Hyland™

ModLink

Installation Guide

DOC-ML25-IN-EN-REVB

Documentation Notice

Regulatory and compliance

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General warnings and precautions

To ensure patient safety and adhere to HIPAA Privacy Rule involving patient health information, the Healthcare provider shall assign an unique Accession Number and Medical Record Number (MRN) to identify individual patient's health record affiliated with the patient to prevent erroneous medical data and duplicate identification with other patients.

Symbols glossary

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

3082 - Manufacturer: Indicates the medical device manufacturer.

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2497 - Date of Manufacture: Indicates the date when the medical device was manufactured.

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2493 - Catalog number: Indicates the manufacturer's catalog number so the medical device can be identified.

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2498 - Serial number: Indicates the manufacturer's serial number so that a specific medical device can be identified.

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

1641 - Consult instructions for use: Indicates the need for the user to consult the instructions for use.

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

0434A - Caution: Indicates the need for the user to consult the instructions for use for important information such as warnings and cautions.

ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2610 - Patient number: Indicates a unique number associated with an individual patient.

Quantity: Indicates the number of units.

Directive 2012/19/EU on waste electrical and electronic equipment (WEEE).

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What is ModLink?

ModLink is a program that automatically populates clinical worksheets and forms for dictation systems with values from modalities, saving manual dictation time. You use the ModLink client program to configure each of the processes listed below. ModLink runs these processes in the background as a Windows service according to your configuration.

- Receive messages containing measurements from modalities on specific ports, and place those messages into meaningful matching groups.
- Assign templates to matching groups.
- Map values in matching groups to template fields that correspond to custom fields in a third-party dictation system.
- Forward the mapped data to the dictation system.
- ModLink runs these processes in the background as a Windows service according to your configuration.

Install ModLink

Download the ModLink files

To obtain ModLink product installation files, visit https://community.hyland.com or contact your account executive.

Install ModLink for the first time

To install ModLink, complete the following steps.

1. Right-click the **ModLinkWeb Setup.exe** file and click **Run as administrator**.
2. In the **Welcome to the InstallShield Wizard for ModLink** dialog box, click **Next**.

   Note: If the UAC dialog box appears, click **Yes**.

3. On the **License Agreement** page, click **I accept the terms in the license agreement**, scroll to the bottom of the license agreement, and then click **Next**.
4. On the **Custom Setup** page, click **Next**.

   Note:
   To change the installation destination directory, click **Change**.

5. Complete the following sub-steps on the **Database Server** page and then click **Next**.
   1. In the **Database server that you are installing to:** field, type the location and name of the SQL server instance to be used.
   2. Under **Connect using:** select **Windows authentication credentials of current user** if you want to use your Windows authentication for logging onto the SQL server, or select Server authentication using the Login ID and password below if you want to create a new authentication for logging onto the SQL server. If you select this option, type the new login ID and password in the appropriate fields.
6. On the **Ready to Install the Program** page, click **Install**.

   InstallShield begins installing ModLink. If prompted, follow the on-screen instructions to install any missing requirements or prerequisites.
7. On the **InstallShield Wizard Completed** page, click **Finish**.

Upgrade ModLink

To upgrade from ModLink 3.0.3, complete the following steps listed below.

> **Note:**
>
> Only upgrading from Modlink 3.0.3 is supported. To upgrade earlier versions of ModLink, contact the Hyland Software Technical Support group at https://community.hyland.com.

1. Right-click the **ModLinkWeb Setup.bat** file and click **Run as administrator**.
2. In the **Welcome to the InstallShield Wizard for ModLink** dialog box, click **Next**.
3. On the **License Agreement** page, click **I accept the terms in the license agreement**, scroll to the bottom of the license agreement, and then click **Next**.
4. On the **Custom Setup Options** page, select **SQL Server 2022 Express** if you want to install an instance of SQL and then click **Next**.
5. If you do not select **SQL Server 2022 Express**, complete the following sub-steps on the **Custom Setup Options** page and then click **Next**.
    1. In the **Database server that you are installing to:** field, type the location and name of the SQL server instance to be used.

        > **Note:** ModLink 25.1 requires SQL server 2019 or greater. If you are running an incompatible version, upgrade MS SQL server. For upgrade path and upgrade information go to https://learn.microsoft.com/en-us/sql/database-engine/install-windows/supported-version-and-edition-upgrades-2022?view=sql-server-ver16.

    2. Under **Connect using:** select **Windows authentication credentials of current user** if you want to use your Windows authentication for logging onto the SQL server, or select Server authentication using the Login ID and password below if you want to create a new authentication for logging onto the SQL server. If you select this option, type the new login ID and password in the appropriate fields.
    3. In the **Name of database catalog** field, type the location and name of the database catalog to be used.
6. On the **Destination Folder** page, click **Next**.

    > **Note:** To change the installation destination directory, click **Change**.

7. On the **Ready to Install the Program** page, click **Install**.

    InstallShield begins installing ModLink. If prompted, follow the on-screen instructions to install any missing requirements or prerequisites.
8. On the **Install Wizard Completed** page, click **Finish**.

License ModLink

To license ModLink, complete the following steps.

1. To start the ModLink client program, double-click the **ModLink** desktop icon.

    > **Note:** The ModLink service starts automatically when Windows starts. You can also start, stop, or restart the service manually from the File menu in the client, or from Control Panel.

2. In the **ModLink License** dialog box, in the **System ID** box, note the system ID.

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3. To obtain a license key, send an email to key-pacsgear@hyland.com. In the body of the email, type the following information.

   - Hospital name
   - City and state or province
   - Country or region
   - Product name
   - System ID
   - Department or workstation

4. When you receive your license key, enter it into the **License key** box.

5. To install a demo, select the **Enable demo** check box, and then type the expiration date in the **Expiration** box.

6. Click **OK**.

Launch ModLink

To launch ModLink, complete the following steps.

1. In a web browser go to the following URL: *http(s)://<serverURL>/modlinkweb*.

2. In the **ModLink** login page, complete one of the following actions.

   - For a clean installation, enter the default administrative credentials, **admin** for the login and **Pacsgear1** for the password.

   - For an upgrade, enter the login and password you used for your previous installation.