

Perceptive Content Connector

Installation Guide

Version: 2.0.x

Written by: Product Knowledge, R&D
Date: October 2020

Copyright

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may be used or copied only according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials contains certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which is subject to the confidentiality provisions agreed to by you.

All data, names, and formats used in this document's examples are fictitious unless noted otherwise. Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland® and Hyland Software®, as well as Hyland product names, are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2020 Hyland Software, Inc. and its affiliates. All rights reserved.

Table of Contents

Overview	5
Overview of setup process	5
Install the connector	6
Download install files	6
Install the connector	6
Configure the Content Connector	6
Verify the Content Connector connection.....	7
Recovering Integration Server Connection.....	7
Configure Content to use the connector	7
Configure the Content Connect service	7
Create a Connect Runtime user	8
Configure Content workflow	8
<i>Create the workflow process</i>	<i>8</i>
<i>Create queues inContent.....</i>	<i>8</i>
<i>Create the success and failure queues</i>	<i>9</i>
Create an ASQ channel	9
Modify a disabled channel.....	10
Modify an enabled channel.....	10
Appendix A: Triggers.....	11
ASQ trigger.....	11
Appendix B: Actions.....	11
RouteImageNowWorkflowItem action	11
<i>Example.....</i>	<i>12</i>
Appendix C: Readers.....	12
Object Property reader	13
<i>Example.....</i>	<i>14</i>
Form Data Definition reader	14
<i>Example.....</i>	<i>15</i>
Form reader.....	15
<i>Example.....</i>	<i>15</i>
Document Pages reader.....	15
<i>Example.....</i>	<i>16</i>
<i>Usage Example.....</i>	<i>16</i>

Workflow Item reader	16
<i>Example</i>	17
Object Search reader	17
<i>Example</i>	20
Appendix D: Writers	20
Form writer	20
<i>Example</i>	21
Document Pages writer	21
Object Property writer	21
<i>Custom Properties in Object Property Writer</i>	22
<i>Example</i>	23
Document Notes Writer	23
Appendix E: SSL	24
Configure Integration Server	24
Configure Content Connector	24
Appendix F: Endpoint Validation	25

Overview

Perceptive Content Connector, built on Perceptive Connect Runtime, allows you to create custom data channels between Perceptive Content and your business applications. The connector facilitates workflow processes that integrate with applications outside of Perceptive Content, also called ImageNow.

Connect Runtime channels consist of a trigger, an action, and a results phase.

- A **trigger** is an event that initiates the channel. The Content Connector provides the **Integration ASQ Trigger**, which allows you to create channels that are triggered when a document enters an Integration automation system queue (ASQ) in Content.
- An **action** is a task that the channel performs when the trigger event occurs. The Content Connector provides the **RouteImageNowWorkflowItem** action, which allows you to create channels that, when triggered, route a Content document or folder to a specified queue. Other Perceptive Connect Runtime Connectors also add actions that can be used in a channel.
- The **results** phase lets you specify what to do with the data that is available after the action completes.

For example, you can output values from a channel to Content document keys or custom properties.

This guide outlines the installation and configuration procedures for Content Connector. It also includes instructions for creating Integration ASQ channels and reference appendices for help configuring channels that use the connector.

This connector also provides a PCR Trust Validator. A Trust Validator can be used to ensure that only authenticated users can access sensitive information through REST/SOAP endpoints. Another connector that exposes a data lookup endpoint through PCR can optionally depend on the **com.perceptivesoftware.imagenow.service.validator.ImageNowValidator RestValidationFilter** name. See the Perceptive Connect Runtime developer guide for more information about Trust Validators. For more information about Connect Runtime, refer to the [Perceptive Connect Runtime Installation and Setup Guide](#).

Prerequisites

To use the Content Connector, you must have access to working installations of the following products.

- Perceptive Connect Runtime 2.0
- ImageNow Client and Server, version 6.7 or 6.8 or Perceptive Content Client and Server, version 7.0 or 7.1
- Perceptive Integration Server, version 6.7, 6.8, 7.0, 7.1, 7.2, 7.3, 7.4 and 7.5

Licenses

The following licenses are required for Content Connector.

- Integration Framework Transaction Pack
- Integration Server 6.7, 6.8, 7.0, or 7.1.

Overview of setup process

To install and configure Content Connector, complete the following sections in order.

1. [Install Content Connector](#)

2. [Configure the Content Connector](#)
3. [Configure Content to use the connector](#)
4. [Create an Integration ASQ channel](#)

Install the connector

Download install files

To obtain product installation files, contact the Hyland Software Technical Support group at (440) 788-5600. For a list of Technical Support numbers, go to hyland.com/pswtscontact.

Install the connector

To install the connector, complete the following steps.

1. Extract the zip file to a temporary directory.
2. To install the Content Connector iScript Extension, navigate to **[drive:]\{Content Connector directory}** and copy **PerceptiveConnectExtensions.js** to the **\script** directory of your Content Server. For example, **[drive:]\inserver6\script**.
3. In a browser, go to the **Perceptive Connect Runtime Dashboard** at `http://{Connect Runtime host name}:{port}`.
4. In the browser dialog box, enter the Connect Runtime user name and password.
Note The default user name and password are admin. However, the administrator can change the defaults during the Connect Runtime installation process.
5. Click **Install a Connector**.
6. On the **Upload New Bundles** page, drag the Content Connector zip file over to the right side of the page and then drop it.
7. When the installation completes, click **Accept** to accept the installation or **Roll back** to undo the installation. You must accept or roll back the installation before PCR can process the next item.

