Interact for Lexmark

Release Notes

Version: 3.6.x

Compatible with ImageNow, Version 6.5.1, 6.6.x, and 6.7.x Written by: Embedded Solutions, R&D Date: April 2015





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Interact for Lexmark (April 20, 2015)

Overview

Interact for Lexmark is an embedded solution that can be installed on printers that support the Lexmark Embedded Solutions Framework (eSF). Interact for Lexmark enables Lexmark printers to integrate with Enterprise Software's Perceptive Content solution. It allows users to scan and index documents from the printer and route them directly to Perceptive Content (formerly ImageNow), which makes the documents available for retrieval and workflow processing.

Enhancements

This release enables Lexmark MFPs to integrate with Perceptive Content through Perceptive Integration Server, instead of Message Agent in previous releases.

Associated files

The following files and publications are included in the release.

Application files

• interact_e3-4_s2-3.6.0.fls - Interact for Lexmark application for eSF v3.x printers and eSF v4.x printers with 7- or 10-inch control panels

Other files

• interact_e3-4_s2_desc-3.6.0.xml - Descriptor file for Interact for Lexmark

Publications

- Lexmark_InteractForLexmark_AdminGuide.pdf
 - Administrator's Guide
 - Readme.txt
 - Profile.ini sample profile file used by Interact for Lexmark

Requirements

Device Support

You must install a printer that supports eSF v3.x applications.

Supported eSF v3.x printers include:

- X548x Required firmware level: LHS23.VK.P213a or later
- X74x Required firmware level: LHSC3.NY.P213a or later
- X792x Required firmware level: LHS23.MR.P213a or later
- X925x Required firmware level: LHS23.HK.P213a or later

- X95x Required firmware level: LHS23.TQ.P213a or later
- 6500e Required firmware level: LHS23.JR.P213a or later
- Memory: The printer must have 256MB of RAM; 1GB of RAM highly recommended for use with the Color TIFF feature.
- Hard Drive: The printer must have a hard drive installed to perform custom jobs and use the Color TIFF feature.
- Perceptive Software Compatibility: Supported on ImageNow versions 6.5.1, 6.6, and 6.7

Limitations and compatibility of the release

If a version of Interact for Lexmark prior to 3.0.0 is installed on a printer, it must be uninstalled before a newer version of the application can be installed and configured. Moreover, a UCF file exported from an older version will not work with the latest; however, old INI profile configuration files can be used with newer versions to recreate previous configurations.

If multiple successive scan attempts fail, regardless of the scan size, and the error message indicates that an application error has occurred, then reboot the printer.

Note When a UCF file is exported from a printer, the network share password is not exported for security reasons. Therefore, when you import the UCF file to a printer, you will need to either open the file in a text editor and add the password before importing or add the password in the printer Embedded Web Server after it is imported.

For further installation and configuration instructions, refer to the Interact for Lexmark Administrator's Guide provided with the application. Adobe Acrobat Reader is required to view this guide.