

Perceptive Reflect

Patch Readme

Version: 2.3.x



perceptivesoftware

Written by: Product Documentation, R&D
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Perceptive Reflect 2.3

This document contains descriptions of the patch releases of Perceptive Reflect 2.3 and is updated when a new patch release (2.3.x) becomes available. Patch releases are compatible with version 2.3.0 and usually contain only bug fixes.

This document also includes information on where to locate the installation and update, technical requirements and documentation, and support options.

Update History for Perceptive Reflect 2.3

Perceptive Reflect 2.3.0

This is the initial release of Reflect 2.3. For information about this release, refer to Product Help. For information about changes between 2.2.x and 2.3.x, refer to *Perceptive Reflect What's New*.

Reference Information on Perceptive Reflect

System requirements

For product technical specifications and system requirements, refer to the *Perceptive Reflect Technical Specifications* for your product version. This document is available on the Product Documentation tab of the Customer Portal on www.perceptivesoftware.com.

Before proceeding, confirm that you download the correct installer for your environment. Then verify that your environment meets or exceeds the minimum requirements specified in the *Technical Specifications for Perceptive Reflect, Version 2.3.x*.

Perceptive Reflect documentation

Perceptive Reflect Help and documentation are comprised of the following areas:

End user documentation

- Perceptive Reflect Help
- *Perceptive Reflect Getting Started Guide*

Administrator documentation

- Technical Specifications
- *Perceptive Reflect Installation and Setup Guide*

Install or Upgrade Perceptive Reflect

Complete instructions for installing Perceptive Reflect appear in the *Perceptive Reflect Installation and Setup Guide* that is available for each product version. This installation guide is posted on our website, in the Customer Portal, on the Product Documentation tab. Moving from 2.2.x to 2.3.x is considered an upgrade. These instructions appear in the *Perceptive Reflect Installation and Setup Guide*, version 2.3.x document, available at www.perceptivesoftware.com, in the Customer Portal, in Product Documentation.

Contact Perceptive Software Product Support

Before you contact Product Support, visit the Customer Portal at www.perceptivesoftware.com to search for an answer to your question. This website includes the most recent updates of ImageNow Help files. You must be a registered user to access the Customer Portal.

Product Support is available 24 hours a day, seven days a week. Your call is routed to the appropriate Product Support resource based on the nature of a request or severity of an issue. When you contact Product Support to report a new issue, have the following information available:

- Your version of Perceptive Reflect
- Your operating system and its version.
- A complete description of the issue, including steps to reproduce it.
- Exact wording of any error messages that you encountered.

Location	Telephone	Email
United States	+1 888 906 3565	support@perceptivesoftware.com
United States	+1 800 941 7460 option 2	support@perceptivesoftware.com
United Kingdom	+44 (0) 800 028 1904	support@perceptivesoftware.com
United Kingdom	+44 (0) 800 141 2022 option 3, 3	support@perceptivesoftware.com
Brazil	+55 (0) 800 047 4756	support@perceptivesoftware.com
Canada	+1 888 882 0480	support@perceptivesoftware.com
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