Note For more information on installing Connectors please see the Install connectors section of the Perceptive Connect Runtime install guide.

Configure the Content Connector

To configure the Content Connector, complete the following steps.

1. In the **Perceptive Connect Runtime Dashboard**, under **Manage**, click **Configure**.
2. Under **Perceptive Content Connector**, click **Connection Manager**.
3. In the **Connection Manager** dialog box, complete the following sub-steps:
 1. In the **Connection Provider Target** list, select your desired connection provider.

Supported providers:

- Integration Server 6.7
- Integration Server 6.8

- Integration Server 7.0
 - Integration Server 7.1
2. In the **User name** and **Password** boxes, specify a user name and password that is valid with your network authentication method.

Notes

Connect Runtime requires a Content user name and password to access Content Server.

3. You add this user to Content Server later in the installation process in [Create a Connect Runtime user](#).
4. Click **Save**.
4. To configure a Content Connector connection to Perceptive Content Integration Server, click the line for the connection you selected in **Step 3**.
5. In the **<Connection_Name>** dialog box, complete the following sub-steps.
 1. In the **Integration Server URL**, enter a valid URL. For example, **http://imagenow:8080/integrationserver**.
 2. Click **Save**.

Verify the Content Connector connection

To verify that Content Connector has connected to Integration Server, complete the following steps.

1. In the **Perceptive Connect Runtime Dashboard**, under **Troubleshoot**, click **List OSGI Components**.
2. Verify that **ImageNow Endpoint Manager** is listed as **active**.

Note If a ImageNow Endpoint Manager is not listed as **active**, check the log file for errors.

Recovering Integration Server Connection

Content Connector maintains a "heartbeat" connection to the configured Integration Server. Periodically, Content Connector verifies that its connection to Integration Server is still operating correctly. If there is a problem verifying the connection to Integration Server, Content Connector will automatically disable any components, and therefore any channels, which depend on Integration Server. When the connection to Integration Server has been re-established, those components and channels will become active again.

Configure Content to use the connector

In this section, you define the Content Connect service, create a user that Connect Runtime uses to access the Content system, and configure a Content workflow for use with Connect Runtime.

Configure the Content Connect service

To configure the Content Connect service, complete the following steps.

1. Navigate to the location where the Content Server is installed and enter the **{install location}\etc** directory.
2. Open the **inserverWorkflow.ini** file.

3. Configure the **connect.uri** setting and set it to your Connect Runtime instance with this format **http://{Connect Runtime host name}:{port}/rs/workflowTrigger**.
4. Configure the **connect.timeout** to your desired expiration time.
5. Save the file.
6. Optional. The setting will be automatically loaded after a short period. To reload the configuration immediately, you can restart the Content Server service.

Create a Connect Runtime user

Connect Runtime requires a unique user account on Content Server. This manager account is only for Connect Runtime; you do not use the Connect Runtime user as a login account. To create a Connect Runtime user, complete the following steps.

1. On your operating system or LDAP server, create a unique user account for Connect Runtime.
2. Using the Content owner or administrator account, start **ImageNow Client** and open **Management Console**.
3. In the left pane, click **Users**.
4. In the right pane, on the **User Profiles** tab, click **New** and type a user name, such as **Perceptive Connect Runtime**.
5. To promote the user to **Manager**, on the **Security** tab, click the **Connect Runtime** user and click **Promote**.
6. In the confirmation dialog box, click **Yes**.

Configure Content workflow

To configure Content workflow, complete the following procedures in order.

1. Create the workflow process
2. Create queues in Content

Create the workflow process

To create a workflow process, complete the following steps.

1. In **Management Console**, in the left pane, click **Workflow** and then click **New**.
2. In the **Add Process** dialog box, in the **Name** box, type a name, such as **Integration WF**.
3. Optional. In the **Description** box, type a description of the process.
4. Click **OK**.

Create queues in Content


ImageNow Connect ASQs send data using web service notifications to facilitate enhanced business processes between Content and other applications. When a document enters the ASQ, Content sends a web service notification to the application URI using the specified Envoy service (for Integration ASQs) or the configured Connect URL (for Connect ASQs).

To enable integration between Content and Connect Runtime, you create three queues: a work queue for successful processing, a work queue for failures, and a Connect ASQ for incoming files.

Open the workflow process you created in the previous section and complete the following procedures.


Create the success and failure queues

To create the success and failure queues, complete the following steps.

1. In **ImageNow Workflow Designer**, under **Queues**, drag two  queues to the process diagram.
2. To create the success queue, double-click a Work queue to open the **Queue Properties** dialog box. In the **Name** box, type **Success** and then click **OK**.
3. To create the failure queue, repeat the previous step with the other Work queue and name it Failure.

Create the Connect ASQ

To create a Connect Queue, complete the following steps.

