

Perceptive Document Composition

Technical Specifications

Version: 6.2.0

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About the Technical Specifications

These technical specifications provide the specifications for the Perceptive Document Composition product line produced by Hyland Software. The technical specifications in this document are specific to Perceptive Document Composition, version 6.2.0. A new technical specification is provided for each release (6.2.x). For the most accurate information, refer to the technical specifications document that matches your version of Perceptive Document Composition.

A required amount of memory and disk space is provided for each Document Composition product. You must meet these requirements to support this version of Document Composition. These requirements specifically list the needs of the product line and do not include any amount of memory or disk space you required for the operating system, environment, or other software that runs on the same machine.

Some technical specifications also provide recommendations. While requirements define the minimum system required to run Document Composition products, the recommended specifications server as suggestions to improve the performance of your system. For best performance, review your specific environment, network, and platform capabilities and analyze your planned business usage of the system. Your specific system may require additional resources above these recommendations.

This Technical Specifications document lists third-party product and platform versions to which the respective vendors provide general support at the time of our release. If the support lifecycle for a third-party product or platform version ends during the life of the Perceptive product that supported it, you must either update to a supported version or subscribe to extended support from that vendor so that your system can be adequately supported by Perceptive Software.

Perceptive Document Composition product requirements

Specification	Description
Server Hardware	At least 4 Cores At least 8 GB RAM At least 3 GB available hard disk space Further hard disk space depending on the volume of documents
Client Hardware	Pentium D or higher At least 512 MB RAM for the Client At least 2 GB RAM for the Studio At least 3 GB available hard disk space for the installation of Microsoft Word

Specification	Description
Supported Operating Systems	<p>Windows 7 SP1</p> <p>Windows 8.x</p> <p>Windows 10</p> <p>Windows 2008 Server SP2</p> <p>Windows 2008 Server R2 SP1</p> <p>Windows 2012 Server</p> <p>Windows 2012 Server R2</p> <p>Windows 2016 Server</p> <p>PDC is available as a 32-bit and 64-bit variant.</p> <p>The 32-bit variant can be installed on a 32-bit and 64-bit operating system.</p> <p>The 64-bit variant can only be installed on a 64-bit operating system.</p>
.NET Framework	.NET Framework 4.7
Supported Databases	<p>MS SQL-Server version 2008, 2008 R2, 2012, 2014, and 2016.</p> <p>Oracle versions 11g and 12c.</p> <p>Important for Oracle 12c: Oracle client 12c version is currently not supported due to a bug in Oracle client libraries. Please install Oracle client 11 to connect to an Oracle server 12c.</p> <p>Supported Oracle drivers.</p> <ul style="list-style-type: none"> o Microsoft Oracle o Oracle Data Provider for .NET ODAC 11.2 Release 3 (11.2.0.2.1) or higher <p>The 32-bit Oracle Client or ODP.NET driver needs to be installed in case the 32-bit variant of PDC is installed.</p> <p>The 64-bit Oracle Client or ODP.NET driver needs to be installed in case the 64-bit variant of PDC is installed.</p>

