# Media Writer

# Alternate Viewer Installation Guide

DOC-MW-AV-IN-EN-REVB

Date: November 2023

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# Regulatory and compliance

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# General warnings and precautions

To ensure patient safety and adhere to HIPAA Privacy Rule involving patient health information, the Healthcare provider shall assign an unique Accession Number and Medical Record Number (MRN) to identify individual patient's health record affiliated with the patient to prevent erroneous medical data and duplicate identification with other patients.

# Symbols glossary

3082 - Manufacturer: Indicates the manufacturer.

2497 - Date of Manufacture: Indicates the date when the medical device was manufactured.

2493 - Catalog number: Indicates the manufacturer's catalog number so the medical device can be identified.

2498 - Serial number: Indicates the manufacturer's serial number so that a specific medical device can be identified.

1641 - Consult instructions for use: Indicates the need for the user to consult the instructions for use.

0434A - Caution: Indicates the need for the user to consult the instructions for use for important information such as warnings and cautions.

2610 - Patient number: Indicates a unique number associated with an individual patient.

Quantity: Indicates the number of units.

Directive 2012/19/EU on waste electrical and electronic equipment (WEEE).

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# About viewers for Media Writer

Media Writer comes with a viewer called Gear View Basic that you can include on burned media so that patients can view DICOM studies. If you prefer to include a different viewer, you must first install it on the Media Writer server computer and then add it as part of your Media Writer installation. The alternate viewers that are available are eFilm 3.4, MIMVista, and ThreePalm.

# Install and alternate viewer

To install an alternate viewer, complete the following steps.

**Prerequisite**

Obtain the USB flash drive containing the viewer files and configuration files from your Lexmark sales representative.

1. On the server computer for Media Writer, create a new folder called *Original* under the *C:/Program Files (x86)/Pacsgear/Media Writer/Service/Config* folder.
2. Move the default *viewers.config* file from the *Config* folder into the *Original* folder.
3. Copy the *xyz_viewers.config* file from the USB flash drive to *Media Writer/Service/Config*.

   **Note:** *xyz* represents efilm, mim, or tsp depending on which viewer you want to install.
4. Rename the *xyz_viewers.config* file to *viewers.config*.
5. Copy the appropriate Viewer folder from the USB flash drive to *../Media Writer/Service/Viewers*.
6. If installing the ThreePalm Mammoviewer, copy *postinstall.exe* from the USB flash drive to *../Media Writer/Service*.
7. Close all windows, eject the USB flash drive, and then restart the computer.

# Edit the viewer configuration file

After installing the alternate viewer and configuration file, you must edit the configuration file of the new viewer to make it available from within Media Writer. To edit the viewer configuration file, complete the following steps.

1. In **Control Panel**, click **Administrative Tools**, and then double-click **Services**.
2. Select the Media Writer service in the list, and then click **Stop**.
3. Open the *../Media Writer/Service/Config/viewers.config* file in Notepad.
4. At the bottom of the file, add the text below that corresponds to the viewer you installed.

| Viewer | Add to configuration file |
|---|---|
| eFilm | <VIEWER><br><NAME->eFilm</NAME><br><PATH>viewer/eFilm</PATH><br><VIEWER_EXE_FILE>efilmLt.exe</VIEWER_EXE_FILE><br></VIEWER> |

| Viewer | Add to configuration file |
|---|---|
| 3Palm Mammo | <VIEWER><br><NAME->MAMMO TPS</NAME><br><PATH>*[relative path to the viewer folder]*</PATH><br><VIEWER_EXE_FILE>*[full name of the viewer executable file]*</VIEWER_EXE_FILE><br></VIEWER><br><VIEWER_LICGEN_EXE>postinstall.exe</ VIEWER_LICGEN_EXE > |
| MIMVista | <VIEWER><br><NAME->MIMVISTA</NAME><br><PATH>*[relative path to the viewer folder]*</PATH><br><VIEWER_EXE_FILE>*[full name of the viewer executable file]*</VIEWER_EXE_FILE><br></VIEWER><br><VIEWER_LICGEN_EXE>mvprep.exe</ VIEWER_LICGEN_EXE > |

5. Click **Save** and close Notepad.
6. Restart the Media Writer service