

Perceptive Intelligent Capture

Licensing Guide

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About licensing

To use your Perceptive Intelligent Capture (PIC) system, you need a valid license file based on the required applications and features.

To use your PIC system, you need a valid license file based on the required applications and features.

This license file must be present in the local license directory of each PIC server and PIC workstation. In addition, each server and workstation must have access to a common shared network location that maintains the runtime license.

About the local license directory

Each PIC server or workstation includes a local license directory. PIC applications automatically search in the local license directory for a valid license file on startup.

Note: The default location is *[drive:]\[installation directory]\Components\Cairo*.

For more information, see [About the shared license directory](#).

What is the master license server?

A valid license file must include hardware binding to one or more servers. The server to which a license binds is a master license server. Programs running on a master license server, including Runtime Server, other PIC programs or tools, or a third-party OEM tool have the ability to create a runtime license file and update the timestamp within an existing runtime license file.

You can grant master rights to any program when one or more of the following conditions apply.

- The local hard disk ID matches the corresponding ID specified in the master license file.
- The local MAC address ID matches the corresponding ID specified in the master license file.
- The master license file contains the `Hardware Binding = Off` parameter that allows PIC to work without hardware binding.

Hardware binding


PIC licensing supports different options for binding server hardware to the license file. The following table lists the master license entries that determine the hardware binding type. If a section is not present, the corresponding hardware binding option is switched off.

Hardware Binding Type	License Section and Parameter Name
MAC address	Section: [License for Document Processing] Parameter: Secondary MAC Address
Hard disk ID	Section: [License for Document Processing] Parameter: Secondary HD Serial Number
Master license file parameter that allows the system to work without hardware binding	Section: [License for Document Processing] Parameter: Hardware Binding

Check the master licensing status

Runtime Server machines that have a licensing server status can generate runtime licenses. To check the licensing status of a workstation, complete one of the following steps. For more information, see “System Monitoring” in the *Perceptive Intelligent Capture Runtime Server Help*.

- In the MMC administration console, locate the required Runtime Server machine node.

Note: Nodes marked with a golden key  have master status.

- Check the Runtime Server log file monitored through the system monitoring service.

Runtime Server log file messages

The system monitoring service logs the following messages.

Message	Description
Security check passed. Master access rights granted.	Licensing server status granted through license file parameter, <code>Hardware Binding = Off</code> , that allows the system to work without any hardware binding.
Security check for MAC address "NNNN" passed. Master access	Licensing server status granted through MAC address.

Message	Description
rights granted.	
Security check for HDD serial number "NNNN" passed. Master access rights granted.	Licensing server status granted through hard disk ID.
Security check for primary hardware key "NNNN" passed. Master access rights granted.	Licensing server status granted through primary hardware key.
Security check for secondary hardware key "NNNN" passed. Master access rights granted.	Licensing server status granted through secondary hardware key.
No message	Licensing server status has not been granted.

What is the runtime license file?

The runtime license file, Runtime.lic, is a shared file. A designated master license server creates the Runtime.lic based on the local license file and appends timestamp and counter sections.

Generally, the Runtime Server service manager, DstMgr.exe, on the master license server maintains the timestamp in the runtime license file. Any PIC application running on the master license server is able to generate and update a runtime license file for the following reasons.

- The runtime license file does not exist.
- The timestamp is expired.
- The runtime license file is invalid.

When a PIC application on any server or workstation attempts a licensed action, it performs the following checks.

- The local license file matches the runtime license file.
- The timestamp and counters in the runtime license file are valid.
- The license file allows for the specific licensed action.

Example

When opening a batch in Verifier or Runtime Server, the batch control component checks the timestamp and the client count section in the shared license file. If there are an excessive number of modules open or if the timestamp in the license file is expired, the open operation for a batch fails.

Note: Runtime Server instances do not have to be running or polling for the master license server to generate or update the license file, but the service must have been launched.

About the runtime license file update frequency

For performance and availability reasons, the licensing subsystem does not update the runtime license file each time the program invokes a licensed function. The program stores incremented counters locally in memory and through special licensing backups.

The license file updates according to the following rules.

1. The first time PIC invokes any licensed function after program launch.
2. Then the license file updates according to the time interval set in the master license file parameter `Update Frequency in Minutes`. This includes a 20 percent divergence to desynchronize shared access to the license file. The default update frequency for `Update Frequency in Minutes` is 20 minutes.

You may need to adjust the `Update Frequency in Minutes` parameter based on the project size. For large projects, a higher value reduces the number of simultaneous accesses to the runtime license file. For small projects, a lower value delivers up-to-date counter values.

