the SSO verifies the ImageNow user is the correct user in the Epic scan context. (DE30599)

- Fixed an issue that when Interact for Epic was configured to use Interact Desktop for document viewing, Citrix sessions remained active after Epic closed. (DE30640)

- Interact for Epic now displays the Select Scan Options dialog for each scan. The dialog displays the user's previous settings and allows changes. Now, users can alternate between initiating scans with ImageNow or launching Photo Capture without logging out of Epic. (DE30672)

Lexmark Healthcare Release Notes (May 2014)

This release includes the following versions.

- Photo Capture Transfer 2.2.0

- Photo Capture Server and Client 2.2.0

- Photo Capture Migration Package 2.2.0

Photo Capture Transfer, Server, and Client

Enhancement

- Perceptive Photo Capture 2.2 introduces Multi-Patient mode and updates the existing Point of Care mode, now called Single Patient mode.

  Multi-Patient mode allows users to take photos of several patients in a row and then process them in larger batches later. Single Patient mode caters to clinical users that upload and index photos during or after each individual patient interaction.

  For more information about the two modes, refer to the topic About the Single Patient and Multi-Patient modes in the Photo Capture user help. For more information on enabling and configuring Photo Capture, refer to the Perceptive Photo Capture Install and Setup Guide.

Photo Capture Migration Package

Enhancement

- This version of the migration package contains the files required to create or update the document types, folder types, application plans, capture profiles, and privileges that Photo Capture 2.2.0 requires.

Lexmark Healthcare Release Notes (April 2014)

This release includes the following versions.

- Interact for EpicCare Link 1.1.0
- Interact Desktop 6.7.0.3440

Interact for EpicCare Link

Enhancement

- EpicCare Link now supports Epic 2014. (F2466)

Interact Desktop

Enhancement

- Interact Desktop now offers the capability to print viewable pages by selecting the new Print button from the Image tab. (US31823)

Lexmark Healthcare Release Notes (March 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3398
- Interact for Epic Client 6.7.3405
- Perceptive Photo Capture
    - Photo Capture Transfer 2.1.0.558
    - Photo Capture Server and Client 2.1.0.558
    - Photo Capture Migration Package 2.1.0.558

Interact Desktop

Updates

- Resolved an issue that could cause annotations to display code rather than the correct dynamic value. (TFS10101)

- Resolved an issue that caused Interact Desktop to close unexpectedly if a user completed a signature task on a document that was not in version control. Now, if a user has the necessary privileges, Interact Desktop adds the document to version control when the signature task is completed. If the user does not have privileges, Interact Desktop correctly returns an error message. (TFS10735)
- Resolved an issue that prevented page controls from working correctly on the Tasks tab. Previously, if a task was assigned at the document level, users had to click the Next button twice before they could rotate the image, switch between the document view and the thumbnail view, or advance pages correctly. (TFS10758)

Interact for Epic Client

Update

- Interact for Epic can be configured to accept non-standard characters, such as the @ symbol, in Epic document links. (US 33651)

Photo Capture Transfer

Update

- Resolved an issue that caused Photo Capture Transfer to separate photos from a single device into multiple batches in the ImageNow staging area. This impacted users when they indexed photos in Photo Capture Client. (DE29321, TFS 8155)

Photo Capture Server and Client

Update

- This version of the server and client includes updates for compatibility with Photo Capture Transfer 2.1.0.558.

Photo Capture Migration Package

Update

- This version of the migration package contains the files required to create or update the document types, folder types, application plans, capture profiles, and privileges that Photo Capture 2.1.0.558 requires.

