

Output Agent on UNIX

Update Guide

Version: 7.2.x

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Updating Output Agent on UNIX platforms

To update Output Agent on UNIX, complete the following steps.

1. From /inserver6/bin, stop the Output Agent service. To stop services, enter the following command.

```
./inserverOutput -stop
```

2. Copy the inserverOutput.ini file from the /inserver6/etc directory to a backup directory.
3. To download the latest version of Output Agent, complete the following substeps.
 1. Go to the Perceptive Software website at www.perceptivesoftware.com, click **Customer Portal**, and then click **Downloads**.
 2. In the **Downloads** page, in the right pane, in the **Content** section, click the **Clear Search** link.
 3. In the **Downloads** page, in the left pane, complete the following substeps.
 1. Expand **Platform** and select your UNIX platform (Linux).
 2. Expand **Product** and select **Output Agent**.
 3. Expand **Product Release** and select **6.6**.
 4. In the **Downloads** page, in the right pane, select the check boxes for all of the following files.
 - The latest build of the Output Agent, shown by the highest Build Number.
 - Linux Supporting Files.
 5. Click the **Download** button and then save the files to a temporary directory on your computer.
4. From /inserver6, gunzip and tar the ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM installer file.

```
gunzip ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM.tar.gz  
tar -xvf ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM.tar
```

5. From the inserver6 directory, issue the following command to change ownership:

```
chown -R root:bin *
```
6. Compare the previous inserverOutput.ini file from your backup copy of the inserverOutput.ini file with the new inserverOutput.ini file in /inserver6/etc.
 1. Look for any changes that have been made in the newer version of the inserverOutput.ini file.
 2. Update your settings in the newer version of the inserverOutput.ini file as needed.
 3. Save and close the file.
7. Start the Output Agent service by running `pwd`/service_name for all services in the /inserver6/bin directory.

```
./inserverOutput -start
```