Output Agent on Linux

Update Guide

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Hyland

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Table of Contents

Documentation Notice **2**
Updating Output Agent on Linux platforms **4**

Updating Output Agent on Linux platforms

To update Output Agent on Linux, complete the following steps.

1. From /inserver6/bin, stop the Output Agent service. To stop services, enter the following command.

   ```
   ./inserverOutput -stop
   ```

2. Copy the inserverOutput.ini file from the /inserver6/etc directory to a backup directory.
3. To obtain Output Agent installation files, contact the Hyland Software Technical Support group. For a list of Technical Support phone numbers, go to hyland.com/pswtscontact.
4. From /inserver6, gunzip and tar the ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM installer file.

   ```
   gunzip ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM.tar.gz
   tar -xvf ImageNow_Output_Agent_VERSION#_BUILD#_for_PLATFORM.tar
   ```

5. From the inserver6 directory, issue the following command to change ownership:

   ```
   chown -R root:bin *
   ```

6. Compare the previous inserverOutput.ini file from your backup copy of the inserverOutput.ini file with the new inserverOutput.ini file in /inserver6/etc.
   1. Look for any changes that have been made in the newer version of the inserverOutput.ini file.
   2. Update your settings in the newer version of the inserverOutput.ini file as needed.
   3. Save and close the file.
7. Start the Output Agent service by running `pwd`/service_name for all services in the /inserver6/bin directory.

   ```
   ./inserverOutput -start
   ```