1. Under **Queues**, drag a **Connect**  queue to the process diagram.
2. Double-click the Integration queue to open the **Queue Properties** dialog box. In the **Name** box, type a name for the queue, such as **Begin Processing**.
3. Under **Automated Action**, set the following attributes.
 1. Under **Success Action**, in the **Queue** list, select the name of the success queue.
 2. Under **Failure Action**, in the **Queue** list, select the name of the failure queue.
 3. In the **Route After (Days)** box, type the number of days that items should remain in the Failed queue after the business application receives a successful call for those items. The maximum number of days is 365. By default, Content routes items to the failure queue after one day.

Note Record the queue ID value to use in the Create an ASQ channel section.
4. Click **OK**.

Create an ASQ channel

A channel that uses the Integration ASQ Trigger listens for incoming web service notifications from a specified Connect ASQ. To create a channel using this trigger, complete the following steps.

Notes

- You must create a Connect ASQ in Content before mapping a Connect Runtime channel to it. To do so, complete the procedures outlined in [Configure Content workflow]. When you create the Connect ASQ, record the queue ID, which is how you link the channel to the Connect ASQ.
1. In a browser, go to the **Perceptive Connect Runtime Dashboard** at <http://{Connect Runtime host name}:{port}>.
 2. Click **Create a Channel**.
 3. On the **Create Channel** page, complete the following sub-steps:
 1. In the **Name** text box enter a name for this channel.
 2. In the **Description** text box enter a description for this channel.
 3. In the **Select a trigger** list, select the **Integration ASQ Trigger**.

4. In the **Workflow Queue ID** box, type the ID for the Connect Queue you want to trigger the channel and then click **Continue**.

Notes

- The Workflow Queue ID must be a valid ImageNow Queue ID.
- If a timeout error occurs during authentication, check the log file for errors.

4. On the **Modify Channel Mapping** page fill out the action, input mapping, and output mapping.
5. Choose an action from the **Actions** list.

Note If you do not want the channel to perform an action, select the **No Action** option.
6. Update the input data mapping XML for the action in the **Inputs** tab that appears below the **Actions** list. For more information about configuring the input mapping, refer to the appendices.
7. Click **Save Inputs** to save the input mapping
8. Click **Validate Inputs** to perform validation checks on the input, any errors will be displayed in a **Mapping Validation Errors** pane to the right of the **Inputs** tab
9. Update the output data mapping XML for the action in the **Outputs** tab that appears below the **Actions** list. For more information about configuring the output mapping, refer to [Appendix D: Writers].
10. Click **Save Outputs** to save the output mapping.
11. Click **Validate Outputs** to perform validation checks on the output, any errors will be displayed in a **Mapping Validation Errors** pane to the right of the **Outputs** tab
12. Complete the channel mapping by clicking the **Enable Channel** button.
13. Click OK in the pop-up window if you want to enable the channel. Click the **x** to save the channel without enabling it.

Note When a channel is enabled it cannot be modified.
14. After you enable a channel, you cannot update it from the **Perceptive Connect Runtime Dashboard**.

Modify a disabled channel

If you save a channel but do not enable it, you can edit it from the Connect Runtime Dashboard. To modify an existing disabled channel, complete the following steps.

1. Navigate to the **Perceptive Connect Runtime Dashboard** at **http://{Connect Runtime host name}:{port}** and click **List Channels**.
2. Click on the expansion button at the far right of the row of the channel you wish to modify.
3. Click on the **Edit Mapping** button.
4. Modify the channel by following the **Modify Channel Mapping** steps outlined in the previous section.

Modify an enabled channel

You cannot modify any channel in the Connect Runtime until it has been disabled. If you need to change an enabled channel, follow the instructions in the Connect Runtime Install Guide to disable the channel. Once disabled, you can modify the channel by clicking the channel's expansion button in the row on the list, then clicking the **Edit Mapping** button.

Appendix A: Triggers

A trigger is an event that causes a channel to execute. Each channel has only one trigger, so the event defined by the trigger and its inputs is the only entry point into a given channel. Triggers can also bring data into the channel that is available for input mapping for the channel action or the results output. The Content Connector provides the following trigger and associated data.

ASQ trigger

The ASQ Trigger allows you to create channels that are triggered when a document enters a Connect ASQ in Perceptive Content. If the channel execution is successful, the document is routed to a success queue specified in Content. If the execution is unsuccessful, the document is routed to a failure queue.

The only input this trigger requires is the Connect ASQ's ID. The trigger includes several output values that you can use in the channel data context. These values can be consumed using the Trigger reader, provided by Connect Runtime. The following data fields are available.

- WorkflowItemId
- Workflow Queue Id
- QueueName
- SuccessQueueId
- SuccessQueueName
- FailureQueueId
- FailureQueueName You can reference these values in data context configuration, as shown in the following example.

```
<c:trigger>WorkflowItemId<c:trigger>
```

Appendix B: Actions

An action is a connector-defined task configured in the channel that executes when the channel is triggered. The various inputs required for the action are configured in an XML document that you edit during channel creation. The action uses these inputs to complete its task in an application outside of Connect Runtime, as defined in the connector. The Content Connector provides the following action.

