

Perceptive Process Mining

What's New Guide

Version: 2.11.x

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Overview

Perceptive Process Mining, version 2.11, contains new features and product enhancements. This guide provides an overview of each of these areas. This guide contains the following sections.

- **New features** introduces the new functionality available in Perceptive Process Mining. This section is for users and administrators.
- **Product enhancements** provides an overview of the enhancements made to existing features. This section is for users and administrators.

Perceptive Process Mining Help updates are available with every release. In addition, you can go to the Customer Portal on our website at www.lexmark.com to view Product Documentation for a particular version. This Product Documentation includes Help, Installation Guides, Getting Started Guides, Technical Specifications, and Readmes.

New features

This section highlights the new features available in Perceptive Process Mining, version 2.11. These new features include:

Time window filter for events

This new filter allows events to be filtered based on a time window defined by user-specified lead and tail time around selected activities.

This filter can be used to better understand the events preceeding or following some key event, like for example the user interactions with customer support a week prior to the user cancelling her insurance contract.

Option to show arc performance info as percentage over the incoming arrows

A new setting has been added to the miner settings which allows the arc performance info to be shown as percentage over all incoming arrows for an activity.

Product enhancements

This section provides an overview of enhancements made to existing functionality. This release provides updates to the following features:

Improved support for LDAP groups

An issue was fixed which prevented the proper configuration of LDAP groups. This fix was also backported to version 2.10 as part of the 2.10.2 patch release.