Perceptive Experience Content Apps

Technical Specifications

Version: Foundation 23.1

Written by: Documentation Team, R&D
Date: June, 2023

Hyland

Documentation Notice

Information in this document is subject to change without notice. The software described in this document is furnished only under a separate license agreement and may only be used or copied according to the terms of such agreement. It is against the law to copy the software except as specifically allowed in the license agreement. This document or accompanying materials may contain certain information which is confidential information of Hyland Software, Inc. and its affiliates, and which may be subject to the confidentiality provisions agreed to by you.

Complying with all applicable copyright laws is the responsibility of the user. Without limiting the rights under copyright law, no part of this document may be reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), or for any purpose, without the express written permission of Hyland Software, Inc. or one of its affiliates.

Hyland, HXP, OnBase, Alfresco, Nuxeo, and product names are registered and/or unregistered trademarks of Hyland Software, Inc. and its affiliates in the United States and other countries. All other trademarks, service marks, trade names and products of other companies are the property of their respective owners.

© 2023 Hyland Software, Inc. and its affiliates.

The information in this document may contain technology as defined by the Export Administration Regulations (EAR) and could be subject to the Export Control Laws of the U.S. Government including for the EAR and trade and economic sanctions maintained by the Office of Foreign Assets Control as well as the export controls laws of your entity’s local jurisdiction. Transfer of such technology by any means to a foreign person, whether in the United States or abroad, could require export licensing or other approval from the U.S. Government and the export authority of your entity’s jurisdiction. You are responsible for ensuring that you have any required approvals prior to export.

.

Table of Contents

Documentation Notice **2**
Perceptive Experience Content Apps technical specifications **4**
Desktop Browsers 4
Mobile Apps 4
Web Application Servers 4
Prerequisite Software 4
Content Capture technical specifications **5**
Desktop browsers 5
Prerequisite software 5
Compatibility 5
Additional specifications 5
Capture and Indexing technical specifications **6**
Desktop browsers 6
Prerequisite software 6
Compatibility 6
Additional specifications 6

Perceptive Experience Content Apps technical specifications

Content Apps in this release provides you with the Content Capture, Documents, Folders, Tasks and Workflow functionality. With these Apps you can view and manage your content with the convenience of a web browser outside of Perceptive Content itself.

The technical specifications in this document are specific to Content Apps Foundation 23.1 (3.7.x) and represent the specifications required to run all packages included in this release. Some individual package specifications may vary. For individual package specifications refer to the appropriate sections below.

Desktop Browsers

- Microsoft Edge
- Mozilla Firefox
- Google Chrome
- Apple Safari

Supported browser versions are listed, however, we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers.

Browser versions that update automatically after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatibility.

Mobile Apps

- Hyland Mobile mobile app for Android
- Hyland Mobile mobile app for iOS

Web Application Servers

Refer to the Integration Server technical specifications for a list of supported Apache Tomcat versions. Content Apps supports the same version of Apache Tomcat as Integration Server.

Note: You must configure use of SSL when using Content Apps with Perceptive Integration Server version 7.1.5 or higher. To configure use of SSL you must do so on your web application server.

Prerequisite Software

- Perceptive Content Server Foundation 23.1 (7.10.x)
- Integration Server Foundation 23.1 (7.10.x)
- File Conversion Service 6.x.x
- Perceptive Experience Web Scan (to support web scanning with Content Capture)

For Secure Environment Recommendations, refer to the Perceptive Experience Content Apps Installation Guide.

Content Capture technical specifications

Content Capture allows you to capture items and review them before you save them as a document in Perceptive Content for further processing. The technical specifications in this document are specific to Content Capture Foundation 22.2 (3.6.x).

Desktop browsers

- Microsoft Edge
- Mozilla Firefox (Microsoft Windows OS)
- Google Chrome (Microsoft Windows OS)
- Apple Safari (Mac OS)

Note: File capture is supported on Mac OS, but scanning is not.

Supported browser versions are listed, however we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers.

Browser versions that update automatically after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatible.

Prerequisite software

- Perceptive Content Server Foundation 22.2 (7.9.x)
- Integration Server Foundation 22.2 (7.9x)
- Perceptive Web Capture (Optional. To support web scanning)
- A Cloud Certified ISIS driver (Optional. To support web scanning)

Compatibility

We recommend that you install the Perceptive Experience Apps on the same web server as Integration Server to support the known functionality of the identified browsers.

Additional specifications

Refer to the Perceptive Content Technical Specifications Foundation 22.2 for additional information.

Capture and Indexing technical specifications

Capture and Indexing allows you to capture and index batches of documents into Perceptive Content. The technical specifications in this document are specific to Capture and Indexing Foundation EP4 (3.4.x).

Desktop browsers

- Microsoft Edge
- Mozilla Firefox (Microsoft Windows OS)
- Google Chrome (Microsoft Windows OS)
- Apple Safari (Mac OS)

Note: Capture and Indexing is supported on Mac OS, but scanning is not.

Supported browser versions are listed, however we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers.

Browser versions that update automatically after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatible.

Prerequisite software

- Perceptive Content Server Foundation 22.2 (7.9.x)
- Integration Server Foundation 22.2 (7.9.x)
- Perceptive Web Capture (Optional. To support web scanning)
- A Cloud Certified ISIS driver (Optional. To support web scanning)
- Hyland User Preferences Service (Optional)

Compatibility

We recommend that you install the Perceptive Experience Apps on the same web server as Integration Server to support the known functionality of the identified browsers.

Additional specifications

Refer to the Perceptive Content Technical Specifications Foundation 22.2 for additional information.