RouteImageNowWorkflowItem action

The RouteImageNowWorkflowItem action lets you route a workflow document or folder in Content to specified success or failure queues, depending on the outcome of the channel execution.

When you select the RouteImageNowWorkflowItem action, Connect Runtime automatically populates the following XML configuration template in the **Configure input mapping** box.

```
<c:parameter>
<c:name>WorkflowItemId</c:name>
<c:none/>
</c:parameter>
<c:parameter>
<c:name>SuccessQueueName</c:name>
<c:none/>
</c:parameter>
<c:parameter>
```

```
<c:name>FailureQueueName</c:name>
<c:none/>
</c:parameter>
```

The action requires the three parameter blocks shown above. The **WorkflowItemId** field is the ID of the workflow item that the action routes. This value can be retrieved from the Trigger or Workflow Item readers. The **SuccessQueueName** and **FailureQueueName** fields contain the names of the success and failure queues that the item is routed to depending on the outcome of the channel execution.

This action may be used with a connector-provided trigger to route an object in Content. The trigger may output a parameter named "DocumentId" that can be referenced by the action's parameter.

Example

```
<c:parameter>
<c:name>DocId</c:name>
<c:trigger>DocumentId</c:trigger>
</c:parameter>
<c:parameter>
<c:name>WorkflowItemId</c:name>
<in:workflowItem>

<in:reference>DocId</in:reference>
<in:objectType>DOCUMENT</in:objectType>
<in:objectField>WORKFLOW_ID</in:objectField>
</in:workflowItem>
</c:parameter>
<c:parameter>
<c:name>SuccessQueueName</c:name>
<c:literal>Success</c:literal>
</c:parameter>
<c:parameter>
<c:name>FailureQueueName</c:name>
<c:literal>Failure</c:literal>
</c:parameter>
```

In the example, the channel uses **DocumentId**, provided by the trigger, to retrieve the **WORKFLOW_ID**. The configuration also includes parameters that reference the success and failure queues that the document is routed to; the **literal** elements **Success** and **Failure** are the names of the respective queues.

Appendix C: Readers

Readers are components, provided by connectors, that let you configure channels to retrieve data from other applications for use in the channel's data context during its execution. You use readers to configure the action input mapping, which allows the channel to have the required data to execute the action. You can invoke readers using specific XML tags, defined per reader.

Note The channel data context refers to the data from various sources that is available in the channel for action input and results output configuration. The data available in the context depends on the trigger the channel uses as well as the connectors that are installed in Connect Runtime.

The Content Connector provides the following readers.

Object Property reader

The Object Property reader lets you read Content document keys, document properties, and custom properties in a channel. Using the reader, you can configure the channel input to map object properties to the data context for use in the action execution and results output configuration.

To map object properties to a channel, include the following XML template in the channel input mapping, complete with the appropriate values.

```
<in:objectPropertyReader>
<in:name></in:name>
<in:objectIdRef></in:objectIdRef>
<in:objectType></in:objectType>
<in:propertyType></in:propertyType>
<in:compositeChildPropertyName></in:compositeChildPropertyName>
</in:objectPropertyReader>
```

The name field contains the name of the property to read. The objectIdRef field contains a reference to a value in the data context that contains the ID of the object to read. The objectType field contains the type of the object being read. The reader can retrieve the following object types.

- DOCUMENT
- FOLDER

The propertyType is the type of property that is being read. The reader can retrieve the following property types.

- KEY
- CUSTOMPROPERTY
- DOCPROPERTY

The compositeChildPropertyName is the name of the child property of a composite custom property. In order to read a specific child property of a composite property, this field would be set to the child property's name and the composite property's name would be specified in the name field with a propertyType of CUSTOMPROPERTY. However, this field is optional. When compositeChildPropertyName is not filled out but a composite property has been specified, all child properties of the composite property are returned in the form of key-value pairs with the key being the custom property name and value being the custom property value.

There are a number of different custom property types in ImageNow. Below is a list of types currently supported by the Object Property reader, and a description of how their values are stored in the Context.

- STRING Stored in the context as a String.
- NUMBER Stored in the context as a Number object.
- FLAG Stored in the context as a boolean.
- DATE Stored in the context as a Date object.
- LIST The currently selected List value is stored in the context as a String.
 - Note** There is currently no way to retrieve the other candidate values for the List type.
- USER GROUP/USER LIST The currently selected user is stored in the context as a String.
 - Note** As with the List type, there is currently no way to retrieve the other users in the list or group.

- COMPOSITE Stored in the context as a Map<String,Object> when compositeChildPropertyName is not filled out and there is only one composite property of the same ID in the document properties list.
- COMPOSITE Stored in the context as List<Map<String,Object>> when compositeChildPropertyName is not filled out and there are multiple composite properties with the same ID in the document properties list.
- COMPOSITE Stored in the context as a String,Number,Flag,Date when compositeChildPropertyName is filled out.
- ARRAY Stored in the context as a Map<String,List<Object>> the String is the name of the custom property tied to the array.