Lexmark Healthcare Release Notes (February 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3379
- Perceptive Photo Capture
  - Photo Capture Transfer 2.1.0.542

- Photo Capture Server and Client 2.1.0.532

- Photo Capture Migration Package 2.1.0.532

Interact Desktop

Enhancement

- Interact Desktop now marks expedited tasks with the Expedite icon in the Tasks pane. Also, Interact Desktop now limits users to performing only one action per assigned task, whether to complete, skip, or return the task, in each Task pane session. After acting on a task, if the user exits and reopens the Task pane, the user can then take a different action on any remaining tasks. For example, if a user skips a task, the user must exit the Task pane before completing or returning the same task. (US32049)

Updates

- Interact Desktop now remembers a user's most recent preferred setting for the width of the Content pane. Previously, the Content pane automatically expanded to full screen dimensions each time the user launched a document from Epic or any other third-party application. (TFS10502)

- Interact Desktop can now display tasks for documents without pages. Previously, opening a task on a document without pages could cause Interact Desktop to close unexpectedly. (TFS10590)

- Interact Desktop now prevents users from editing or deleting task instructions in the Content pane user interface. Previously, users could manipulate task instructions in the UI, although the changes were not saved to the server. (TFS10591)

- If a user returns a task on a document, Interact Desktop now allows comments of up to 512 characters. Previously, the returned task comment limit was 64 characters. (TFS10592)

- Interact Desktop no longer requires users to have the Sign privilege to complete pointer or document deficiency task types. Now, users only require the ImageNow Sign privilege for signature tasks. (TFS10593)

- Resolved an issue that could cause Interact Desktop to display a runtime error if a user alternated between the Task and Content panes multiple times. The issue occurred only with documents opened from Interact for Epic. (TFS10598)

- Interact Desktop now correctly persists the Digital Signature task password for the duration of a user's Interact Desktop session if the Digital ID password is required once per session. Previously, if a user attempted to sign multiple signature tasks, Interact Desktop sometimes would not retain the password and could close unexpectedly. (TFS10736)

Perceptive Photo Capture

Overview

The Perceptive Photo Capture application streamlines the process of capturing and indexing photos into ImageNow. Photo Capture completely automates the process: the user simply plugs in a photo device or navigates to a network location at his or her workstation, and then Photo Capture quickly processes the photos. It identifies which photos are new to ImageNow and which photos the user has previously viewed, indexed, or deleted.

With Epic integration, your clinical users can launch Photo Capture directly from within an Epic patient record. The Photo Capture user interface displays any patient, encounter, or photo data the users require. The user can quickly index the photo with a document type and any additional notes, then submit the photos and complete indexes with the click of a button.

Perceptive Photo Capture includes three components.

- **Photo Capture Transfer** transfers photos from your camera, USB device, or directory to the staging area in ImageNow. You must install Photo Capture Transfer on each computer that users access for photo capturing, or on your terminal server, such as Citrix.

- **Photo Capture Client** launches directly from your Epic application and allows you to select, sort, and index photos with important patient and contextual information. Photo Capture Client then saves the indexed photos in ImageNow. The Client is a web-based service that is accessible anywhere on your network.

- **Photo Capture Server** connects the Photo Capture Transfer and the Photo Capture Client with ImageNow Server.

For more information, refer to the Perceptive Photo Capture documentation page, available through the Product Documentation tab of the Customer Portal.

- In the Tasks module, the Digital Signature dialog box is now a modal window. Previously, the dialog box did not always retain focus and could allow users to tab to background elements. (TFS10745)

Lexmark Healthcare Release Notes (January 2014)

This release includes the following versions.

- Interact Desktop 6.7.0.3351
- Interact for Epic Client, Server and ROI 6.7.0.3351

Interact Desktop

Enhancements

- From Epic links, users can now launch Interact Desktop to a specific page of an ImageNow document. (US27044)

- To support functionality to open a document in Interact Desktop to a specific page, the IResponse OpenDocumentToPage COM API was added to Interact Desktop.

  Note For more information, refer to the IResponse OpenDocumentToPage topic in the Interact Desktop 6.7 help. (US27255)

- A new DocumentPageChanged event was added to Interact Desktop. The event triggers when a document changes pages in Interact Desktop and an event occurs when the page changes successfully.

