

Perceptive Intelligent Capture

Release Notes

Hot Patch Build 5654

Version: 5.6 SP2

Written by: Product Knowledge, R&D
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Overview

This document describes software enhancements and installation instructions for hot patch build 5654 for Perceptive Intelligent Capture (PIC) 5.6 SP2.

This patch can be applied on top of version 5.6 SP2 build 5641 or any later patched version of 5.6 SP2.

Hot Patch Build 5654 March 2018

Enhancements

This hot patch includes the following enhancements.

- Added an improvement to auto-recover the system in the rare case a zero-byte Runtime.lic file is detected.
Note: If an empty Runtime.lic file is found, the message “Empty License file found” is logged in an I_ log file.
- Database queries performed by both TVC and RTS for WorkflowHistory initialization were optimized.

Install the patch

You must install this hot patch on all systems with Perceptive Intelligent Capture installations.

To install this hot patch, complete the following steps.

1. Ensure that all users exit the system. Stop the following services and applications.
 - Internet Information Services (IIS)
 - Runtime Server instances and Runtime Server services
 - Designer instances
 - Verifier instances
2. Back up the contents of the following directories, including subdirectories.
 - **[installation directory]\Components\Cedar**
 - **[installation directory]\Perceptive Intelligent Capture\bin**
3. Extract the files from the hot patch package.
4. Copy the contents of the extracted Cedar directory to the following directory, overwriting the existing files, if any.
 - **[installation directory]\Components\Cedar**
5. Copy the contents of the extracted bin directory to the following directory, overwriting the existing files, if any.
 - **[installation directory]\Perceptive Intelligent Capture\bin**
6. As an administrator, register the components with the following batch files.
 - **[installation directory]\Components\Cedar\RegCdr.bat**
 - **[installation directory]\Perceptive Intelligent Capture\bin\Register Applications.bat**
7. Review the registration log to verify that all the components are registered.

8. Restart the Runtime Server instances and services.
9. Restart the IIS services.
10. Monitor the log.

Restore to the previous version

To restore the previous state, complete the following steps.

1. Stop or exit the following services and applications.
 - Internet Information Services (IIS)
 - Runtime Server instances and Runtime Server services
 - Designer instances
 - Verifier instances
2. Restore the following directories, including subdirectories.
 - ***[installation directory]\Components\Cedar***
 - ***[installation directory]\Perceptive Intelligent Capture\bin***
3. As an administrator, register the components with the following batch files.
 - ***[installation directory]\Components\Cedar\RegCdr.bat***
 - ***[installation directory]\Perceptive Intelligent Capture\bin\Register Applications.bat***
4. Review the registration log to verify that all the components are registered.
5. Restart the Runtime Server instances and services.
6. Restart the IIS services.
7. Monitor the log.