Perceptive Process Mining

Release Notes

Version: 2.5.3

Written by: Product Documentation, R&D
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perceptivesoftware
from Lexmark

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Perceptive Process Mining 2.5

This document contains descriptions of the patch releases for Perceptive Process Mining 2.5 and is updated when a new patch release (2.5.x) becomes available. Patch releases are compatible with version 2.5.0 may contain updates and enhancements.

This document also includes information on where to locate the Perceptive Process Mining 2.5 technical requirements and documentation, and provides support options.

Update History for Perceptive Process Mining 2.5

Perceptive Process Mining 2.5.3

- Perceptive Process Mining 32-bit 2.5.3.exe
- Perceptive Process Mining 64-bit 2.5.3.exe

The following enhancements are included in this patch.

Enhancements

- This patch includes improvements to the dataset download options.
  - The filtered dataset download in CSV format now only includes attributes that the user selects. Previously, it included all attributes.
  - Users can now also download the filtered dataset in XLS format from the **Download** menu in the **Overview**.

Perceptive Process Mining 2.5.2

The following updates are included in this patch.

Updates

- Resolved an issue with an error message occurring when downloading filtered cases to Excel.
- Resolved a string attribute filter issue showing a negative number of events in some cases.

Perceptive Process Mining 2.5.1

The following enhancements and updates are included in this patch.

Enhancements

- Optimized data import sorting when input data is partially sorted.
- Updated the translations of the US English base version into the other available languages (Brazilian Portuguese, French, German, and Spanish).

Updates

- Resolved an issue with filtering in models shown on a dashboard.
- Resolved an issue with timestamp filters which occurred after upgrading to version 2.5.

- Resolved the following display issue: The entire screen could be scrolled up, hiding part of the header.
- Resolved the following issue: Some filter items that were saved in collapsed state could not be expanded when subsequently loading the filter.

Perceptive Process Mining 2.5.0

This is the initial release of Perceptive Process Mining 2.5. For information about this release, refer to Product Help. For information about changes between 2.4.x and 2.5.x, refer to *Perceptive Process Mining What's New*.

Reference Information on Perceptive Process Mining

System requirements

For product technical specifications and system requirements, refer to the *Perceptive Process Mining Technical Specifications* for your product version. This document is available in the Product Documentation tab in the Customer Portal on the Perceptive Software website.

Before proceeding, confirm that you download the correct installer for your environment. Then verify that your environment meets or exceeds the minimum requirements specified in the *Technical Specifications for Perceptive Process Mining, Version 2.5.x*.

Perceptive Process Mining documentation

Perceptive Process Mining Help and documentation are comprised of the following areas:

End user documentation

- Perceptive Process Mining Help
- *Perceptive Process Mining Getting Started Guide*

Administrator documentation

- Technical Specifications
- *Perceptive Process Mining Installation and Setup Guide*

Install or Upgrade Perceptive Process Mining

The complete instructions for installing Perceptive Process Mining appear in the *Perceptive Process Mining Installation and Setup Guide* that is available for each product version. This installation guide is available in the Product Documentation tab in the Customer Portal on the Perceptive Software website.

Moving from 2.4.x to 2.5.x is considered an upgrade. These instructions appear in the *Perceptive Process Mining Installation and Setup Guide,* version 2.5.x document, available in the Product Documentation tab in the Customer Portal on the Perceptive Software website.

Contact Perceptive Software Product Support

Before you contact Product Support, visit the Customer Portal at www.perceptivesoftware.com to search for an answer to your question. This website includes the most recent updates of Perceptive Content Help files. You must be a registered user to access the Customer Portal.

Product Support is available 24 hours a day, seven days a week. Your call is routed to the appropriate Product Support resource based on the nature of a request or severity of an issue. When you contact Product Support to report a new issue, have the following information available:

- Your version of Perceptive Process Mining
- Your operating system and its version.
- A complete description of the issue, including steps to reproduce it.
- Exact wording of any error messages that you encountered.

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