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Overview

Perceptive Process Mining, version 2.14, contains new features and product enhancements. This guide provides an overview of each of these areas. This guide contains the following sections.

- **New features** introduces the new functionality available in Perceptive Process Mining. This section is for users and administrators.

- **Product enhancements** provides an overview of the enhancements made to existing features. This section is for users and administrators.

Perceptive Process Mining Help updates are available with every release. In addition, you can go to the documentation site at docs.hyland.com to view Product Documentation for a particular version. This Product Documentation includes Help, Installation Guides, Getting Started Guides, Technical Specifications, and Readmes.

New features

This section highlights the new features available in Perceptive Process Mining, version 2.14. These new features include:

**Rebranding**

Version 2.14 contains mainly rebranding changes following the transfer of the Process Mining product from Lexmark Enterprise Software to Hyland Software, Inc. The rebranding changes include new End-User agreement and renamed folder structure.

Product enhancements

This section highlights the product enhancements available in Perceptive Process Mining, version 2.14. These new enhancements include:

**Deprecation Notice: Ending support for Adobe Flash**

Due to the changes in browser support for Adobe Flash and the announcement by Adobe of ending support for Flash in 2020, Perceptive Process Mining 2.14 will be the last release to provide support for Flash. Starting with version 2.15 or higher Flash functionality may be removed.

**Deprecation Notice: Ending support for Internet Explorer 8**

Perceptive Process Mining 2.14 will be the last release to provide support Internet Explorer (IE) 8. Starting with version 2.15 or higher Process Mining will not officially support IE 8.