Perceptive Intelligent Capture

Hot Patch for Associative Search Engine

Version: 5.8 Build 5805

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Associative Search Engine Hot Patch for Intelligent Capture 5.8

This patch fixes an Associative Search Engine defect and should be installed on all PIC 5.8 systems.

This hot patch applies to the following version.

- Perceptive Intelligent Capture 5.8

Fixed defect

This patch includes the following fixed defect.

Associative Search Engine

- **TFS 23188 / Support case IDs 1045978, 1068712, and 1047965**: Resolved an issue when Classification failed after an Associative Search Engine pool update. The logs included the error message `Search error (45) InternalID = -104`.

Install the hot patch

To install this hot patch, complete the following steps.

1. Verify that all users have logged out of the following programs.
   - **Designer**
   - **Verifier**
   - **Learn Set Manager**
   - **Web Verifier**
2. Stop all **RTS instances**.
3. Stop all **PIC services**.
4. Stop **Internet Information Services (IIS)**.
5. Stop all scheduled tasks and additional services related to **PIC**.
6. From *[Installation directory]***Components\Cedar**, backup all files.
7. Copy the contents of **Perceptive_Intelligent_Capture_V58_Hot_Patch_Build_5805_C35256.zip** to the corresponding directories.
8. From *[Installation directory]***Components\Cedar**, run **RegCdr.bat**.
9. Restart all applications and services.

Uninstall the hot patch

To uninstall this hot patch, complete the following steps.

1. Verify that all users have logged out of the following programs.
   - **Designer**
   - **Verifier**

- **Learn Set Manager**

- **Web Verifier**

2. Stop all **RTS instances**.
3. Stop all **PIC services**.
4. Stop **Internet Information Services (IIS)**.
5. Stop all scheduled tasks and additional services related to **PIC**.
6. Restore the files from the backup.
7. From *[Installation directory]***\Components\Cedar**, run **RegCdr.bat**.
8. Restart all applications and services.