Perceptive Experience Content Apps

Technical Specifications

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Hyland

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Perceptive Experience Content Apps technical specifications

Content Apps in this release provides you with the Content Capture, Documents, Folders, Tasks and Workflow functionality. With these Apps you can view and manage your content with the convenience of a web browser outside of Perceptive Content itself.

The technical specifications in this document are specific to Content Apps Foundation EP4 and represent the specifications required to run all packages included in this release. Some individual package specifications may vary. For individual package specifications refer to the appropriate sections below.

Desktop Browsers

- Microsoft Internet Explorer 11, Microsoft Edge
- Mozilla Firefox
- Google Chrome
- Apple Safari

Supported browser versions are listed, however, we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers.

Browser versions that update automatically after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatibility.

Mobile Apps

- Hyland Mobile mobile app for Android
- Hyland Mobile mobile app for iOS

Web Application Servers

64-bit Apache Tomcat 7, 8.5, or 9

Note: You must configure use of SSL when using Perceptive Experience with Perceptive Integration Server version 7.1.5 or higher. To configure use of SSL you must do so on your web application server.

Prerequisite Software

- Perceptive Content Server Foundation 22.1 (7.8.x)
- Integration Server Foundation 22.1 (7.8x)
- File Conversion Service 5.0.x and 6.0.x
- Perceptive Experience Web Scan (to support web scanning with Content Capture)

Content Capture technical specifications

Content Capture allows you to capture items and review them before you save them as a document in Perceptive Content for further processing. The technical specifications in this document are specific to Content Capture Foundation EP4 (3.4.x).

Desktop browsers

- Microsoft Internet Explorer 11
- Microsoft Edge
- Mozilla Firefox (Microsoft Windows OS)
- Google Chrome (Microsoft Windows OS)
- Apple Safari (Mac OS)

Note: File capture is supported on Mac OS, but scanning is not.

Supported browser versions are listed, however we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers.

Browser versions that update automatically after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatible.

Prerequisite software

- Perceptive Content Server Foundation EP4 (7.7.x)
- Integration Server Foundation EP4 (7.7.x)
- Perceptive Web Capture (Optional. To support web scanning)
- A Cloud Certified ISIS driver (Optional. To support web scanning)

Compatibility

We recommend that you install the Perceptive Experience Apps on the same web server as Integration Server to support the known functionality of the identified browsers.

Additional specifications

Refer to the Perceptive Content Technical Specifications Foundation EP4 for additional information.

Capture and Indexing technical specifications

Capture and Indexing allows you to capture and index batches of documents into Perceptive Content. The technical specifications in this document are specific to Capture and Indexing Foundation EP4 (3.4.x).

Desktop browsers

- Microsoft Internet Explorer 11
- Microsoft Edge
- Mozilla Firefox (Microsoft Windows OS)
- Google Chrome (Microsoft Windows OS)
- Apple Safari (Mac OS)

Note: Capture and Indexing is supported on Mac OS, but scanning is not.

Supported browser versions are listed, however we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers.

Browser versions that update automatically after you install Perceptive Experience are also assumed to work unless otherwise noted. Contact Enterprise Software Support if you find browser incompatible.

Prerequisite software

- Perceptive Content Server Foundation EP4 (7.7.x)
- Integration Server Foundation EP4 (7.7.x)
- Perceptive Web Capture (Optional. To support web scanning)
- A Cloud Certified ISIS driver (Optional. To support web scanning)
- Hyland User Preferences Service (Optional)

Compatibility

We recommend that you install the Perceptive Experience Apps on the same web server as Integration Server to support the known functionality of the identified browsers.

Additional specifications

Refer to the Perceptive Content Technical Specifications Foundation EP4 for additional information.