Perceptive Content Shared Directory Migration Guide

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Overview

Starting with Perceptive Content EP4 the Windows installers solely use **environment.ini** for the **Perceptive Content Shared Directory** location (**IMAGENOWDIR6**). This document provies steps to migrate this directory to a new location.

Migrate the Perceptive Content Shared Directory

To perform a migration of the Perceptive Content Shared Directory perform the following steps:

- 1. On all servers running Perceptive Content Products perform the following substeps.
 - 1. Stop all Perceptive Content Agents.
 - 2. Disable all scheduled tasks that use Perceptive Content Products.
- 2. Backup the existing Perceptive Content Shared Directory.
- 3. Copy shared directory data to the new location.
- 4. On all servers ensure the new shared directory location is accessible.
 - 1. Ensure Perceptive Content service accounts have read/write access to new location.
 - 2. Update environment.ini to reference the new location. Set IMAGENOWDIR6 to the location of the new Perceptive Content Shared Directory.
 - 3. Ensure the old location is no longer referenced in the environment.ini files.
- 5. Disconnect the location of the old shared directory.
- 6. On all servers perform the following substeps.
 - 1. Start all Perceptive Content Agents.
 - 2. Enable all previously disabled scheduled tasks that use Perceptive Content Products.
 - 3. Verify all agents are running and using the updated **Perceptive Content Shared Directory** location.