  Note For more information, refer to Interact Desktop API events topic in the Interact Desktop 6.7 help. (US28034)

- Interact Desktop now supports the pointer and document deficiency task types. Previously, Interact Desktop supported only the signature required task type. (US28361)

- To support functionality to return the page count for a selected document in Interact Desktop, the IIntResponse GetSelectedDocumentPageCount COM API was added to Interact Desktop.

    Note For more information, refer to IIntResponse GetSelectedDocumentPageCount topic in the Interact Desktop 6.7 help. (US28406)

- Interact Desktop now offers the capability to flag a document for review. The Flag for Review button allows a user to halt document processing from within Interact Desktop. ImageNow moves the document to a review workflow, which signals to the administrator that there is an issue to correct. (US29416, US29418, US29777, US30211)

- To allow for flagging a document for review, removing a document from an existing workflow process, and setting the workflow process you want to use for flagging documents, the EnableFlagForReview, EnableRemoveFromExistingWorkflow, and ReviewReasonProcess configuration settings were added to the Interact Desktop configuration file. (US29832)

Interact for Epic Client, Server and ROI

Enhancement

- All Interact for Epic components now support Epic 2014 (v81).

Updates

- Resolved an issue that prevented documents from opening in Interact for Epic Viewer if Epic resized the viewer window to less than the expected, minimum size. (TFS8059)

- Resolved an issue that could cause a user to be allocated multiple licenses when opening multiple document links at the same time. This sometimes prevented other users from being able to log in to Interact for Epic. (TFS9941)

Lexmark Healthcare Release Notes (December 2013)

This release includes the following versions.

- Interact Desktop 6.7.0.3310
- Interact for Epic Client, Server and ROI 6.7.0.3332

Interact Desktop

Updates

- Updated the default path for HyperLearn templates. Previously, Interact Desktop was sometimes unable to find HyperLearn templates, causing HyperLearn application plans to be unsuccessful. (TFS10129)

- Resolved an issue in Interact Desktop where users were prompted for a signature password on each task when the signature configuration was set to prompt once per session. Interact Desktop now honors the digital signature password timeout settings configured in Management Console. (TFS10130)

Interact for Epic Client, Server and ROI

Enhancement

- Interact for Epic now supports the Epic "Result Date" field, available with Epic 2012 (v79), SU E7915260. You can map the field data, received via Epic Scan API, to an ImageNow index key. The result date displays in MM/DD/YYYY format. For more information on key mapping, refer to the INEpicScan.ini file. (US30279)

Lexmark Healthcare Release Notes (October 2013)

This release includes the following version.

- Interact Desktop 6.7.0.3243

Interact Desktop

Enhancement

- When viewing a specific page of a document in Interact Desktop and clicking the Edit button, the document now opens to the viewed page in ImageNow Client. Previously, this action opened to the first page of the document. (US27053)

Lexmark Healthcare Release Notes (September 2013)

This release includes the following version.

- Interact Desktop 6.7.0.3205

Interact Desktop

Enhancements

- When copying a page to the clipboard, you can now configure the size settings for small, medium, and large pages by adjusting the SmallCopyToClipboardSize, MediumCopyToClipboardSize, or LargeCopyToClipboardSize configuration settings in the Interact Desktop configuration file. (US26569)

- The INSTALL_NGEN argument now defaults to No in unattended installations. This argument specifies whether to use the Native Image Generator (Ngen.exe) tool to optimize memory allocation.

Lexmark Healthcare Release Notes (August 2013)

This release includes the following versions.

- Interact Desktop 6.7.0.3187

- Interact for Epic Client, Server and ROI 6.7.0.3187

If you are upgrading from a previous version of ImageNow, follow the upgrade instructions for 6.7.x. If you are upgrading from a previous version of 6.7, run the installer.

The following enhancements and updates are included in this patch.

