

# Perceptive Intelligent Capture

## Kadmos 5 Server Installation Guide

Version: 5.8.x

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Date: Friday, December 08, 2017

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## Overview

This document contains installation and uninstallation instructions of the Kadmos 5 Server Edition add-on for Perceptive Intelligent Capture (PIC).

### About Kadmos 5 engine

The Kadmos 5 engine recognizes handwritten document forms and material containing handwritten zones. It offers support and optimization for different languages.

### About the Kadmos 5 Server and Client editions

The default PIC installation includes the Kadmos 5 Client Edition. This standard version supports one user and one processor at a time.

The Kadmos 5 Server Edition can process documents for multiple users with multiple processors. The number of processors that your instance will use depends on your Runtime Server settings. For more information about configuring processing instances, see the *Perceptive Intelligent Capture Runtime Server Help*.

### Check the Kadmos 5 version

To check which Kadmos 5 version and edition is installed, complete the following steps.

1. In **PIC Designer**, switch to **Definition Mode**.
2. In the left pane, on the **Classes** tab, select the project.
3. In the right pane, on the **Project** tab, click the **OCR settings** button.
4. In the **OCR Properties** dialog box, on the **Recognition** tab, from the **Available Engines** list, select **Kadmos5**.
5. Click the **Info** button.

## Install the Kadmos 5 Server edition

To install the Kadmos 5 Server edition, review the following topics and complete the tasks as necessary.

1. [About the supported languages](#)
2. [Prerequisites](#)
3. [Install Kadmos 5 Server Edition](#)
4. [Troubleshoot](#)
5. [Uninstall the Kadmos 5 Server Edition](#)

### About the supported languages

The PIC Kadmos 5 Server Edition add-on supports English and German. The installer uses the operating system locale to detect and set the language settings.

If the installer detects a language other than English or German, the default setting is English.

## Prerequisites

- You must have PIC 5.7 or later with Kadmos 5 Client installed in order to install the Kadmos 5 Server Edition.
- You need to acquire a Kadmos 5 Server Edition Add-on.
- You need an updated PIC Cairo license with the Kadmos 5 Server capability enabled. Contact your Lexmark Enterprise Software representative for more information.

## Install Kadmos 5 Server Edition

To install the add-on, complete the following steps.

1. Stop or exit the following services and applications.
  - All **RTS** and **RTS services** instances
  - All **Designer** instances
2. Backup the contents of your Kadmos 5 directory.

**Note:** The default directory is: *[drive:][installation directory]Components\Cairo\Kadmos5*

3. Backup the PIC Cairo license file.

**Note:** The default directory is: *[drive:][installation directory]Components\Cairo*

4. From the installation directory, run **Kadmos5 Server Edition Add-on Version 5.0p.exe**.
5. In the **Kadmos5 Server Edition Add-on Version 5.0p** page, click **Next**.
6. In the **License Agreement** page, read and accept the End-User License Agreement (EULA), and then click **Next**.
7. In the **Kadmos5 Server Edition Add-on Version 5.0p** page, click **Finish**.
8. In *[drive:][installation directory]Components\Cairo*, replace the existing PIC Cairo license file with the updated license file.
9. From the *[drive:][installation directory]Components\Tools* directory, open the **Kadmos5 Server Edition Add-on Version 5.0p.log** file and check for success or error messages.

## Troubleshoot

If you cannot detect the Kadmos 5 Engine on the engines list in Runtime Server or Designer applications, or if you get an error message when a project file loads, a discrepancy may exist between the edition version installed and the type of the license that is active. If so, an error message appears that describes the mismatch.

To verify and to synchronize the Kadmos 5 Edition version and license version, perform any of the following steps.

- Verify the KadmosVersion.txt file for the edition version in the *[drive:]\[installation directory]\Components\Cairo\Kadmos5* directory.
- Verify that the LIC file shows the correct edition enabled. For the Server Edition the license file contains the entry `Server = True`.

**Note:** The default directory is *[drive:]\[installation directory]\Components\Cairo*.

- Replace the license file in case you downgrade from the Server to Client edition.

## Uninstall the Kadmos 5 Server Edition

To uninstall the Kadmos 5 Server Edition add-on, complete the following steps.

1. Replace the Kadmos5 folder with the content you backed up previously. Copy the backed up content to the *[drive:]\[installation directory]\Components\Cairo\Kadmos5* directory.
2. Replace the PIC Cairo license file with the backed up license file. Copy the backed up license to the *[drive:]\[installation directory]\Components\Cairo* directory.