

Gear View QC

Installation and Setup Guide

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Contents

Download the Gear View QC setup program4

Install the Gear View QC service4

Install the Gear View QC client5

License Gear View QC5

Log in for the first time5

Download the Gear View QC setup program

To download the Gear View QC setup program to the host computer, perform one of the following actions.

- From a browser, go to the URL provided by your Lexmark Enterprise Software representative. On the **Download** page, click the link. If prompted, specify a destination folder and then click **OK**.
- Insert the Gear View QC installation disc into the CD-ROM drive of the host computer. In Windows, copy the installation folder from the CD-ROM to the host computer.

Install the Gear View QC service

To install the Gear View QC service, complete the following steps.

1. Navigate to the **GEARView QC Service** folder, and then double-click **setup.exe**.
2. If the Windows UAC prompt appears, click **Yes**.
3. In the **Select the language** dialog box, click a language in the list and then click **OK**.
4. In the **Welcome to the InstallShield Wizard for GEARView QC Server** dialog box, click **Next**.
5. In the **License Agreement** page, scroll to the bottom of the license agreement, and then click **Yes**.
6. In the **Select Features** page, perform one of the following actions.
 - To install a new SQL database select all features, and then click **Next**.
 - To use an existing or remote database, clear the **Microsoft SQL Express 2008** check box, click **Next**, and then complete the following substeps.
 1. Type the host or instance of the database server you want to use.
 2. Type the server user name and password.
 3. Type the name of the database you want to use.
 4. Click **Continue**.
7. If no message appears, skip to the next step. If the message, **The installation process has detected that a compatible version of SQL Server has already been installed** appears, click **OK**, and then complete the following substeps.
 1. In the **Database server that you are installing to** list, select or browse for a database.
 2. Under **Connect using**, perform one of the following actions.
 - To use Windows, click **Windows authentication**.
 - To use a local SQL server, click **SQL Server authentication**, and then type your SQL login ID and password.
 3. In the **Name of database catalog** box, browse for the catalog.
 4. Click **Next**.
8. In the **Ready to Install the Program** page, click **Install**.

Step result. InstallShield begins installing Gear View QC Server. If prompted, follow the on-screen instructions to install any missing requirements or prerequisites.
9. In the **InstallShield Wizard Complete** page, click **Yes, I want to restart my computer now**, and then click **Finish**.

Install the Gear View QC client

To install the Gear View QC client, complete the following steps.

1. Navigate to the **GEARView QC Client** folder, and then double-click **setup.exe**.
2. If the Windows UAC prompt appears, click **Yes**.
3. In the **Select the language** dialog box, click a language in the list and then click **OK**.
4. In the **Welcome to the InstallShield Wizard for Gear View QC Client** dialog box, click **Next**.
5. In the **License Agreement** page, scroll to the bottom of the license agreement, and then click **Yes**.
6. In the **Ready to Install the Program** page, click **Install**.

Step result. InstallShield begins installing Gear View QC Client. If prompted, follow the on-screen instructions to install any missing requirements or prerequisites.

7. In the **InstallShield Wizard Complete** page, click **Finish**.

License Gear View QC

To license Gear View QC, complete the following steps.

1. To launch the Gear View QC client program, double-click the **GEARView QC** desktop icon.
2. In the **GEARView QC License** dialog box, in the **System ID** box, note the system ID.
3. To obtain a license key, send an email to key@pacsgear.com. In the body of the email, type the following information:
 - Site Name
 - City, State/Province
 - Country/Region
 - Product Name
 - System ID
 - Department/Workstation
4. When you receive your license key, enter it in the **License key** box.
5. To install a demo, select the **Activate demo** check box. In the **Month**, **Date**, and **Year** boxes, type the expiration date that was included with your license key.
6. Click **OK** to display the Log On dialog box.

Log in for the first time

After you complete the licensing process, the Log On dialog box appears. To log in, complete the following steps.

1. In the **User name** box, type `admin`.
2. Leave the **Password** box blank.
3. In the **Server** box, accept the default value of `localhost` or type the IP address of the PC on which you installed the Gear View QC server.
4. In the **Port** box, accept the default value of `8000`, type the port number of the PC on which you installed the Gear View QC server, and then click **OK**.