Perceptive Intelligent Capture

Document Filters Hot Patch for PIC 5.6 SP1 and 5.6 SP2

Version: 11.3.0.2228

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Lexmark™ Enterprise Software

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Overview

This document describes an update and enhancement as well as installation instructions for the Document Filters 11.3.0.2228 hot patch for Perceptive Intelligent Capture (PIC) 5.6 SP1 and 5.6 SP2.

Enhancement

This hot patch includes the following enhancement.

- Perceptive Document Filters
  Enhancements provided by the 11.3.0.2228 release include security updates.

Update

This hot patch includes the following update.

- PDF Import
  Resolved a race condition in the handling of CI documents that could trigger the application to terminate or misbehave (TFS 11681 / Support case 01544554).

Install the hot patch

To install this hot patch, complete the following steps.

1. Stop or exit the following services and applications.
   - **Runtime Server** instances and **Runtime Server** services
   - **Designer** instances
   - **Verifier** instances
2. Back up the contents of the following directory, including subdirectories.
   - **[installation directory]\Components\Cairo**
3. Extract the files from the hot patch package.
4. Copy the contents of the extracted Cairo directory to the following directory, overwriting the existing files, if any.
   - **[installation directory]\Components\Cairo**
5. As an administrator, register the components with the following batch file.

- **[installation directory]\Components\Cairo\RegCro.bat**

6. Review the registration log to verify that all components are registered.
7. Restart the **Runtime Server** instances and services.
8. Restart the **Designer** and **Verifier** instances.
9. Monitor the log.

Uninstall the hot patch

To uninstall this hot patch, complete the following steps.

1. Stop or exit the following services and applications.
   - **Runtime Server** instances and **Runtime Server** services
   - **Designer** instances
   - **Verifier** instances
2. Restore the following directory, including subdirectories.
   - **[installation directory]\Components\Cairo**
3. As an administrator, register the components with the following batch file.
   - **[installation directory]\Components\Cairo\RegCro.bat**
4. Review the registration log to verify that all components are registered.
5. Restart the **Runtime Server** instances and services.
6. Restart the **Designer** and **Verifier** instances.