Example

```
<c:parameter>
<c:name>DrawerVal</c:name>
<in:objectPropertyReader>
<in:name>DRAWER</in:name>
<in:objectIdRef>DocId</in:objectIdRef>
<in:objectType>document</in:objectType>
<in:propertyType>key</in:propertyType>
<in:compositeChildPropertyName></in:compositeChildPropertyName>
</in:objectPropertyReader>
</c:parameter>
```

The Reader reads the value of the “DRAWER” key of the docId and stores it in the DrawerVal context item. The DocId referenced is provided by some other parameters. Refer to Workflow Item Reader for more information.

```
<c:parameter>
<c:name>FirstNameVal</c:name>
<in:objectPropertyReader>
<in:name>FullNameComposite</in:name>
<in:objectIdRef>DocId</in:objectIdRef>
<in:objectType>document</in:objectType>
<in:propertyType>customproperty</in:propertyType>

<in:compositeChildPropertyName>FirstName</in:compositeChildPropertyName>
</in:objectPropertyReader>
</c:parameter>
```

The Reader reads the value of the “FirstName” child property from custom property "FullNameComposite" of the docId and stores it in the FirstNameVal context item.

Note The objectPropertyReader reads through any Content document keys, document properties, and custom properties listed in the mapping even if an error in reading any of these types occurs. If such an error occurs, it is logged and a ReaderException is thrown.

Form Data Definition reader

The Form Data Definition reader retrieves a data definition XML document, associated with a form in Content, as a w3c.Document Java type.

To map a form data definition document to a channel, complete with the appropriate values. Include the following XML template in the channel input mapping.

```
<in:eFormDataDefinitionSource></in:eFormDataDefinitionSource>
```

The eFormDataDefinitionSource field contains the name of the form.

Example

```
<c:parameter>
<c:name>DataDef</c:name>
<in:eFormDataDefinitionSource>AP Invoice</in:eFormDataDefinitionSource>
</c:parameter>
```

In the example, the reader looks for the data definition associated with the AP Invoice form. If a data definition document exists for the form, it is stored in the DataDef field.

Form reader

The Form reader retrieves all of the data stored in a form for a folder or document in Content and saves it in the channel data context as a w3c.Document Java type.

To map form data to a channel, complete with the appropriate values. Include the following XML template in the channel input mapping.

```
<in:eFormSource>
<in:reference></in:reference>
<in:name></in:name>
<in:type></in:type>
</in:eFormSource>
```

The reference field contains a reference to the document ID from which you want to read form data. The name field specifies the name of the form. The type field specifies the Content item type the form is associated with. The only acceptable type of form is DOCUMENT.

Example

```
<c:parameter>
<c:name>FormVal</c:name>
<in:eFormSource>
<in:reference>DocId</in:reference>
<in:name>AP Invoice</in:name>
<in:type>DOCUMENT</in:type>
</in:eFormSource>
</c:parameter>
<c:parameter>
<c:name>DocId</c:name>
<c:trigger>DocumentId</c:trigger>
</c:parameter>
```

In the example, DocId references the trigger DocumentId value, which the reader uses to retrieve the document's AP Invoice form. The resulting w3c.Document type is saved as FormVal.

Document Pages reader

The DocumentPages reader lets you access the binary page data inside documents in ImageNow and insert them into a list of MappingInputStream objects.

To map a binary page to a channel, include the following XML template in the channel input mapping, complete with the appropriate values.

```
<in:documentPagesReader>
<in:docIdRef></in:docIdRef>
<in:pageNums></in:pageNums>
</in:documentPagesReader>
```

The docIdRef field contains a reference to the document ID from which you want to read binary page data. The pageNums field specifies the page numbers whose binary data you want to access.

Note Page numbers are indexed starting at "1." You can select pages indexed from the end of the document using negative numbers. For example, "-1" is the final page in the document.

A list of page numbers is delineated by commas, and page ranges are marked with colons. For example, "5:15" will cause the reader to read the binary page data for pages 5 up to and including 15.

Example

```
<c:parameter>
<c:name>PageList</c:name>
<in:documentPagesReader>
<in:docIdRef>DocId</in:docIdRef>
<in:pageNums>1,2,5:15,22,25:27</in:pageNums>
</in:documentPagesReader>
</c:parameter>
```

In the example, the reader retrieves the specified pageNums associated with the DocIdRef.

Usage Example

```
<c:parameter>
<c:name>PageList</c:name>
<in:documentPagesReader>
<in:docIdRef>DocId</in:docIdRef>
<in:pageNums>1,2,5:15,22,25:27</in:pageNums>
</in:documentPagesReader>
</c:parameter>
<parameter>
<name>myPage</name>
<listItem>
<listRef>PageList</listRef>
<index>0</index>
</listItem>
</parameter>
```

In this example, the List Item Reader retrieves an item at index "0" from PageList and stores it in the context as myPage.

Workflow Item reader

The Workflow Item reader lets you input the value of a field attached to a workflow item. Using the reader, you can configure the channel input to map the workflow item field to the data context for use in the action execution and results output configuration.

To map a workflow item field to a channel, include the following XML template in the channel input mapping, complete with the appropriate values.

```
<in:workflowItem>
<in:reference></in:reference>
<in:objectType></in:objectType>
<in:objectField></in:objectField>
</in:workflowItem>
```

The reference field contains the name of a reference to the document ID from which you want to read a workflow item value. The objectType field specifies the type of the item ID; accepted types include

DOCUMENT and WORKFLOW. The objectField element specifies the field to read from the workflow item. The reader can retrieve the following fields.