About the runtime license file timestamp

The runtime license file stores the timestamp in Coordinated Universal Time (UTC) format. It identifies whether the runtime license file is valid and can grant licensing access to non-licensed servers.

Example

```
[Timestamp] UTC = 7F07D70508120F34 Updated = 2014-11-08 18:15:52
Check = -1353187175
```

About the license file validity period

The `[CheckPeriod]` section in the license file defines the runtime license file's validity period. By default, the validity period is 30 minutes, which means that the timestamp must be less than 30 minutes old for that runtime license to be valid.

Note: To increase this value in the license file, contact your Lexmark Enterprise Software representative.

Example

```
[CheckPeriod] Value = 360 Check = -871790541
```

The `Value` parameter specifies the timestamp validity time frame in minutes.

About the shared license directory

The shared license directory contains the runtime license file.

All PICPIC servers and workstations require read, write, modify, and execute rights on the shared license directory to read the runtime license file and update the counters.

You can specify the shared license directory in the Runtime Server MMC administration console, in Verifier, or in Designer.

Specify the shared license directory in the MMC administration console

To specify the shared license directory on each PIC server or workstation in the PIC Runtime Server MMC administration console, complete the following steps.

1. On the **Options** menu, click **License**.
2. In the **License Settings** dialog box, select **Use specified path**.
3. In the **Path** box, type or browse to a path for the appropriate license directory, and then click **OK**.

Specify the shared license directory in PIC Verifier or PIC Designer

To specify the shared license directory on each PIC server or workstation in Verifier or Designer, complete the following steps.

1. On the **Options** menu, click **License**.
2. In the **License Settings** dialog box, select **Use specified path**.
3. In the **Path** box, type or browse to a path for the appropriate license directory, and then click **OK**.

About demonstration and test licenses

Lexmark provides one general demonstration license for each organization.

You can order additional demonstration licenses as needed. Demonstration licenses without hardware binding to a specific server are available for temporary use and are valid for three months.

Request a license

To request a license, on the designated PIC master license server, complete the following steps.

Note: Licenses are tied to hardware. PIC installations on virtual machines require you to assign the resources statically.

1. Ensure that you are logged in with an account which has administrator rights.

2. To create a **Dump.log** file, click **Start > All Programs > Lexmark > Perceptive Intelligent Capture > Tools > Check Hardware ID** .
3. Send an email to support and provide the following information.
 - The MAC address and HDD serial number information provided in the Dump.log file. The tool selects the HDD serial number of the fixed drive on which Windows is installed.
 - The number of Runtime Server, Verifier, and Web Verifier workstations.
 - The required components and engines. For more information, see [License-protected components and engines](#).

Copy the license file to local license directories

Each standalone PIC installation must include a copy of the license file in its local license directory. When you receive your permanent license file, complete the following steps.

1. On each Runtime server, launch **PIC Runtime Service Management Console** and stop all **PIC Runtime Server** instances.
2. On all machines, close all **PIC Verifier** and **PIC Web Verifier** instances.
3. On the designated PIC licensing server, stop the **PIC Runtime Service Manager** Windows service, and then complete the following substeps.
 1. Navigate to *[drive:]\[Program directory]\Lexmark\Components\Cairo*.
 2. Remove the **zCroDemo.lic** demo license file and any other existing LIC files.
 3. Copy the permanent license file to *[drive:]\[Program directory]\Lexmark\Components\Cairo*.
 4. For **PIC Web Verifier**, on the web server, open a **Command Prompt** window and run **iisreset** as an administrator.
 5. Repeat the previous steps on all **Runtime Servers**, **PIC Verifier** and **PIC Web Verifier** workstations.
4. Navigate to the shared license directory and remove the **Runtime.lic** runtime license file.
5. Restart all PIC applications and services.

Verify a license file

To verify that the new license file is in use, complete the following steps.

1. Click **Start > All Programs > Lexmark > Perceptive Intelligent Capture > Tools > Component Version Info**.
2. On the **View** menu, click **Components Licensing Info**.
3. In the **License Files** column, verify that the correct license file is in use.

License-protected components and engines

To use the following PIC Cairo and Cedar components and engines, you need a license file that contains the corresponding license entries.

- [Classification engines](#)
- [Analysis engines](#)
- [Evaluation engines](#)
- [Recognition engines](#)
- [Supervised Learning](#)
- [Email import in Runtime Server](#)
- [Electronic, non-image documents in Runtime Server](#)
- [Digit Booster engine](#)
- [Kadmos 5 Server](#)
- [Brainware Toolkit](#)

Classification engines

PIC provides several classification engines to categorize your documents.

The available classification engines include the following.