Interact Desktop

Update

- Interact for Epic: The Interact Desktop Viewer now opens in front of the Epic interface. Previously, without Pretrieve enabled, the Interact Desktop Viewer occasionally opened behind the Epic interface when launched from a hyperlink. To implement this update, upgrade your Interact for Epic Server and Client to version 6.7, build 3187 or higher, and update Interact Desktop to 6.7, build 3186 or higher. (TFS7847)

Interact for Epic Client, Server and ROI

Updates

- When a user closes the Epic Viewer window, Interact for Epic now closes any patient documents in Interact Desktop. Previously, depending on how the user closed the Epic Viewer, Interact Desktop sometimes continued to display patient documents. (TFS7841)

- Resolved an issue where, after a user closes Epic, Interact for Epic caused a memory leak while automatically closing ImageNow. (TFS7846)

- Interact Desktop: The Interact Desktop Viewer now opens in front of the Epic interface. Previously, without Pretrieve enabled, the Interact Desktop Viewer occasionally opened behind the Epic interface when launched from a hyperlink. To implement this update, upgrade your Interact for Epic Server and Client to version 6.7, build 3187 or higher, and update Interact Desktop to 6.7, build 3186 or higher. (TFS7847)

- Resolved an issue that prevented documents from opening in Interact for Epic Viewer if the default minimum panel heights were larger than the Viewer height. Previously, the Viewer may have displayed an error message stating, "Document *<id>* failed to load. SplitterDistance must be between Panel1MinSize and Width - Panel2MinSize." (TFS7857)

Lexmark Healthcare Release Notes (July 2013)

This release includes the following versions.

- Interact Desktop 6.7.0.3144

Interact Desktop

Enhancement

- Added support to optimize memory allocation in systems running multiple instances simultaneously. This enhancement integrates the Microsoft Native Image Generator tool with the Interact Desktop installer. (US23063)

Lexmark Healthcare Release Notes (June 2013)

This release includes the following versions.

- Interact Desktop 6.7.0.3112

- Interact for Epic Client, Server and ROI 6.7.0.3121

Interact Desktop

Updates

- Interact Desktop now records event timestamps with millisecond accuracy in the application log. Previously, Interact Desktop logged events with timestamps that only included the hour, minute and seconds. (TFS9045)

- Improved document loading times by streamlining the loading of Interact Desktop. (TFS9256)

- Resolved a performance degradation issue that could occur when retrieving full details on all custom properties from Interact Desktop. Interact Desktop no longer requires custom properties to be fully serialized from the server. (TFS9298)

Interact for Epic Client, Server and ROI

Updates

- When using Epic 2012, ImageNow Viewer now correctly launches from Interact for Epic Viewer. Previously, when the launch.imagenow.client.close.viewer setting in the INEpicViewer.ini file was set to TRUE, launching ImageNow Client could cause Epic 2012 to stop responding. (TFS7687)

- Interact Desktop now correctly launches from document links within Epic 2012. Previously, when the Pretrieve setting was enabled, Epic encountered errors when launching a document link viewed in Interact Desktop. (TFS9170)

- Resolved an issue where instances of Interact for Epic Viewer launched from Epic 2012 displayed varying thumbnail panel heights. To create a consistent thumbnail panel default, a new setting default.thumbnails.panel.height was added to the INEpicViewer.ini file. (TFS9171)

- For Epic 2012 and higher: The Interact for Epic ROI installer now correctly installs the INEpicPainter.NET4.ini file. This build also resolves an issue where Interact for Epic ROI did not render images properly due to a third-party licensing issue. (DE7445)

- Resolved an issue causing the Interact for Epic Client installation wizard to launch intermittently. (DE27068)

Lexmark Healthcare Release Notes (May 2013)

This release includes the following version.

- Interact Desktop 6.7.0.3068

Interact Desktop

Enhancement

- The Interact Desktop Installation Wizard now includes options to create Desktop, Quick Launch, and Start Menu shortcuts. In addition, arguments for using these options in an unattended installation include STARTMENUICON, DESKTOPICON, and QUICKLAUNCHICON. (US20880)

Updates

- Resolved an issue with Client and Server logon.minclientversion negotiation. (TFS8780)

- ImageNow Client and Interact Desktop: Enhanced performance of ImageNow Client by streamlining calls in LearnMode. (TFS8831)

- Improved startup times by streamlining the loading of Interact Desktop. (TFS8974)

Lexmark Healthcare Release Notes (April 2013)

This release includes the following versions.