- WORKFLOW_ID
- OBJECT_ID
- OBJECT_TYPE | QUEUE_NAME | QUEUE_ID

Example

```
<c:parameter>
<c:name>DocId</c:name>
<in:workflowItem>
<in:reference>WFId</in:reference>
<in:objectType>WORKFLOW</in:objectType>
<in:objectField>OBJECT_ID</in:objectField>
</in:workflowItem>
</c:parameter>
<c:parameter>
<c:name>WFId</c:name>
<c:trigger>WorkflowItemId</c:trigger>
</c:parameter>
```

In the example, WFId references the trigger WorkflowItemId value, which the reader uses to retrieve the workflow's OBJECT_ID value and store it in the DocId field.

Object Search reader

The Object Search reader lets you search for objects in ImageNow using one or more search terms to find the object. The search reader will run a configured view and pull out the configured column from the view. The results of the search is a list of strings representing the column value for each row in the view search result. For example, this reader would allow you to find document ID's based on a list of search terms.

To map an object search reader to a channel, include the following XML template in the channel input mapping, complete with the appropriate values.

```
<in:objectSearch>
<in:viewType></in:viewType>
<in:viewName></in:viewName>
<in:viewColumnID></in:viewColumnID>
<in:maxWaitTime></in:maxWaitTime>
<in:searchTerm>
<in:joinOperation></in:joinOperation>
<in:operatorType></in:operatorType>
<in:parameterType></in:parameterType>
<in:propertyName></in:propertyName>
<in:searchValueRef></in:searchValueRef>
</in:searchTerm>
</in:objectSearch>
```

- viewType specifies the type of ImageNow view to run.
- viewName specifies the name of the view to be run.
- viewColumnID specifies the view column of the desired data. For example, the column ID for document ID is 8.

- `maxWaitTime` specifies the maximum time (in seconds) to wait before returning an empty result set. The reader will poll the view at a fixed interval until the wait time elapses. A time of 0 will run the view once. A maximum of 300 seconds (5 minutes) is allowed for a wait time. The default is 0, no wait time.
- `searchTerms` record is repeatable. This record of information is used to build up your search criteria for finding the object.
- `joinOperation` specifies how to join this term with the next `searchTerm`. Field is ignored if no subsequent `searchTerm`.
- `operatorType` specifies the operation type.
- `parameterType` specifies the parameter type.
- `propertyName` specifies which the Key or Custom Property used by the operation.
- `searchValueRef` contains a reference to the search value that will be used in the search query. The `objectType` can be one of the following values:
 - DOCUMENT
 - FOLDER

The `joinOperation` can be one of the following values:

- AND
- OR

The `operatorType` can be one of the following values:

- EQUALS
- GREATER_THAN
- LESS_THAN
- GREATER_THAN_EQUAL_TO
- LESS_THAN_EQUAL_TO
- STARTS_WITH
- ENDS_WITH
- CONTAINS
- NOT_EQUALS
- IS_NULL
- IS_NOT_NULL
- DOES_NOT_CONTAIN
- DOES_NOT_START_WITH
- DOES_NOT_END_WITH

The `parameterType` can be one of the following values:

- DRAWER_NAME
- FIELD1 | FIELD2 | FIELD3 | FIELD4 | FIELD5

- DOC_TYPE
- DOC_ID
- TOTAL_PAGES
- CREATION_USER_NAME
- CREATION_TIME
- MOD_USER_NAME
- MOD_TIME
- LAST_VIEWED_USER_NAME
- LAST_VIEWED_TIME
- KEYWORDS
- QUEUE_NAME
- QUEUE_ITEM_ID
- QUEUE_ITEM_USER_NAME
- IS_UNDER_VERSION_CONTROL
- VERSION_NUMBER
- IS_CHECKED_OUT
- CHECK_OUT_USER_NAME
- CHECK_OUT_TIME
- IS_VERSION_PRIVATE
- PRIVATE_VERSION_USER_NAME
- IS_IN_PROJECT
- CUSTOM_PROPERTY
- NOTES
- DIGITAL_SIGNATURE_STATUS
- IS_IN_WORKFLOW
- WORKFLOW_USER_NAME
- NAME
- FOLDER_ID
- FOLDER_TYPE

The propertyName will be the name of a custom property when the parameterType is set to CUSTOM_PROPERTY.

A complete list of view columns ID's can be found in the view operation section of the Integration Server documentation.

The result of the search reader will be an list of strings. The search result can be chained with subsequent channelparameters using the List Item Reader.

