

Output Agent on Linux

Update Guide

Version: Foundation 22.1

Written by: Product Knowledge, R&D
Date: February 2022

Copyright

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may be used or copied only according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials contains certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which is subject to the confidentiality provisions agreed to by you.

All data, names, and formats used in this document's examples are fictitious unless noted otherwise. Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland® and Hyland Software®, as well as Hyland product names, are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2022 Hyland Software, Inc. and its affiliates. All rights reserved.

Table of Contents

Copyright	2
Updating Output Agent on Linux platforms	4

Updating Output Agent on Linux platforms

To update Output Agent on Linux, complete the following steps.

1. From /inserver6/bin, stop the Output Agent service. To stop services, enter the following command.

```
./inserverOutput -stop
```

2. Copy the inserverOutput.ini file from the /inserver6/etc directory to a backup directory.
3. To obtain Output Agent installation files, contact the Hyland Software Technical Support group. For a list of Technical Support phone numbers, go to hyland.com/pswtscontact.
4. From /inserver6, gunzip and tar the ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM installer file.

```
gunzip ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM.tar.gz  
tar -xvf ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM.tar
```

5. From the inserver6 directory, issue the following command to change ownership:

```
chown -R root:bin *
```

6. Compare the previous inserverOutput.ini file from your backup copy of the inserverOutput.ini file with the new inserverOutput.ini file in /inserver6/etc.
 1. Look for any changes that have been made in the newer version of the inserverOutput.ini file.
 2. Update your settings in the newer version of the inserverOutput.ini file as needed.
 3. Save and close the file.
7. Start the Output Agent service by running `pwd`/service_name for all services in the /inserver6/bin directory.

```
./inserverOutput -start
```