Perceptive Content Shared Directory

Migration Guide

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Overview

Starting with Perceptive Content EP4 the Windows installers solely use **environment.ini** for the **Perceptive Content Shared Directory** location (**IMAGENOWDIR6**). This document provies steps to migrate this directory to a new location.

Migrate the Perceptive Content Shared Directory

To perform a migration of the **Perceptive Content Shared Directory** perform the following steps:

1. On all servers running **Perceptive Content Products** perform the following substeps.
    1. Stop all **Perceptive Content Agents**.
    2. Disable all scheduled tasks that use **Perceptive Content Products**.
2. Backup the existing **Perceptive Content Shared Directory**.
3. Copy shared directory data to the new location.
4. On all servers ensure the new shared directory location is accessible.
    1. Ensure Perceptive Content service accounts have read/write access to new location.
    2. Update **environment.ini** to reference the new location. Set **IMAGENOWDIR6** to the location of the new **Perceptive Content Shared Directory**.
    3. Ensure the old location is no longer referenced in the **environment.ini** files.
5. Disconnect the location of the old shared directory.
6. On all servers perform the following substeps.
    1. Start all **Perceptive Content Agents**.
    2. Enable all previously disabled scheduled tasks that use **Perceptive Content Products**.
    3. Verify all agents are running and using the updated **Perceptive Content Shared Directory** location.