- Interact Desktop 6.7.0.3018

- Interact for Epic Client, Server and ROI 6.7.0.3018

Interact Desktop

Updates

- The Interact Desktop Viewer now always opens in front of the Epic interface. Previously, the Interact Desktop Viewer occasionally opened behind the Epic interface. To implement this update, upgrade your Interact for Epic Server and Client to version 6.7.0.3018 or higher. (TFS8137)

- An error message now displays informing the user that the ImageNow Server version must be the same as, or newer than, the ImageNow Client version when attempting to use a version of ImageNow Server that is older than the ImageNow Client version. Previously, when running a different server and client patch, ImageNow sometimes stopped responding. (TFS8509)

Interact for Epic Client, Server and ROI

Updates

- Interact for Epic now contains an updated file that is required to launch the deficiency viewer from Epic 2012 correctly (v79). (TFS7641)

- The Interact Desktop Viewer now always opens in front of the Epic interface. Previously, the Interact Desktop Viewer occasionally opened behind the Epic interface. To implement this update, upgrade your Interact for Epic Server and Client to version 6.7.0.3018 or higher. (TFS8137)

Lexmark Healthcare Release Notes (February 2013)

This release includes the following version.

- Interact Desktop 6.7.0.2962

Interact Desktop

Update

- Pretrieve now disregards minimized applications so that users can run Interact Desktop and minimize the host application without causing the desktop display to flash. (TFS8370)

Lexmark Healthcare Release Notes (January 2013)

This release includes the following versions.

- Interact Desktop 6.7.0.2844
- Interact for Epic Client, Server and ROI 6.7.0.2839
- Interact for EpicCare Link 1.0.0, 1.1.0

Interact Desktop

Update

- Interact Desktop: The full installer now includes all of the .NET components. (TFS6146)

Interact for Epic Client, Server and ROI

Enhancements

- Interact for Epic now offers the capability to flag a document for review. The Flag for Review button allows a user to halt document processing from within Interact for Epic Viewer. ImageNow moves the document to a review workflow that signals to the administrator that there is an issue to correct. (US12437)
- Enhanced the Interact for Epic Scan functionality to allow users to modify index keys after initiating a scan from Epic and applying the patient context. (US17080)
- Updated Interact for Epic CDV to work with Epic 2012.

Interact for EpicCare Link

Enhancements

- Perceptive Interact for EpicCare Link is now available.
- The Perceptive Interact for EpicCare Link solution allows an EpicCare Link user to access a document stored in ImageNow directly from the EpicCare interface.

Lexmark Healthcare Release Notes (November 2012)

This release includes the following versions.

- Interact Desktop 6.7.0.2761

- Interact for Epic Client, Server and ROI 6.7.0.2759

Interact Desktop

Update

- Application Plan: Resolved an issue that caused the host application to freeze when a user launched an application plan in ImageNow Client or Interact Desktop while the host application was minimized. (TFS7314)

Interact for Epic Client, Server and ROI

Enhancement

- The 6.7.x versions, build 2759 and higher, of Interact for Epic Server and Client now support Epic 2012.

Lexmark Healthcare Release Notes (October 2012)

This release includes the following version.

- Interact Desktop 6.7.0.2717

Interact Desktop

Update

- Resolved an issue involving application plans using the `appGetData` VBScript method in Interact Desktop. The `appGetData` implementation failed to extract data from the host application. (TFS7078)

Lexmark Healthcare Release Notes (September 2012)

This release includes the following version.

- Interact Desktop 6.7.0.2650

Interact Desktop

Update

- Resolved an issue that caused Interact Desktop to fail when a user with security access to an active, External application plan attempted to log in. (TFS6500)