- Brainware Classify Engine
- Layout Classify Engine
- ASSA Classify Engine
- Brainware Layout Classification
- Forms Classify Engine
- Phrase Classify Engine
- Language Classify Engine
- Image Size Classification

Analysis engines

PIC provides several analysis engines to configure the extraction of values from header fields and tables.

The available analysis engines include the following.

- Associative Search Engine
- Brainware Table Extraction
- Check Analysis Engine
- Format Analysis Engine
- Table Analysis Engine
- Zone Analysis Engine

Evaluation engines

Specific analysis engines, such as the Format Analysis Engine and the Zone Analysis Engine, may use an evaluation engine to determine the best candidate.

The available evaluation engines include the following.

- Brainware Extraction Engine
- Brainware Field Extraction Engine

Recognition engines

PIC provides several engines for the recognition of characters, marks and barcodes.

The available recognition engines include the following.

- ABBYY FineReader 11
- ABBYY FineReader 10
- Kadmos 5

Supervised Learning

Supervised Learning automatically creates and learns new document classes.

The Supervised Learning and the Learnset Manager require licenses for the following classification and analysis engines.

- A classification engine for the classification of the base document class.
- Brainware Layout Engine for the classification of a derived document class.
- Associative Search Engine for both the classification of a derived document class and as an analysis engine to extract the respective vendor supplier information.
- Format Analysis Engine and Brainware Extraction Engine for the evaluation of header fields.
- Brainware Table Extraction engine for the extraction of values from tables.

Email import in Runtime Server

PIC Runtime Server provides the ability to automatically download emails from an email system and import them into the system. The email importing feature requires the [E-mails Importing] license entry.

For more information, see "Download emails from Exchange server" in the *Perceptive Intelligent Capture Runtime Server Help*.

Note: This feature is included in the demonstration license.

Electronic, non-image documents in Runtime Server

PIC provides the ability to process electronic, non-image documents, such as Microsoft Word, Microsoft Excel, or PDF files.

This feature requires the [Cairo CIDoc] license entry.

For more information, see "Configure import settings" in the *Perceptive Intelligent Capture Runtime Server Help*.

Note: This feature is included in the demonstration license.

Digit Booster engine

The Digit Booster engine enhances OCR quality on low quality documents.

The engine requires the [Field Digit Booster] license entry.

Kadmos 5 Server

The Kadmos 5 engine recognizes handwritten document forms and material containing handwritten zones. It offers support and optimization for different languages.

PIC uses Kadmos 5 Client Edition. This standard version is for one user and one processor at a time.

A Server Edition is available, which is capable of processing documents with multiple users and multiple processors. The Server Edition requires a separate installation Add-on and a separate license.

Contact your Lexmark Enterprise Software representative for more information.

Brainware Toolkit

The Brainware Toolkit provides external programs access to core PIC functions and ASE (Associative Search Engine) classification and search capabilities. The Brainware Toolkit requires additional licensing.

A second licensing option is available specifically for Brainware Toolkit. You can license Brainware Toolkit

with a dedicated secondary license file in the `[drive:][installation directory]\Components\Bwe` directory.

This secondary license file must be a valid license file and is used solely for the activation of the Brainware Toolkit to external programs.

Note: This feature is not included in the demonstration license.

About license counters

PIC maintains license counters to track the number of times specific licensed actions execute. The `[License for DocumentProcessing]` section of the license file includes all active counters.

Each counter is available as overall or period counter.

If an active counter exceeds the indicated value, the system blocks the corresponding licensed action.

PIC maintains inactive counters, but does not consider them when checking the corresponding licensed action's validity.

Note: PIC does not increment inactive engine-level counters, such as for the Check Analysis Engine.

The system counts the following nine actions.

- Processed Pages, such as pages that were either imported or processed with optical character recognition (OCR).
- Processed Documents, such as documents that were either OCR'd, classified, extracted, or exported.
- Imported pages
- OCR'd pages
- OCR'd documents
- Classified documents
- Extracted documents
- Exported documents
- Documents validated in PIC Verifier

About overall counters

For overall counters, the system allows exactly the specified number of licensed actions without a time limitation. The Overall prefix defines an overall counter.

Example

The master license file contains the following entry.

```
Overall Classified Documents = 100000
```

This entry allows classification attempts on 100,000 different documents. By default, reprocessing of an already processed document does not increment the counter.

Note: A licensing warning displays if the license usage reaches 90 percent. A licensing error occurs when license usage exceeds 100 percent.

About period counters

For period counter types, the system allows processing of the specified number of licensed actions multiplied by the `Licensing Period in Days` value in the same `[License for Document Processing]` section of the master license file.

PIC then processes this number of documents within “Licensing Period in Days”. As soon as the “Licensing Period in Days” period elapses, a new period of the same duration starts and PIC resets the previous period counters.

