Perceptive Process Mining

Release Notes

Version: 2.15.x

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Perceptive Process Mining 2.15

This document contains descriptions of the patch releases for Perceptive Process Mining 2.15 and is updated when a new patch release (2.15.x) becomes available. Patch releases are compatible with version 2.15.0 and may contain updates and enhancements.

This document also includes information on where to locate the Perceptive Process Mining 2.15 technical requirements and documentation, and provides support options.

Update History for Perceptive Process Mining 2.15

Perceptive Process Mining 2.15.0

This is the initial release of Perceptive Process Mining 2.15. For information about this release, refer to Product Help. For information about changes since the previous version and 2.15.0, refer to Perceptive Process Mining What's New.

Reference Information on Perceptive Process Mining

System requirements

For product technical specifications and system requirements, refer to the *Perceptive Process Mining Technical Specifications* for your product version. This document is available in the Product Documentation tab in the Customer Portal on the Hyland Software website.

Before proceeding, confirm that you download the correct installer for your environment. Then verify that your environment meets or exceeds the minimum requirements specified in the *Technical Specifications for Perceptive Process Mining, Version 2.15.x*.

Perceptive Process Mining documentation

Perceptive Process Mining Help and documentation are comprised of the following areas:

End user documentation

- Perceptive Process Mining Help
- *Perceptive Process Mining Getting Started Guide*

Administrator documentation

- Technical Specifications
- *Perceptive Process Mining Installation and Setup Guide*

Install or Upgrade Perceptive Process Mining

The complete instructions for installing Perceptive Process Mining appear in the *Perceptive Process Mining Installation and Setup Guide* that is available for each product version. This installation guide is available in the Product Documentation tab in the Customer Portal on the Hyland Software website.

Moving from 2.14.x to 2.15.x is considered an upgrade. These instructions appear in the *Perceptive Process Mining Installation and Setup Guide,* version 2.15.x document, available in the Product Documentation tab in the Customer Portal on the Hyland Software website.

Contact Technical Support

If you want to contact Technical Support, please log in on the Hyland Community. There you will find news about Hyland, products and many other things. You can also look through the Knowledge base to check if an issue that you have encountered is already known. That way you may be able to solve the issue without opening a Support Issue and save time.

If you still want or need to open a support issue, click on **Create Support Issue**. Of course you can also view your existing Support Issues there and add comments to them.

In the extreme situation where you are dealing with a critical (production down) issue, please look up the number for your country on our website and give us a call.