



PACS Scan Mobile

Installation Guide

LX-DOC-PSM3.0-IN-EN-REVA

Regulations and Compliance

Australian Sponsor: Emergo Australia Level 20 Tower II Darling Park 201 Sussex Street Sydney, NSW 2000 Australia			
EU Sponsor: <table border="1"><tr><td>EC</td><td>REP</td></tr></table>	EC	REP	EMERGO EUROPE Prinsessegracht 20 2514 AP The Hague The Netherlands
EC	REP		



Manufacturer
Hyland LLC

4309 Hacienda Drive, Suite 500
Pleasanton, CA 94588 USA

For support, contact:

Tel: 1-844-535-1404

Web: <https://community.hyland.com>

© 2019 Hyland. Hyland and the Hyland logo are trademarks of Hyland LLC, registered in the United States and/or other countries. All other trademarks are the property of their respective owners.

Symbols used in this document



CE marking of conformity

The device is in conformity with the applicable requirements set out in this EU Medical Device Regulation and other applicable Union harmonization legislation.



ISO 7000:3500 - Electronic Instructions For Use

To indicate on product or product packaging that relevant information for use of the product is available in electronic form rather than, or in addition to, printed paper form.



ISO 7000:3082 - Manufacturer

To identify the manufacturer of a product.



ISO 7000: 0434B – Caution

To indicate that caution is necessary when operating the device or control close to where the symbol is placed, or to indicate that the current situation needs operator awareness or operator action in order to avoid undesirable consequences.

Table of Contents

Regulations and Compliance	2
Symbols used in this document	3
What is PACS Scan Mobile?	5
Install PACSgear Core Server	5
License PACS Scan Mobile	5
Install the PACS Scan Mobile app and provision your device	5
Confirm the server address	6
Log in to PACS Scan Mobile for the first time	6
Log in to PACS Scan Mobile with Touch ID or Face ID	6

What is PACS Scan Mobile?

The PACS Scan Mobile client is an iOS application for mobile devices that allows you to easily capture images and videos and then send them to patient studies on DICOM archives. With proper authorization, you can query and retrieve a patient study from a worklist or create a new patient record. You can take photos and videos. You can manipulate photos, for example, crop or rotate, and also annotate them prior to sending to other locations. You cannot alter videos prior to sending. You can delete unwanted images and videos prior to sending.

Install PACSgear Core Server

PACS Scan Mobile is included with PACSgear Core Server. Install PACSgear Core Server by following the instructions in the PACSgear Core Server Installation and Setup Guide.

License PACS Scan Mobile

Prerequisite Obtain a license key by sending an email to key-pacsgear@hyland.com. In the body of the email, type the following information: Hospital Name, City, State, Country/Region, Product Name, System ID, and Department/Workstation.

If PACS Scan Mobile was included in your purchase of Pacsgear Core Server when you first installed Pacsgear Core Server, you do not need to license PACS Scan Mobile and you can skip this procedure. If you purchase a new PACS Scan Mobile license for an existing Pacsgear Core Server installation, complete the following steps to update your license.

1. From a web browser, go to *http://localhost/pgapps*.

Note: If not logging in from the server computer, substitute localhost with the IP address of the server computer.

2. In PACSgear Core Server, on the **Help** menu, select **About**.
3. In the list of products, next to PACS Scan Mobile, click **License key**.
4. Click **Change** and enter your license key.
5. Click **Save**.

Result After licensing PACS Scan Mobile, the Login page opens.

Install the PACS Scan Mobile app and provision your device

Prerequisite Install and license Pacsgear Core Server.

To install the PACS Scan Mobile app and provision your mobile device, complete the following steps.

1. In the iTunes store, install and open the PACS Scan Mobile app.
2. On a PC, log in to Pacsgear Core Server.
3. On the PACS Scan Mobile app, tap the QR code icon.
The camera of the mobile device turns on.
4. Point the camera at the QR code on the PC screen until the **Settings Updated** message appears.

Confirm the server address

To confirm the server address, complete the following steps.

Your PACS Scan Mobile app registers the address of its Pacsgear Core Server instance. If you have questions about the server address, contact your support representative.

1. On the mobile device, launch the app.
2. To view the server address, on the login screen, tap the information icon.
3. Tap anywhere to return to the login screen.

Log in to PACS Scan Mobile for the first time

To log in to PACS Scan Mobile for the first time, complete the following steps.

1. On the log in screen, type your user name and password and tap **Log In**.
2. Optional. To save your thumbprint, click **Yes**, and then press your thumb on the thumbprint reader.

Note: This step is only available if you registered your thumbprint when you set up your mobile device.

3. Optional. If your device supports **Face ID**, click **Yes** to enable the **Face ID** log in.

Log in to PACS Scan Mobile with Touch ID or Face ID

Prerequisite Your mobile device must include a Touch ID or Face ID function.

If you saved your thumbprint the first time you logged in, you can log in again using Touch ID. To log in using Touch ID, complete the following steps.

1. On the log in screen, tap the thumbprint icon.
2. Press your thumb on the thumbprint reader.
3. If you enabled **Face ID** the first time you logged in, you can log in again using your **Face ID**. To log in using your face, complete the following sub-steps.
 1. On the log in screen, tap the **Face** icon.
 2. Perform a **Face ID** unlock.