Specification	Description																				
Supported Word Versions	<p>Word 2010 with installed VBA.</p> <p>Word 2013 with installed VBA.</p> <p>Word 2016 with installed VBA.</p> <p>You can use 32-bit version of Word with both 32-bit version of PDC and 64-bit version of PDC. You can use 64-bit version of Word with both 32-bit version of PDC and 64-bit version of PDC.</p> <p>All text administrators must use the same Word version.</p> <p>When not using the same Word version as the end user, the text administrator must use a lower Word version compared to the end user.</p> <p>When using a higher version than the end user regardless to recommendations, the text administrator must observe these limitations:</p> <p>The text administrator must use the next following Word version compared to the end user.</p> <p>The text administrator must not use Word features that cannot be shown by the Word version used by the end user.</p> <p>For more information, refer to the documentation of your Word versions.</p> <p>As a result, these recommendations are valid for the individual Word version use cases:</p> <table border="1" data-bbox="472 842 1430 1304"> <thead> <tr> <th data-bbox="472 842 662 915">Server /Text admin</th> <th data-bbox="662 842 899 915">Word 2010</th> <th data-bbox="899 842 1166 915">Word 2013</th> <th data-bbox="1166 842 1430 915">Word 2016</th> </tr> </thead> <tbody> <tr> <th data-bbox="472 915 662 1073">Client / End user</th> <td data-bbox="662 915 899 1073"></td> <td data-bbox="899 915 1166 1073"></td> <td data-bbox="1166 915 1430 1073"></td> </tr> <tr> <th data-bbox="472 1073 662 1157">Word 2010</th> <td data-bbox="662 1073 899 1157">Recommended</td> <td data-bbox="899 1073 1166 1157">Recommended with limitations</td> <td data-bbox="1166 1073 1430 1157">Recommended with limitations</td> </tr> <tr> <th data-bbox="472 1157 662 1241">Word 2013</th> <td data-bbox="662 1157 899 1241">Recommended</td> <td data-bbox="899 1157 1166 1241">Recommended</td> <td data-bbox="1166 1157 1430 1241">Recommended with limitations</td> </tr> <tr> <th data-bbox="472 1241 662 1304">Word 2016</th> <td data-bbox="662 1241 899 1304">Recommended</td> <td data-bbox="899 1241 1166 1304">Recommended</td> <td data-bbox="1166 1241 1430 1304">Recommended</td> </tr> </tbody> </table>	Server /Text admin	Word 2010	Word 2013	Word 2016	Client / End user				Word 2010	Recommended	Recommended with limitations	Recommended with limitations	Word 2013	Recommended	Recommended	Recommended with limitations	Word 2016	Recommended	Recommended	Recommended
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Word 2010	Recommended	Recommended with limitations	Recommended with limitations																		
Word 2013	Recommended	Recommended	Recommended with limitations																		
Word 2016	Recommended	Recommended	Recommended																		
Supported Standard Fonts	<p>TrueType</p> <p>OpenType</p>																				
Supported LDAP Products	<p>Active Directory</p> <p>Novell eDirectory</p> <p>SUN Directory Server</p> <p>Oracle Internet Directory</p> <p>Open LDAP</p> <p>Microsoft ADAM (Active Directory Application Mode)</p>																				
Virtual Systems	<p>You can deploy the Document Composition on virtual machines running on operating systems mentioned above. The virtual environments must be correctly configured.</p>																				

Specification	Description
Virus Scanners	<p>Virus scanner activities can have adverse effects on Perceptive Document Composition production environments. These adverse effects may result in reduced processing performance or termination of critical transactions.</p> <p>To avoid disruption to operations, you must verify the effective range of virus scanner activity so that there is minimum impact on Perceptive Document Composition production environments.</p>

Perceptive Document Composition WebClient product requirements

Specification	Description
Microsoft Silverlight	<p>Microsoft Silverlight 5.</p> <p>Go to the Microsoft web site http://www.microsoft.com/getsilverlight to download the required installation package.</p>
.NET Framework	<p>The .NET Framework is required by the optional application <i>PDC.WebClientLauncher</i>.</p>
Microsoft Word	<p>Microsoft Word 2010 with installed VBA or</p> <p>Microsoft Word 2013 with installed VBA or</p> <p>Microsoft Word 2016 with installed VBA</p>
Webbrowser	<p>The PDC Web Client requires the Silverlight Browser Plug-In. Web browser versions that are not fully compatible with the Microsoft Silverlight Plug-in are not supported.</p> <p>The following web browser version are supported:</p> <ul style="list-style-type: none"> • Internet Explorer 11 on Windows 7 and Windows 10 • Firefox Extended Support Release 52 and previous ESR releases