

PACS Scan Mobile Release Notes

DOC-PSM4.0-RN-EN-REVA

Date: October 2025

Documentation Notice

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may only be used or copied according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials may contain certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which may be subject to the confidentiality provisions agreed to by you.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland, HXP, OnBase, Alfresco, Nuxeo, and product names are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2025 Hyland Software, Inc. and its affiliates.

The information in this document may contain technology as defined by the Export Administration Regulations (EAR) and could be subject to the Export Control Laws of the U.S. Government including for the EAR and trade and economic sanctions maintained by the Office of Foreign Assets Control as well as the export controls laws of your entity's local jurisdiction. Transfer of such technology by any means to a foreign person, whether in the United States or abroad, could require export licensing or other approval from the U.S. Government and the export authority of your entity's jurisdiction. You are responsible for ensuring that you have any required approvals prior to export.

.

Regulatory and compliance





Manufacturer
Hyland Software, Inc.

12919 Earhart Ave Auburn, CA 95602 USA Support

Telephone: 1-844-535-1404

Web: https://community.hyland.com

General warning and precautions



To ensure patient safety and adhere to HIPAA Privacy Rule involving patient health information, the Healthcare provider shall assign an unique Accession Number and Medical Record Number (MRN) to identify individual patient's health record affiliated with the patient to prevent erroneous medical data and duplicate identification with other patients.

Symbols glossary



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

3082 - Manufacturer: Indicates the medical device manufacturer.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

Authorized representative in European Community: Indicates the authorized representative in the European union. Symbol is accompanied by the name and address of the authorized representative adjacent to the symbol.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2497 - Date of Manufacture: Indicates the date when the medical device was manufactured.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2493 - Catalog number: Indicates the manufacturer's catalog number so the medical device can be identified.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2498 - Serial number: Indicates the manufacturer's serial number so that a specific medical device can be identified.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

1641 - Consult instructions for use: Indicates the need for the user to consult the instructions for use.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

0434A - Caution: Indicates the need for the user to consult the instructions for use for important information such as warnings and cautions.



ISO - 15223-1 - Medical devices - Symbols to be used with medical device labels, labeling, and information to be supplied.

2610 - Patient number: Indicates a unique number associated with an individual patient.



Quantity: Indicates the number of units.



Directive 2012/19/EU on waste electrical and electronic equipment (WEEE).

Table of Contents

Documentation Notice	2
Regulatory and compliance	3
General warning and precautions	3
Symbols glossary	4
What is PACS Scan Mobile?	6
Intended use	6
PACS Scan Mobile 4.0 - Android (October 2025)	6
Features	6
Updates	6
PACS Scan Mobile 3.3 - iOS (January 2024)	7
Updates	7
PACS Scan Mobile 3.2.1 - Android (October 2023)	7
Updates	7
PACS Scan Mobile 3.2.3 - iOS (July 2023)	8
Updates	8
PACS Scan Mobile 3.2 - iOS (December 2022)	8
Features	8
Updates	8
PACS Scan Mobile 3.2 - Android (January 2022)	8
Updates	8
PACS Scan Mobile 3.1 - Android (May 2021)	8
Features	8
Updates	8
PACS Scan Mobile 3.1 (September 2020)	9
Features	9
Updates	9

What is PACS Scan Mobile?

The PACS Scan Mobile client is an Android and iOS application for mobile devices that allows you to easily capture images and videos and then send them to patient studies on DICOM archives. With proper authorization, you can query and retrieve a patient study from a worklist or create a new patient record. You can take photos and videos. You can manipulate photos, for example, crop or rotate, and also annotate them prior to sending to other locations. You cannot alter videos prior to sending. You can delete unwanted images and videos prior to sending.

Intended use

PACS Scan Mobile is intended to be used by authorized staff to perform various operations on imaging studies before they are made available to other locations in the network. These operations include capturing images, capturing video images, confirming or editing patient demographics. Typical users of the PACS Scan Mobile application are trained medical professionals, including but not limited to clinicians, technologists, assistants, and lay persons with guidance from the care giver. PACS Scan Mobile is not intended for diagnostic use. Lay persons can use PACS Scan Mobile to capture images and videos with the assistance of their healthcare provider.

PACS Scan Mobile 4.0 - Android (October 2025)

This release includes the following features and updates. The features require PACSgear Core Server 5.0 or later.

Features

- Consolidated Photo and Video cameras into one screen.
- Added the ability to import multiple images at once. Imports continue in the background when the
 application is not in the foreground.
- Added an alert that displays when you submit a job, advising you to keep the screen on to avoid interruptions caused by Android Doze Mode.

Note:

The application keeps the process alive in the background, but Doze Mode activates once the screen turns off. You cannot begin a new job while the application is sending media to PACSgear Enterprise Server. You can still enter patient information and perform lookups but you must wait for the current job to finish before proceeding.