Period counters allow a licensed action to perform a specified number of times within a specified period. The `Licensing Period in Days` value in the `[License for Document Processing]` section of the license file defines the period. The first licensing period starts with the license file installation. During the initial licensing period, the total number of licensed actions allowed is the counter value multiplied by the number of days in the licensing period. As soon as the licensing period elapses, a new period of the same duration starts with reset counters. The `per Day` suffix defines a period counter.

If your PIC system uses a period counter, the license does not transfer the unused pages or documents from one licensing period to the next. A licensing warning displays if the license usage reaches 90 percent. A licensing error occurs when license usage exceeds 120 percent.

Example

The master license file contains the following entries.

```
Licensing Period in Days = 90 OCREd Pages per Day = 3000
```

These entries allow PIC to OCR 270,000 pages (90 x 3000) within each 90 days licensing period.

About engine level counters

The Check Analysis Engine provides extended counters at the engine level. Each engine-level counter is available as overall or period counter per document.

Engine level counters are only available if the corresponding engine header and counters are active in the license file.

About incrementing counters for repeated processing

Each PIC workdoc document retains information about the licensed actions applied to the document.

When the licensing subsystem verifies a licensed action, such as classification, the system first checks whether this action was previously applied to the document or page. If so, the system allows the action without any further license verification or incrementing of the corresponding counter.

This feature is also active when you upgrade the license file.

Increment a counter when reprocessing

To increment a counter every time the system processes or reprocesses a document, complete the following step.

- Verify that the `License Counting by Reprocessing` parameter exists in the `[License for Document Processing]` section of the master license file and the parameter value is set to 1.

Note: To request a license file that includes this feature, contact your Lexmark Enterprise Software representative.

Check a license counter or parameter

To check a license file counter or parameter, complete one of the following steps.

For more information, see “SCBCdrLicenseInfoAccess” and “ReportLicensingStatus” in the *Perceptive Intelligent Capture Scripting Help*.

- Use one of the following methods, provided by the `SCBCdrLicenseInfoAccess` object, in a PIC custom script.
 - `GetLicenseCounterById`
 - `GetLicenseCounterByName`
 - `GetLicenseValueById`
 - `GetLicenseValueByName`

Note: The methods “`GetLicenseCounterById`” and “`GetLicenseValueById`” are not available for engine-level counters.

- Use the `ReportLicensingStatus` method, provided by the `SCBCdrPROJLib` object, in a PIC custom script.

Note: The system increments both active and inactive license counters for evaluation purposes. The

system does not increment inactive counters on engine level.

About licensing notifications

PIC logs all critical licensing notifications and forwards them to the system monitoring service. The PIC system monitoring can enable email notification to the system administrator list.

For more information, see “System Monitoring” in the *Perceptive Intelligent Capture Runtime Server Help*.

Security, performance, and availability of the licensing sub-system

The licensing subsystem implements the following methods to maintain security and availability of the shared license counters.

- Every server or workstation that uses PIC-licensed functions verifies the consistency of the runtime license file and is able to repair it if the file is invalid.
- Local licensing backups are periodically stored on each workstation.
- Licensing backups are also stored in a section of each processed workdoc OLE stream.
- The licensing subsystem securely encodes and decodes licensing information and counters. This prevents modifying or copying of the license file from one workstation to another.
- PIC programs and OEM tools store immediate backups of currently processed documents. If the program terminates or does not respond any more, the counters restore at the next program start.

What is the unique workdoc identifier?

As a part of the licensing subsystem implementation, the workdoc interface provides a unique identifier stored in the workdoc stream.

PIC generates an identifier when creating a new workdoc object and when adding new image or document files to the workdoc.

The workdoc identifier is a 60-character string with the identifier generation date, time, and a dynamically created UUID.

Example

```
2014-11-05-18-01-32-484-CA4B5BA7-6488-4685-89D0-55C410DF1172
```

Access the unique workdoc identifier

To access this identifier from a PIC custom script, complete the following step.

- Use the public property `UniqueID` of the `SCBCdrWorkdoc` interface. If required, you can use the `UniqueID` property to identify the document.

Example

```
Private Sub ScriptModule_PreClassify(pWorkdoc As  
SCBCdrPROJLib.SCBCdrWorkdoc) Dim strWorkdocID As String strWorkdocID =  
pWorkdoc.UniqueID End Sub
```

Disable license modification by Verifier clients

If the system encounters performance issues, you can disable license modifications initiated by PIC Verifier clients. To disable license modification, complete the following step.

- In the master license file, in the `[License for Document Processing]` section, verify that the `Disable Update for Verifier` parameter exists.

Note: To request a license file that includes this feature, contact your Lexmark Enterprise Software representative.