Example

```
<c:parameter>
<c:name>ref1</c:name>
<c:literal>ACME Business</c:literal>
</c:parameter>
<c:parameter>
<c:name>ref2</c:name>
<c:literal>abc123</c:literal>
</c:parameter>
<c:parameter>
<c:name>documentId</c:name>

<in:objectSearch>
<in:viewType>DOCUMENT</in:viewType>
<in:viewName>ValidViewName</in:viewName>
<in:viewColumnID>8</in:viewColumnID>
<in:maxWaitTime>0</in:maxWaitTime>
<in:searchTerm>
<in:joinOperation>AND</in:joinOperation>
<in:operatorType>EQUALS</in:operatorType>
<in:parameterType>FIELD1</in:parameterType>
<in:propertyName></in:propertyName>
<in:searchValueRef>ref1</in:searchValueRef>
</in:searchTerm>
<in:searchTerm>
<in:joinOperation>AND</in:joinOperation>
<in:operatorType>EQUALS</in:operatorType>
<in:parameterType>custom_property</in:parameterType>
<in:propertyName>CustomerId</in:propertyName>
<in:searchValueRef>ref2</in:searchValueRef>
</in:searchTerm>
</in:objectSearch>
</c:parameter>
```

In the example, the reader will search for a document from an Perceptive Content view named 'validViewName'. It will put the results from column 8 (document ID) into a list of strings. Only document matching the following criteria will be returned - [FIELD1]='ACME Business' AND [CustomerId]='abc123'.

Appendix D: Writers

Writers are components, provided by connectors, that let you configure channels to output data to applications outside of Connect Runtime. You use writers to configure the results output mapping, which lets you specify what to do with any data resulting from the action execution. You can invoke writers using specific XMtags, defined per writer.

The Content Connector provides the following writers.

Form writer

The Form writer lets you save an XMdocument (w3c.Document Java type) to a form attached to a document in Content. The writer replaces any existing form data in the document with the new data.

To output form data from a channel to a Content document, complete with the appropriate values. Include the following XMtemplate in the channel output mapping.

```
<in:eFormTarget>
<in:docId></in:docId>
```

```
<in:formName></in:formName>
</in:eFormTarget>
```

The docId field contains the name of a reference to the document ID to which you want to output form data. The formName field specifies the field in the data context that contains the name of the form to replace.

Example

```
<c:parameter>
<c:name>FormXmlResult</c:name>
<in:eFormTarget>
<in:docId>DocId</in:docId>
<in:formName>APForm</in:formName>
</in:eFormTarget>
</c:parameter>
```

In the example, DocId is the Content document ID. APForm is the name of the form to be replaced. The FormXmlResult, which is an XMdocument, is output to the referenced document and replaces the data of the specified form.

Document Pages writer

The ImageNow writer appends a list of MappingInputStream objects to a document in ImageNow. Each MappingInputStream object includes a file name for an ImageNow page file and extends from an InputStream that points to the file itself.

To output content from a channel to an ImageNow document, complete with the appropriate values. Include the following XMtemplate in the channeoutput mapping.

```
<in:binaryPagesWriter>
<in:docId></in:docId>
</in:binaryPagesWriter>
```

The docId field contains a reference to the document ID from which you want to read binary page data.

Example

```
<c:parameter>
<c:name>PageList</c:name>
<in:documentPagesWriter>
<in:docId>DocId</in:docId>
</in:documentPagesWriter>
</c:parameter>
```

In this example, DocId is the ImageNow document ID.

Object Property writer

The Object Property writer lets you output a value to an object property in Content.

To write a value from a channel to an object property, include the following XMtemplate in the channeoutput mapping, complete with the appropriate values.

```
<in:objectPropertyWriter>
<in:name></in:name>
<in:objectId></in:objectId>
<in:objectType></in:objectType>
<in:propertyType></in:propertyType>
<in:compositeChildPropertyName></in:compositeChildPropertyName>
```

```
<in:ignoreMissingProperty></in:ignoreMissingProperty>
</in:objectPropertyWriter>
```

The `objectId` field contains the name of a reference to the object ID to which you want to output. The `name` field specifies the name of the property to modify. The `objectType` field specifies the type of the object in ImageNow. The following `objectTypes` are acceptable.

- DOCUMENT
- FOLDER

For documents, the following `propertyTypes` are acceptable.

- KEY
- CUSTOMPROPERTY

For folders, only CUSTOMPROPERTY is supported.

The `compositeChildPropertyName` field contains the name of the child property of a composite property that you want to write. This field is optional. This tag only applies when the `name` field references the name of a composite property.

The `ignoreMissingProperty` field contains a true/false value. When this value is set to true the writer will log a warning message that the custom property could not be found, and continue processing any unprocessed custom properties. When this value is set to false then the writer will throw an error that the property could not be found, and any unprocessed custom properties will not be processed. When this property is not present in the configuration it will be set to false by default.

Custom Properties in Object Property Writer

The following custom property types are acceptable. ImageNow identifies the custom property type. The type does not need to be passed to the writer, but the writer internally translates values in the context to String for the STRING, NUMBER, DATE and FLAG types and require the String to be in a specific format.

- STRING Stored in the custom property just as it exists in the context.
- NUMBER The number is parsed. If the string is not a number, the writer will fail.
- DATE The date must be in the format MM/dd/yyyy.
- FLAG The following values will be parsed into the corresponding flag value. Any other value will cause the writer to fail.
 - 0 False
 - 1 True
 - false False
 - true True
- COMPOSITE
 - The writer expects a single value of type String, Date, Flag, Number when `compositeChildPropertyName` is filled out. In this case the user is expecting to overwrite one child property of a composite property.
 - The writer expects in its context a `Map<String, Object>` or `List<Map<String, Object>>` when `compositeChildPropertyName` is not filled out. In this case the user is expecting to overwrite a full composite property, or list of composite properties.