- The application can now handle any image size without limitations.
- Removed the Prev and Next buttons from the Media Review Screen for a cleaner interface.
- MRN, Patient Name, and Series Description now display in portrait mode. (PACS-4985)

Updates

- Both photo and video capture now use the latest Android Camera APIs for better performance and compatibility.
- Enhanced video viewing experience within the application.
- Upgraded to significantly faster and more efficient encryption methods.
- Updated image storage for better performance, scalability, and reliability.
- Optimized performance when scrolling through large image sets in the Media Collection Screen.
- Resolved an issue with the Body Map selection not displaying.

- Resolved an issue with the Information icon not displaying on the Login screen.
- Resolved an issue with the flash not working for videos on supported devices.
- Removed the flash icon on non-supported devices.
- Resolved an issue with video recording stopping when the device goes to sleep mode.
- Resolved an issue with images sent from PACS Scan Mobile rotating in DICOM destination.
- Resolved an issue with the Reached max file size limit of 1GB message displaying even when the limit
 has not been reached.
- · Resolved an issue with video playback.
- · Resolved an issue with capturing long videos.
- Resolved an issue where the Video and Photo tabs would display in Department even though the Video setting was set not to display.
- Resolved an issue where sending to destination could cause PACS Scan Mobile to close unexpectedly.
- · Resolved an issue with the Body Map selection not displaying.
- Resolved an issue where using a URL with scrolling=false or scrolling=f could cause PACS Scan Mobile to close unexpectedly.
- · Resolved an issue with barcode scanning not scanning in assigned area.
- Resolved an issue where devices could enter sleep mode while sending videos or multiple images.
 PACS-4960
- Resolved an issue where the Name and Screen title was incorrectly truncated. (PACS-4926)
- Resolved an issue with application controls overlapping with device controls. (PACS-4930)
- Resolved an issue with Series description not displaying correctly when the device's display size is set to maximum. (PACS-4986)
- Resolved an issue with photo resolution inconsistencies. (PACS-4948)
- Resolved an issue where the users were incorrectly redirected to the Login screen after saving changes to an imported video. (PACS-4972)
- Resolved an issue with sending high-resolution videos at maximum file size would fail. (PACS-4946)

PACS Scan Mobile 3.3 - iOS (January 2024)

This release includes the following features and updates. The features require PACSgear Core Server 5.0 or later.

Updates

- Resolved an issue where images in the edit gallery were shown at a lower resolution.
- Resolved an issue where the camera preview did not match the area that was captured.
- Resolved an issue where none could be selected as a description on the patient entry screen.
- Resolved an issue where annotations on an image could change its size.

PACS Scan Mobile 3.2.1 - Android (October 2023)

This release includes the following update. The features require PACSgear Core Server 5.0 or later.

Updates

• Updated to API level 33, Android version 13.

PACS Scan Mobile 3.2.3 - iOS (July 2023)

This release includes the following features and updates. The features require PACSgear Core Server 5.0 or later.

Updates

Resolved an issue where entering patient data could cause the application to suddenly close.

PACS Scan Mobile 3.2 - iOS (December 2022)

This release includes the following features and updates. The features require PACSgear Core Server 5.0 or later.

Features

The AR measurement mode has been disabled.

Updates

- Resolved an issue with patient information not populating correctly with a single record from EPIC workflow.
- Resolved an issue with sessions timing out when the device goes to sleep.
- Resolved an issue with the system not logging out the user after a job completes.

PACS Scan Mobile 3.2 - Android (January 2022)

This release includes the following features and updates. The features require PACSgear Core Server 5.0 or later.

Updates

- Improved performance with sending data.
- Added a new Domain field to API for supporting domain-based user authentication.

PACS Scan Mobile 3.1 - Android (May 2021)

This release includes the following features and updates. The features require PACSgear Core Server 5.0 or later.

Features

• Updated and unified API between Android and iOS versions. For more information, refer to the PACS Scan Mobile User Help.

Updates

Depreciated and replaced the Hockey SDK with the AppCenter. The Hockey SDK is no longer compliant
with Google Play Developer Program Policies. There is no other impact to the software functionality due
to this change.

PACS Scan Mobile 3.1 (September 2020)

This release includes the following features and updates. The features require PACSgear Core Server 4.1 or later. As of time of publication, PACS Scan Mobile 3.1 is only available for iOS devices.

Features

- Updated PACS Scan Mobile to take advantage of features introduced in Enterprise Server 5.1 and newer.
- Updated the login UI to use Domains in Enterprise Server 5.1 and newer.
- You can now apply Body Mapping choices to all images in a set.
- Added the ability to log encrypted URL launches for diagnostic purposes.

Updates

- Added a Cancel button to the Capture screen, allowing you to return to the Patient Info screen when no images are captured.
- PACS Scan Mobile now supports iOS 14 and newer and iPAD iOS 14 and newer.
- Updated the UI for enhanced usability.