

Perceptive Intelligent Capture

Release Notes

Hot Patch Build 5648

Version: 5.6 SP2

Written by: Product Knowledge, R&D

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Table of Contents

- Overview 4**
 - Enhancement..... 4*
 - Updates..... 4*
- Installation notes..... 5**
- Restore to the previous version 6**

Overview

This document describes software enhancements, defect corrections, and installation instructions for hot patch build 5648 for Perceptive Intelligent Capture (PIC) 5.6 SP2.

Enhancement

A new process flow has been introduced in Web Verifier that enables the user to validate inconsistent batches with mismatched state. An inconsistent batch can be defined in the following ways.

- None of the documents within an invalid batch match the state of the batch
- The state of the batch is greater than the lowest state of a document within the batch

The user can validate documents within inconsistent batches for the following scenarios.

- When the user releases a batch and attempts to load the next invalid batch that is erroneous.
- When the user clicks the erroneous batch in the batch list.

Updates

This hot patch includes the following updates.

- Resolved an issue in Web Verifier where JavaScript and object reference errors displayed when the user deleted an option from a drop-down list and pressed ENTER after manually modifying another field in Extraction view. (TFS ID 11609)
- Resolved an issue in Web Verifier where the error message “Verification is possibly broken because the project definition for the document was changed. Please reclassify the document again to reflect changes” displayed when the user saved a non-validated reclassified document and attempted to reopen the batch. (TFS ID 11614)
- Resolved an issue in Web Verifier where the user was erroneously able to press ENTER multiple times in the document classname box in Classification view while re-classifying a document or verifying a batch, leading to web server instability issues in some cases. (TFS ID 11622)
- Resolved a memory leak issue in the IIS worker process when the RTS display format settings were enabled, where the memory used by JPEG images was not released when the user closed a batch or logged out of the Web Verifier application. (TFS ID 11619)

Installation notes

You must install this hot patch on all servers with Web Verifier installations.

To install this hot patch, complete the following steps.

1. Stop **Internet Information Services** (IIS).
2. Extract the files from the hot patch package.
3. Back up the contents of the following directories, and then replace the Resources folder, DLL, and PDB files with the hot patch contents.
 - **[installation directory]\Perceptive Intelligent Capture\bin**
 - **[installation directory]\Perceptive Intelligent Capture Web Server\Bin**
4. As an administrator, register the components with the following batch files.
 - The **Register Applications.bat** file in **[installation directory]\Perceptive Intelligent Capture\bin**
 - The **Register Web Server.bat** file in **[installation directory]\Perceptive Intelligent Capture Web Server\Bin**
5. Review the registration log to verify that all components are registered.
6. Restart the IIS services.
7. To load the latest **JavaScript** files, clear the browser cache.

Restore to the previous version

To restore the previous state, complete the following steps.

1. Stop **Internet Information Services** (IIS).
2. Restore your backup files to the following directories.
 - **[installation directory]\Perceptive Intelligent Capture\bin**
 - **[installation directory]\Perceptive Intelligent Capture Web Server\Bin**
3. As an administrator, register the components with the following batch files.
 - The **Register Applications.bat** file in **[installation directory]\Perceptive Intelligent Capture\bin**
 - The **Register Web Server.bat** file in **[installation directory]\Perceptive Intelligent Capture Web Server\Bin**
4. Review the registration log to verify that all components are registered.
5. Restart the **IIS** services.
6. To load the latest **JavaScript** files, clear the browser cache.