- **ARRAY** The writer expects in its context a `Map<String,List<Object>>` where the string in the name of the customproperty tied to the ARRAY. The `List<Object>` is the list of values for the customproperty. All values will overwrite any existing values on the target.

The LIST, USER GROUP, USER LIST custom property types are not supported by the writer at this time.

Example

```
<c:parameter>
<c:name>FinanceGroup</c:name>
<in:objectPropertyWriter>
<in:name>FIELD1</in:name>
<in:objectId>DocId</in:objectId>
<in:objectType>document</in:objectType>
<in:propertyType>KEY</in:propertyType>
<in:compositeChildPropertyName></in:compositeChildPropertyName>
</in:objectPropertyWriter>
</c:parameter>
```

In the example, DocId has been provided by another parameter. The example sets the FIELD1 index key name on the ImageNow DOCUMENT referenced by the DocId parameter to the value of the FinanceGroup output parameter.

```
<c:parameter>
<c:name>FirstNameValue</c:name>
<in:objectPropertyWriter>
<in:name>FullNameComposite</in:name>
<in:objectId>DocId</in:objectId>
<in:objectType>document</in:objectType>
<in:propertyType>customproperty</in:propertyType>
<in:compositeChildPropertyName>FirstName</in:compositeChildPropertyName>
</in:objectPropertyWriter>
</c:parameter>
```

In the example, DocId has been provided by another parameter. The example sets the FirstName property of the composite property FullNameComposite custom property on the ImageNow DOCUMENT referenced by the DocId parameter to the value of the FirstNameValue output parameter.

Notes

The objectPropertyWriter will continue to process the mapping and write to valid keys in Perceptive Content even if an invalid key is referenced during the document key processing. Regardless of how ignoreMissingProperty is filled out.

Document Notes Writer

The document Notes writers lets you add to a document's Notes field in Content. You are required to specify a write mode to indicate if existing Notes should be replaced, appended or prepended.

To set the Notes of a Content document, complete with the appropriate values. Include the following XMtemplate in the channel output mapping.

```
<in:documentNotesWriter>
<in:docId></in:docId>
<in:mode></in:mode>
</in:documentNotesWriter>
```

The docId field contains the name of a reference to the document ID to which you want to add to the Notes field. The mode field specifies how the document Notes will be written. The following mode values are acceptable. * SET * APPEND * PREPEND.

For **APPEND AND PREPEND**, the new Notes string will be joined with any existing Notes using a newline.

Example

```
<c:parameter>
<c:name>DocumentNotes</c:name>
<in:documentNotesWriter>
<in:docId>DocId</in:docId>
<in:mode>APPEND</in:mode>
</in:documentNotesWriter>
</c:parameter>
```

Appendix E: SSL

Content Connector has full support for SSL/TLS. The following steps assume that SSL has already been configured in Perceptive Connect Runtime. To configure SSL in PCR, see the PCR Install Guide.

Configure Integration Server

To enable SSL in Integration Server, you must enable SSL on the Tomcat server hosting Integration Server. To enable SSL in Tomcat, complete the following steps.

1. Open the **[tomcat install directory]/conf/server.xml** file.
2. Add the following to the file:

```
<Connector port="<https port number>"
protocol="org.apache.coyote.http11.Http11Protocol" maxThreads="150"
  SSLEnabled="true" scheme="https" secure="true" clientAuth="false"
sslProtocol="TLS"
  keystoreFile="[tomcat install path]\tomcat-keystore.jks" keystorePass="<keystore
password>"
/>
```

Note Make the following replacements in the configuration above.

- port The port number used to accept incoming SSL requests.
 - keyStoreFile The path to the keystore to be used by Tomcat.
 - keystorePass The password for the keystore.
3. After editing the configuration file, restart tomcat and test the SSL by browsing to **https://<tomcat-server-ip>:<https port number>**. See the Tomcat SSL configuration page for more information.

Configure Content Connector

1. Browse to the **Perceptive Connect Runtime Dashboard**.
2. Click **Configure**.
3. Click on the integration server provider name (for example, Integration Server 6.7 or Integration Server 6.8)
4. Input the URI for the https endpoint to integration server (for example, https://127.0.0.1:8443/integrationserver)
5. Click **Save**.

To verify the connection is successful, click **List OSGI Components** and make sure Content Connector components are **Active**. If the components are not active, check the PCR logs for possible explanations.

Appendix F: Endpoint Validation

Content Connector provides the ImageNow Validator service which can be used to provide validation with ImageNow. The validator service looks for a **sessionHash** cookie in the request, and validates the session hash with the configured connection provider. If the validation is successful, the request is allowed to pass through, and if the validation fails, an error is generated. The primary use case for the ImageNow Validator is Experience developers that wish to make secured requests to Perceptive Connect Runtime REST endpoints. Since the **sessionHash** cookie is included in all requests generated by Experience, it is included in requests to PCR. However, usage of the service is not restricted to Experience clients.

For general instructions on using Validator services in PCR, see the Perceptive Connect Runtime Developer Guide.